



Comcast Corporation
300 New Jersey Avenue, NW
Suite 700
Washington, DC 20001

September 20, 2011

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: CG Docket No. 09-158

Dear Ms. Dortch:

On September 16, 2011, Mark Allen, Vice President – Project Management, Michael McArdle Vice President – Project Management, Jeffrey Smith, Vice President & Deputy General Counsel, Mary McManus, Senior Director, and the undersigned of Comcast met with Josh Gottheimer, Senior Counselor in the Office of Chairman Genachowski in connection with Comcast's filings in the above-captioned proceeding.

The Comcast representatives provided an update on Comcast's improved communications with its customers at point of sale as well as its plans for continuing to enhance customer communications in all aspects of the customer relationship. Comcast also described its ongoing polling of Comcast customers to test receptivity to various forms of auto-generated communications in connection with customer transactions.

Pursuant to Section 1.1206 of the Commission's rules, a copy of this letter is being filed via ECFS with your office. Please contact the undersigned with any questions.

Sincerely,

/s/ Kathryn A. Zachem

Kathryn A. Zachem
Senior Vice President
Regulatory and State Legislative Affairs

Cc: Josh Gottheimer