



**CSDVRS, LLC**  
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September 2, 2011

Via Electronic Filing

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, D.C. 20554

**RE: Ex Parte Notice: CG Docket No. 10-51**

Dear Ms. Dortch:

On September 1, 2011, Sean Belanger, CEO of CSDVRS, LLC, met with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis and Nicholas Alexander of the Wireline Competition Bureau. He raised concerns about a potential change to a per customer compensation approach. He emphasized the importance and successes of creating opportunity through the use of VRS for deaf and hard of hearing people in employment. They discussed the contestability of the customers who currently have installed video phones. They also discussed the cost incurred to VRS providers who make video devices and software available to relay consumers, including their development, features, installation, maintenance and platform technology, as compared to providers who primarily rely on their customers dialing around to them using other providers' video equipment or programs.

He also met with Karen Peltz Strauss, Deputy Chief, Consumer and Governmental Affairs Bureau on the same day to discuss the certification processes pursuant to the Commission's July 28, 2011 Order.

Sincerely,

/s/

Jeff Rosen  
General Counsel

cc: Paul de Sa  
Nicholas Alexander  
Karen Peltz Strauss