



September 7, 2011

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, DC 20554

Re: PS Docket #11 – 60. Notice of Inquiry (NOI) seeking public comment on ways to further strengthen the reliability and resiliency of America's communications networks.

Dear Ms. Dortch:

On September 7, 2011, Brian Bieron, Senior Director of US Government Relations for eBay Inc., held a conference call with Jeff Goldthorp, Jane Kelly and John Healy of the Public Safety and Homeland Security Bureau to discuss eBay's Inc.'s views on the Notice of Inquiry regarding the reliability and resiliency of America's communications networks.

Founded in 1995 in San Jose, Calif., eBay Inc. (NASDAQ:EBAY) is about connecting buyers and sellers. We do so through eBay, the world's largest online marketplace, which allows users to buy and sell on eBay platforms in nearly every country on earth; through PayPal, which enables individuals and businesses to securely, easily and quickly send and receive online payments; and through GSI, which facilitates ecommerce, multichannel retailing and digital marketing for global enterprises. We also reach millions through specialized marketplaces such as StubHub, the world's largest ticket marketplace, and eBay classifieds sites, which together have a presence in more than 1,000 cities around the world.

While there are tens of millions of active users in the United States who use our services to shop and otherwise engage in commerce, eBay Inc. position on this matter is particularly informed by the important role that digital communications networks, including broadband and wireless Internet access services, play in the business operations of Internet-enabled entrepreneurs and small business retailers. Hundreds of thousands of small business retailers and entrepreneurs use eBay Inc. services to connect with consumers across America and around the world, and the "always on" aspect of broadband communications networks is critical to those small business operations. In many cases these small business retailers and entrepreneurs do not have redundant access to Internet networks and therefore the reliability and resiliency of their network access services is central to the continuity of their Internet-enabled business operations. The negative impact on Internet-enabled small businesses is evident when localities are negatively impacted by natural disasters and other severely disruptive occurrences.



Due to the importance of reliable, resilient and robust broadband communications network access for Internet-enabled small business retailers and entrepreneurs, and the economic value and jobs those entrepreneurial businesses are creating, eBay expressed support for the Federal Communication Commission's efforts to promote resiliency and reliability through an appropriate and minimally burdensome reporting regime for all digital communications services. eBay further encouraged the Commission to move forward on that matter as expeditiously as possible.

eBay's view is that thoughtful regulatory direction to promote resiliency and reliability of advanced communications services, including broadband and wireless broadband, will be beneficial. Through this NOI, we hope to see all parties engaging in earnest and detailed discussions on both the general need for policies promoting resiliency and reliability and specific proposals to achieve the benefits of the existing regulatory regime for legacy phone services and achieve them in the broadband context.

Pursuant to Section 1.1206(b) of the Commission's Rules, 47 C.F.R., Section 1.1206(b), this letter is being filed electronically for inclusion in the public record of this proceeding. Please contact me if you have any questions.

Sincerely,

Brian Bieron
Senior Director, eBay Inc
US Government Relations