

**PUBLIC VERSION
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Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of)
Federal-State Joint Board) WC Docket No. 09-197
on Universal Service)

ALLTEL COMMUNICATIONS, LLC d/b/a VERIZON WIRELESS

**2011 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION
AND ANNUAL REPORT FOR THE STATE OF FLORIDA**

STUDY AREA CODE (SAC) 219903

September 30, 2011

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I. INTRODUCTION

Pursuant to 47 C.F.R. § 54.209, Alltel Communications, LLC¹ d/b/a Verizon Wireless (“Alltel” or “Company”), submits this 2011 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report and respectfully requests that the Commission certify its continued eligibility to receive high-cost support from the federal universal service fund (“USF”) during calendar year 2012.

II. CONFIDENTIALITY

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding network build-out plans and other matters that are highly sensitive due to the competitive nature of the CMRS industry. Accordingly, Alltel respectfully requests that the Commission treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

III. BACKGROUND

In 2004, the Commission designated Alltel as an ETC in certain non-rural telephone company wire centers pursuant to 47 U.S.C. § 214(e)(6).² A complete listing of the non-rural telephone company wire centers in which Alltel was designated as an ETC by this Commission is attached as **Exhibit A** (“Designated Area”). The Universal Service Administrative Company (“USAC”) assigned Alltel study area code (“SAC”) 219903 for its operations in Florida. On

¹Formerly named Alltel Communications, Inc.

²*In the Matter of Federal-State Joint Board on Universal Service, Verizon Wireless Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, CC Docket 96-45, 19 FCC Rcd 20496 (WCB 2004).

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January 9, 2009, Cellco Partnership d/b/a Verizon Wireless acquired Alltel Corporation and each of its subsidiaries and affiliates, including Alltel.³

IV. ANNUAL ETC REPORT IN ACCORDANCE WITH SECTION 54.209(a)

47 C.F.R. § 54.209(a) requires a common carrier previously designated by the Commission as an ETC to annually report certain information no later than October 1 of each calendar year. Alltel respectfully submits the following information for the period January 1, 2010 through December 31, 2010 in satisfaction of the Commission's annual reporting requirement.

A. Service Improvement Plan Project Report

47 C.F.R. § 54.209(a)(1) requires an ETC to file a progress report on its previously filed Service Improvement Plan. 47 C.F.R. § 54.209(a)(1) specifically requires:

A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

On October 1, 2010, Alltel submitted an updated Service Improvement Plan as **Confidential Exhibit D** to its 2010 Certification and Annual Report (the "Service Improvement Plan"). Alltel's progress report on the Service Improvement Plan for the period January 1, 2010 through December 31, 2010 is attached as **Confidential Exhibit B**. The progress report also includes (1) a map attached as **Confidential Exhibit C** detailing the Company's progress toward meeting its plan targets in 2010, (2) an explanation of how much universal service support was

³See *In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) ("*Merger Order*").

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received in 2010 and how the support was used to improve signal quality, coverage or capacity, and (3) an explanation regarding network improvement targets that were not met. The progress report is submitted on a wire center-by-wire center basis.

Additionally, Alltel has updated the remaining two years of the Service Improvement Plan as set forth in the attached **Confidential Exhibit D**. The update includes all of the information required by 47 C.F.R. § 54.209(a)(1) for calendar years 2011 through 2012.

In 2012, Alltel will continue to utilize federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

The projected expenditures included in **Confidential Exhibit D** are based on the assumption that Alltel will receive the projected amount of federal high-cost universal service support identified on **Confidential Exhibit E**. The estimates of Alltel's future universal service support reflect the condition of the *Merger Order* requiring a phase-down of high-cost support in equal 20 percent increments over a period of five years following the closing.⁴

It is difficult, if not impossible, for Alltel to predict with any degree of certainty how much the Company may receive in federal high-cost universal service support. There are various factors that affect the total amount of support Alltel can be expected to receive, including but not limited to, the per line support that is available to incumbent telephone companies, federal policy changes, USAC reconciliations, and other factors beyond the Company's control. If actual

⁴*Merger Order* ¶¶ 192-197; see also *High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; Request for Review of Decision of Universal Service Administrator by Corr Wireless Communications, LLC*, WC Docket No. 05-337, CC Docket No. 96-45, Order and Notice of Proposed Rulemaking, ¶¶ 14-17 (2010).

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receipts differ from those assumed in this report, Alltel reserves the right to modify its projected capital and operating expenditures for the Designated Area.

B. Network Outages

47 C.F.R. § 54.209(a)(2) requires an ETC to annually report network outages within its ETC designated area. 47 C.F.R. § 54.209(a)(2) specifically requires:

[d]etailed information on any outage , as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) [a]t least ten percent of the end users served in a designated service area; or (ii) [a] 911 special facility, as defined in 47 C.F.R. 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) [t]he date and time of onset of the outage; (B) [a] brief description of the outage and its resolution; (C) [t]he particular services affected; (D) [t]he geographic areas affected by the outage; (E) [s]teps taken to prevent a similar situation in the future; and (F) [t]he number of customers affected.

The required information for the time period January 1, 2010 through December 31, 2010 is contained within **Confidential Exhibit F**. Alltel has compiled and reported information for all outages that meet the above criteria within the Designated Area in Florida for the aforementioned time period. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center as of December 31, 2010.

The steps taken by Alltel to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case

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basis. For example, when the outage is due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibit F** were not determined to require extraordinary measures other than application of the above procedures.

C. Unfulfilled Requests For Service

47 C.F.R. § 54.209(a)(3) requires an ETC to annually report the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers as set forth in Section 54.202(a)(1)(i). The required information concerning Alltel's unfulfilled requests for service within the Designated Area in Florida from January 1, 2010 through December 31, 2010 is contained in **Confidential Exhibit G**.

D. Complaints Per 1,000 Handsets or Lines

47 C.F.R. § 54.209(a)(4) requires an ETC to annually report the number of complaints⁵ it receives per 1,000 handsets or lines. With respect to its operations in Florida, Alltel received 0.75 complaints per 1,000 handsets between January 1, 2010 and December 31, 2010.

E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules

47 C.F.R. § 54.209(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Alltel's compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. Alltel certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

F. Certification Regarding Ability to Function in Emergency Situations

47 C.F.R. § 54.209(a)(6) requires an ETC to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). The following information demonstrates an ability to remain functional in emergency situations in satisfaction of this requirement.

Each cell site is equipped with battery standby power engineered to maintain a standard of eight hours backup with a two-hour minimum standard when restricted by site location. Each cell site, unless restricted by site location, also has a permanent standby generator on site, or has the necessary equipment to allow a portable generator to be quickly and safely connected to the site in the event of a commercial power failure. Portable generators are available for transport to

⁵Complaints consist of written customer complaints submitted to the Commission, the Florida Public Service Commission, the Florida Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail customer complaints submitted to the Company's Executive Complaint Department.

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an area affected by a commercial power outage. Backup generators are tested on a regular basis to assure functionality. Thus, back-up power systems and procedures have been implemented to ensure functionality without an external power source.

In the event of damaged facilities, telecommunications traffic may be rerouted on the network to minimize service disruptions. The network design philosophy also includes redundancy on critical paths and components so that a potential failure of one component does not significantly affect service. The wireless voice and data switching networks are designed to provide continuous service to the customer. The communications between internal switches and external networks, such as the public switched telephone network (“PSTN”) and the Internet, are also designed to reduce the possibility of interrupted communications.

The network is comprised of numerous components that are connected using a combination of traditional landline telecommunication networks and microwave radio links. Many of the network’s critical locations are supported with diverse circuits, network technologies, and alternative local telecommunications carriers. The impact of a severed fiber optic cable or a faulty T1 circuit is minimized by this diversity in telecommunications connectivity.

Business procedures have also been adopted to assure minimal service disruptions. These procedures include frequent and thorough preventive maintenance, real-time monitoring of all key system components, the availability of trained maintenance personnel 24 hours a day, 7 days a week to repair or resolve critical failures should they arise, and wide deployment of these personnel and spare parts to permit rapid response and restoration of service.

The network is also designed to manage traffic spikes and minimize call blocking in emergency situations. In order for a traffic spike to result in call blocking, the number of

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simultaneous calls must exceed the total number of voice paths available at one or more serving cell sites at a given location. Statistical analyses are used to track call blockage in each sector during the busiest hours each month. These statistics are trended and used to predict the required capacity at each cell site. Based on these predictions, capacity is added to each cell site before it reaches overcapacity. In the event unpredictable spikes occur, steps can be taken to increase the call capacity at cell sites as needed, or to deploy temporary “Cells On Wheels” (“COWs”) as needed to accommodate the increased demand on the network. These capabilities and systems reasonably minimize call blocking from potential traffic spikes during emergency situations. Alltel therefore certifies the ability to function in emergency situations as set forth in Section 54.202(a)(2).

G. Certification Regarding Provision Of A Comparable Local Usage Plan

47 C.F.R. § 54.209(a)(7) requires an ETC to certify it is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas. All Verizon Wireless-branded voice service offerings made generally available in Florida are comparable to the local service offerings provided by the incumbent LECs serving the Designated Area. The service offerings include varying amounts of local usage within an expansive local calling area, including plans with unlimited calling. Because multiple service plans are made generally available, customers are able to select a plan that best meets their needs based on the amount of local calling included in each plan. Information concerning the Company’s currently available service offerings is available at www.verizonwireless.com. Alltel certifies it offers and will continue to offer at least one comparable local usage plan within the Designated Area as required by Section 54.209(a)(7).

H. Certification Regarding Equal Access

In compliance with 47 C.F.R. § 54.209(a)(8), Alltel certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require the Company to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the Designated Area.

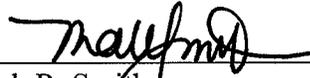
CONCLUSION

Based on the foregoing information, and in accordance with 47 C.F.R. §§ 54.313 and 54.314, Alltel respectfully requests that the Commission certify its eligibility to continue receiving federal high-cost universal service support during calendar year 2012.

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September 27, 2011



Mark R. Smith
Assistant Secretary
One Verizon Place
Alpharetta, GA 30004-8511
(678) 339-5121

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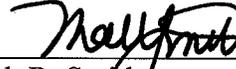
In the Matter of)	
)	WC Docket No. 09-197
Federal-State Joint Board)	
on Universal Service)	

CERTIFICATION

The undersigned, Mark R. Smith, does hereby certify as follows:

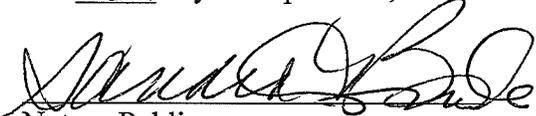
1. I serve as Assistant Secretary for Alltel Communications, LLC d/b/a Verizon Wireless ("Alltel").
2. This certification is submitted in support of Alltel's 2011 Eligible Telecommunications Carrier Certification and Annual Report.
3. Alltel has been designated a competitive ETC in areas identified in **Exhibit A** of its 2011 Eligible Telecommunications Carrier Certification and Annual Report for the State of Florida.
4. I have reviewed Alltel's 2011 Eligible Telecommunications Carrier Certification and Annual Report for the State of Florida and certify that the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.
5. Consistent with 47 U.S.C. § 254(e) and 47 C.F.R. §§ 54.7, 54.313 and 54.314, Alltel certifies that all federal high-cost universal service support received will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

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Mark R. Smith
Assistant Secretary

Subscribed and sworn to before me
this 22 day of September, 2011.


Notary Public

(NOTARY SEAL)

SANDRA F. BROCK
NOTARY PUBLIC
FULTON COUNTY, GEORGIA
MY COMMISSION EXPIRES
SEPTEMBER 8, 2012

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SUMMARY OF EXHIBITS

Exhibit A – Designated Service Area for Study Area Code 219903.

Confidential Exhibit B – Progress Report on Service Improvement Plan

Confidential Exhibit C – Coverage Map

Confidential Exhibit D – Updated Service Improvement Plan for 2011 – 2012.

Confidential Exhibit E - Projected receipt of support from the Federal Universal Service Fund for calendar years 2011 and 2012.

Confidential Exhibit F – Outage Report

Confidential Exhibit G – Unfulfilled Requests for Service

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**EXHIBIT A – WIRE CENTER LIST
Alltel Communications, LLC d/b/a Verizon Wireless**

FLORIDA ETC DESIGNATED AREA – STUDY AREA CODE 219903

LEC SAC	LEC NAME	WIRE CENTER	CLLI
210328	VERIZON FLORIDA INC.	AUBURNDALE	ABDLFLXA
210328	VERIZON FLORIDA INC.	GIBSONTON	ALFAFLXA
210328	VERIZON FLORIDA INC.	BARTOW	ALTRFLXA
210328	VERIZON FLORIDA INC.	BRADENTON BEACH	ANMRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ARCHER	ARCHFLMA
210328	VERIZON FLORIDA INC.	BARTOW	BARTFLXA
210328	VERIZON FLORIDA INC.	PINELLAS PK	BAYUFLXA
210328	VERIZON FLORIDA INC.	BABSON PARK	BBPKFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	BGPIFLMA
210328	VERIZON FLORIDA INC.	TAMPA	BHPKFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BROOKSVILLE	BKVLFLJF
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	BLDWFLMA
210328	VERIZON FLORIDA INC.	BRADENTON	BRBAFLXA
210328	VERIZON FLORIDA INC.	MULBERRY	BRJTFLXA
210328	VERIZON FLORIDA INC.	BRANDON	BRNDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BRONSON	BRSNFLMA
210328	VERIZON FLORIDA INC.	BRADENTON	BRTNFLXX
210328	VERIZON FLORIDA INC.	TAMPA	BYSHFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CEDAR KEY	CDKYFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHIEFLAND	CFLDFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHIPLEY	CHPLFLJA
210328	VERIZON FLORIDA INC.	CLEARWATER	CLWRFLXA
210328	VERIZON FLORIDA INC.	CLEARWATER	CNSDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CANTONMENT	CNTMFLLE
210328	VERIZON FLORIDA INC.	TAMPA	CRWDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CROSS CITY	CSCYFLBA
210328	VERIZON FLORIDA INC.	WINTER HAVEN	CYGRFLXA
210328	VERIZON FLORIDA INC.	DUNEDIN	DNDNFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	DUNNELLO	DNLNFLWM
210328	VERIZON FLORIDA INC.	DUNDEE	DUNDFLXA
210328	VERIZON FLORIDA INC.	ENGLEWOOD	ENWDFLXA
210328	VERIZON FLORIDA INC.	CLEARWATER	FHSDFLXA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CENTURY	FMTNALMT
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	FERNANDINA BCH	FRBHFLFP
210328	VERIZON FLORIDA INC.	FROSTPROOF	FRSTFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	FTGRFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GRN CV SPGS	GCSPFLCN
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GRACEVILLE	GCVLFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GULF BREEZE	GLBRFLMC
210328	VERIZON FLORIDA INC.	ST PETERSBURG	GNDYFLXA

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215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GAINESVILLE	GSVLFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GAINESVILLE	GSVLFLNW
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	HAVANA	HAVNFLMA
210328	VERIZON FLORIDA INC.	HUDSON	HDSNFLXA
210328	VERIZON FLORIDA INC.	LAKELAND	HGLDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	NAVARRE	HLNVFLMA
210328	VERIZON FLORIDA INC.	HAINES CITY	HNCYFLXA
210328	VERIZON FLORIDA INC.	DAVENPORT	HNCYFLXN
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	HAWTHORNE	HWTHFLMA
210328	VERIZON FLORIDA INC.	TAMPA	HYPKFLXA
210328	VERIZON FLORIDA INC.	LAKE WALES	INLKFLXA
210328	VERIZON FLORIDA INC.	LARGO	INRKFLXX
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	ISLMFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JAY	JAY FLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCBHFLAB
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE BCH	JCBHFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE BCH	JCBHFLSP
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLAR
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLBW
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLCL
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLFC
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLIA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLJT
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLLF
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLNO
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLOW
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLRV
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLSJ
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLSM
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLWC
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYSTONE HEIGHTS	KYHGFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	KYLRFLLS
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	KYLRFLMA
210328	VERIZON FLORIDA INC.	ODESSA	KYSTFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	KYWSFLMA
210328	VERIZON FLORIDA INC.	LONGBOAT KEY	LGBKFLXA
210328	VERIZON FLORIDA INC.	LAKE ALFRED	LKALFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LK CITY	LKCYFLMA
210328	VERIZON FLORIDA INC.	LAKELAND MAIN	LKLDFLXA
210328	VERIZON FLORIDA INC.	LAKELAND EAST	LKLDFLXE
210328	VERIZON FLORIDA INC.	LAKELAND NORTH	LKLDFLXN
210328	VERIZON FLORIDA INC.	LK WALES	LKWLFLXA
210328	VERIZON FLORIDA INC.	LAKE WALES	LKWLFLXE
210328	VERIZON FLORIDA INC.	ST PETERSBURG	LLMNFLXA
210328	VERIZON FLORIDA INC.	LAND O LAKES	LNLKFLXA
210328	VERIZON FLORIDA INC.	LARGO	LRGOFLXA
210328	VERIZON FLORIDA INC.	LUTZ	LUTZFLXA

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215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LYNN HAVEN	LYHNFLOH
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MICANOPY	MCNPFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MIDDLEBURG	MDBGFLPM
210328	VERIZON FLORIDA INC.	MULBERRY	MLBYFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MILTON	MLTNFLRA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MNDRFLAV
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MNDRFLLO
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MNDRFLW
210328	VERIZON FLORIDA INC.	NEW PORT RICHEY	MNLKFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MILTON	MNSNFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	MRTHFLVE
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MXVFLMA
210328	VERIZON FLORIDA INC.	MYAKKA CITY	MYCYFLXA
210328	VERIZON FLORIDA INC.	SEMINOLE	NGBHFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	NKLRFLMA
210328	VERIZON FLORIDA INC.	NEW PRT RICHEY	NPRCFLXA
210328	VERIZON FLORIDA INC.	N PRT	NRPTFLXA
210328	VERIZON FLORIDA INC.	SARASOTA	NRSDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	NEWBERRY	NWBYFLMA
210328	VERIZON FLORIDA INC.	TAMPA	OLDSFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	OLD TOWN	OLTWFLLN
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ORANGE PK	ORPKFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ORANGE PK	ORPKFLRW
210328	VERIZON FLORIDA INC.	OSPREY	OSPRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PACE	PACEFLPV
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PANAMA CITY BCH	PCBHFLNT
210328	VERIZON FLORIDA INC.	POLK CITY	PKCYFLXA
210328	VERIZON FLORIDA INC.	PALMETTO	PLMTFLXA
210328	VERIZON FLORIDA INC.	BRADENTON	PLSLFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PALATKA	PLTKFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	POMONA PARK	PMPKFLMA
210328	VERIZON FLORIDA INC.	PLANT CITY	PNCRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PANAMA CITY	PNCYFLCA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PANAMA CITY	PNCYFLMA
210328	VERIZON FLORIDA INC.	LARGO	PNLSFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLBL
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLFP
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLHC
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLPB
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLWA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PONTE VEDRA BCH	PNVDFLMA
210328	VERIZON FLORIDA INC.	KISSIMMEE	POINFLXA
210328	VERIZON FLORIDA INC.	PARRISH	PRSHFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	PSDNFLXA
210328	VERIZON FLORIDA INC.	PLANT CITY	PTCYFLXA
210328	VERIZON FLORIDA INC.	RUSKIN	RSKNFLXA
210328	VERIZON FLORIDA INC.	SARASOTA	SARKFLXA

**PUBLIC VERSION
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210328	VERIZON FLORIDA INC.	SARASOTA	SEKYFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SGBEFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	SGKYFLMA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SKWYFLXA
210328	VERIZON FLORIDA INC.	TAMPA	SLSPFLXA
210328	VERIZON FLORIDA INC.	TAMPA	SMNLFLXA
210328	VERIZON FLORIDA INC.	NEW PORT RICHEY	SNSPFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SPBGFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SPBGFLXS
210328	VERIZON FLORIDA INC.	SARASOTA SPRINGS	SPRGFLXA
210328	VERIZON FLORIDA INC.	SARASOTA MAIN	SRSTFLXA
210328	VERIZON FLORIDA INC.	SARASOTA STHSIDE	SSDSFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ST AUGUSTINE	STAGFLBS
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ST AUGUSTINE	STAGFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ST AUGUSTINE	STAGFLSH
210328	VERIZON FLORIDA INC.	PALM HBR	STGRFLXA
210328	VERIZON FLORIDA INC.	TAMPA	SWTHFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SUNNY HILLS	SYHSFLCC
210328	VERIZON FLORIDA INC.	TAMPA	TAMPFLXE
210328	VERIZON FLORIDA INC.	TAMPA	TAMPFLXX
210328	VERIZON FLORIDA INC.	THONOTOSASSA	THNTFLXA
210328	VERIZON FLORIDA INC.	TAMPA	TMTRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	TRENTON	TRENFLMA
210328	VERIZON FLORIDA INC.	TARPON SPGS	TRSPFLXA
210328	VERIZON FLORIDA INC.	TAMPA	UNVRFLXA
210328	VERIZON FLORIDA INC.	VENICE	VENCFLXA
210328	VERIZON FLORIDA INC.	VENICE	VENCFLXS
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	VERNON	VERNFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CRESCENT CITY	WELKFLMA
210328	VERIZON FLORIDA INC.	SUN CITY CENTER	WIMMFLXA
210328	VERIZON FLORIDA INC.	WESLEY CHAPEL	WLCHFLXA
210328	VERIZON FLORIDA INC.	TAMPA	WLCRFLXA
210328	VERIZON FLORIDA INC.	WINTER HAVEN	WNHNFLXC
210328	VERIZON FLORIDA INC.	TAMPA	WSSDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SPRING HILL	WWSPFLHI
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SPG HL	WWSPFLSH
210328	VERIZON FLORIDA INC.	TAMPA	YBCTFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	YOUNGSTOWN	YNFNFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	YANKEETOWN	YNTWFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	YULEE	YULEFLMA
210328	VERIZON FLORIDA INC.	ZEPHYRHILLS	ZPHYFLXA

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B
Alltel Communications, LLC d/b/a Verizon Wireless
2010 PROGRESS REPORT – STUDY AREA CODE 219903**

REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT C
Alltel Communications, LLC d/b/a Verizon Wireless**

COVERAGE MAP

REDACTED

**PUBLIC VERSION
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**CONFIDENTIAL EXHIBIT D
Alltel Communications, LLC d/b/a Verizon Wireless**

UPDATED SERVICE IMPROVEMENT PLAN

Florida – Alltel Communications, LLC
ETC Service Improvement Plan
SAC Coded 219903

REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT E
Alltel Communications, LLC d/b/a Verizon Wireless**

PROJECTED SUPPORT FROM THE FEDERAL UNIVESRAL SERVICE FUND

REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT F
Alltel Communications, LLC d/b/a Verizon Wireless**

**NETWORK OUTAGES – STUDY AREA CODE 219903
January 1, 2010 – December 31, 2010**

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of Customers Affected	Site Id	Site Name	Address	City
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REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT G
Alltel Communications, LLC d/b/a Verizon Wireless**

**UNFULFILLED REQUESTS FOR SERVICE – STUDY AREA CODE 219903
January 1, 2010 – December 31, 2010**

REDACTED

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