



CSDVRS, LLC
600 Cleveland Street, Suite 1000 – Clearwater, Florida 33755
VideoPhone: 727-431-9692 Voice: 727-254-5600 Fax: 727-443-1537

October 4, 2011

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: Notification of Substantive Change, Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), CSDVRS, LLC (“ZVRS”) hereby notifies the Commission about the use of new technology and equipment which facilitates the manner in which relay services are provided. On September 6, 2011, ZVRS made available to relay customers 1Number™, which enables them to use a single phone number to ring several videophones simultaneously. Also on September 6, 2011, ZVRS made available to relay customers Z Box, which is a terminal adapter that works with a flash alert notification system to signal when there are incoming calls.

Sincerely,

/s/

Jeff Rosen
General Counsel

cc: Gregory Hlibok, DRO Chief