



POLICY & ACTION FROM CONSUMER REPORTS

October 5, 2011

Marlene Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

Re: *Ex Parte* Notice
CG Docket Nos. 10-207 and 09-158 (Bill Shock)
CC Docket No. 98-170 (Truth in Billing)

Dear Ms. Dortch,

On October 4, 2011, I met with Sherrese Smith, Senior Counsel and Legal Advisor to Chairman Genachowski, Joel Gurin, Bureau Chief of the Consumer and Governmental Affairs Bureau, William Freedman, Acting Deputy Bureau Chief of the Consumer and Governmental Affairs Bureau, and Jessica Almond in the office of Chairman Genachowski.

In the meeting, I discussed the importance of protecting consumers from unexpected overage charges, resulting in higher phone bills. To accomplish that goal, I urged the Commission to adopt the proposed rules in the "bill shock" proceeding.

Pursuant to Section 1.1206(b) of the Commission's rules, 47 C.F.R. §1.1206(b), this letter is being filed electronically with your office today.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Parul P. Desai". The signature is fluid and cursive, written in a professional style.

Parul P. Desai
Consumers Union
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Suite 500
Washington, D.C. 20036
202.462.6262