

SEP 30 2011

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**PUBLIC VERSION  
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Before the  
Federal Communications Commission  
Washington, D.C. 20554

In the Matter of

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)

WC Docket No. 09-197

Federal-State Joint Board  
on Universal Service

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**ALLTEL COMMUNICATIONS, LLC d/b/a VERIZON WIRELESS**

**2011 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION  
AND ANNUAL REPORT FOR THE STATE OF GEORGIA**

**STUDY AREA CODE (SAC) 229004**

**SEPTEMBER 30, 2011**

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**I. INTRODUCTION**

Pursuant to 47 C.F.R. § 54.209, Alltel Communications, LLC d/b/a Verizon Wireless, on behalf of itself and its subsidiaries and affiliates providing commercial mobile radio service (“CMRS”) in the State of Georgia (collectively, “Alltel” or “Company”), submits this 2011 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report and respectfully requests that the Commission certify its continued eligibility to receive high-cost support from the federal universal service fund (“USF”) during calendar year 2012.

**II. CONFIDENTIALITY**

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding Alltel’s network build-out plans and other matters that are highly sensitive due to the competitive nature of the CMRS industry. Accordingly, Alltel respectfully requests that the Commission treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

**III. BACKGROUND**

In 2004, the Commission initially designated Alltel as an ETC in certain non-rural telephone company wire centers pursuant to 47 U.S.C. § 214(e)(6).<sup>1</sup> The Georgia Public Service Commission subsequently approved the expansion of Alltel’s designated service area to include certain rural telephone company study areas.<sup>2</sup> A complete listing of the non-rural telephone

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<sup>1</sup> *In the Matter of Federal-State Joint Board on Universal Service, Alltel Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, CC Docket 96-45, 19 FCC Rcd 20496 (WCB 2004).

<sup>2</sup> *In Re: Application of Alltel Communications, Inc. for Designation as an Eligible Telecommunication Carrier in the State of Georgia*, Docket No. 10396-U, Order Granting ETC Status (Oct. 15, 2007).

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company wire centers and rural telephone company study areas in which Alltel has been designated as an ETC is attached as **Exhibit A** (“Designated Area”).

On January 9, 2009, Cellco Partnership d/b/a Verizon Wireless (“Cellco”) acquired Alltel Corporation and each of its subsidiaries and affiliates.<sup>3</sup> In connection with the Commission’s approval of the Alltel Corporation acquisition, Cellco was required to divest Alltel assets and customers within certain markets, including markets in the State of Georgia. Prior to closing on the sale of the assets and customers required to be divested, a Management Trustee was appointed to manage the divested markets, including markets in Georgia.<sup>4</sup> In addition, for administrative purposes, the Universal Service Administrative Company (“USAC”) assigned the operations in Georgia to be retained by Alltel Study Area Code (“SAC”) 229004 and the operations to be divested by Alltel administrative SACs 229008 and 229009.

Effective April 26, 2010, all of the assets and customers required to be divested in Georgia were transferred to Atlantic Tele-Network, Inc., and the term of the Management Trustee assigned to operate the divested assets was terminated with respect to the divested assets sold to Atlantic Tele-Network, Inc. Accordingly, Alltel does not seek in this filing to certify SACs 229008 and 229009.

**IV. ANNUAL ETC REPORT IN ACCORDANCE WITH SECTION 54.209(a)**

47 C.F.R. § 54.209(a) requires a common carrier previously designated by the Commission as an ETC to report annually certain information no later than October 1 of each calendar year. Alltel respectfully submits the following information for the period January 1,

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<sup>3</sup> See *In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) (“*Merger Order*”).

<sup>4</sup> *Merger Order*, ¶¶ 15, 19, 157-163, Appendix B.

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2010 through December 31, 2010 in satisfaction of the Commission's annual reporting requirement.

**A. Service Improvement Plan Project Report**

47 C.F.R. § 54.209(a)(1) requires an ETC to file a progress report on its previously filed Service Improvement Plan. 47 C.F.R. § 54.209(a)(1) specifically requires:

A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

On October 1, 2008, Alltel submitted an updated Service Improvement Plan for the five-year period from January 1, 2008 through December 31, 2012, as **Confidential Exhibit D** to its 2008 Certification and Annual Report (the "Service Improvement Plan"). Alltel's progress report on the Service Improvement Plan for the period January 1, 2010 through December 31, 2010 is attached as **Confidential Exhibits B-1** and **B-2**. For purposes of this report, **Confidential Exhibit B-1** includes data associated with SAC 229004 for the period January 1, 2010 through December 31, 2010, and **Confidential Exhibit B-2** contains data associated with administrative SACs 229008 and 229009 for the period January 1, 2010 through April 25, 2010. The progress report also includes (1) a map attached as **Confidential Exhibit C** detailing the Company's progress toward meeting its plan targets in 2010,<sup>5</sup> (2) an explanation of how much universal service support was received in 2010 and how the support was used to improve signal quality, coverage or capacity, and (3) an explanation regarding network improvement targets that were not met. The progress report is submitted on a wire center-by-wire center basis.

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<sup>5</sup> The cell site locations and signal coverage depicted on **Confidential Exhibit C** does not include facilities transferred to Atlantic Tele-Network, Inc. on April 26, 2010.

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Additionally, Alltel has updated the remaining two years of the Service Improvement Plan as set forth in the attached **Confidential Exhibit D**. The update includes all of the information required by 47 C.F.R. § 54.209(a)(1) for calendar years 2011 through 2012.

In 2012, Alltel will continue to utilize federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

The projected expenditures included in **Confidential Exhibit D** are based on the assumption that Alltel will receive the projected amount of federal high-cost universal service support identified on **Confidential Exhibit E**. The estimates of Alltel's future universal service support reflect the condition of the *Merger Order* requiring a phase-down of high-cost support in 20 percent increments over a period of five years following the closing.<sup>6</sup>

It is difficult, if not impossible, for Alltel to predict with any degree of certainty how much federal high-cost universal service support the Company may receive. There are various factors that affect the total amount of support Alltel can be expected to receive, including but not limited to, the per line support that is available to incumbent telephone companies, federal policy changes, USAC reconciliations, and other factors beyond Alltel's control. If actual receipts differ from those estimated in this report, Alltel reserves the right to modify its projected capital and operating expenditures for the Designated Area.

**B. Network Outages**

47 C.F.R. § 54.209(a)(2) requires an ETC to annually report network outages within its ETC designated area. 47 C.F.R. § 54.209(a)(2) specifically requires:

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<sup>6</sup> *Merger Order* ¶¶ 192-197, *See also High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; Request for Review of Decision of Universal Service Administrator by Corr Wireless Communications, LLC*, WC Docket No. 05-337, CC Docket No. 96-45, Order and Notice of Proposed Rulemaking, ¶¶ 14-17 (2010).

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[d]etailed information on any outage , as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) [a]t least ten percent of the end users served in a designated service area; or (ii) [a] 911 special facility, as defined in 47 C.F.R. 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) [t]he date and time of onset of the outage; (B) [a] brief description of the outage and its resolution; (C) [t]he particular services affected; (D) [t]he geographic areas affected by the outage; (E) [s]teps taken to prevent a similar situation in the future; and (F) [t]he number of customers affected.

The required information for the time period January 1, 2010 through December 31, 2010 is contained within **Confidential Exhibits F-1** and **F-2**. Alltel has compiled and reported information for all outages that meet the above criteria within the Designated Area in Georgia for the aforementioned time period. For purposes of this report, **Confidential Exhibit F-1** includes data associated with SAC 229004 for the period January 1, 2010 through December 31, 2010 and **Confidential Exhibit F-2** contains data associated with administrative SACs 229008 and 229009 for the period January 1, 2010 through April 25, 2010. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center.

The steps taken to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventive maintenance. Additionally, the

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manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibits F-1** and **F-2** were not determined to require extraordinary measures other than application of the above procedures.

**C. Unfulfilled Requests For Service**

47 C.F.R. § 54.209(a)(3) requires an ETC to annually report the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers as set forth in Section 54.202(a)(1)(i). The required information concerning Alltel's unfulfilled requests for service within the Designated Area in Georgia from January 1, 2010 through December 31, 2010 is contained in **Exhibits G-1** and **G-2**. For purposes of this report, **Exhibit G-1** includes data associated with SAC 229004 for the period January 1, 2010 through December 31, 2010, and **Exhibit G-2** contains data associated with administrative SACs 229008 and 229009 for the period January 1, 2010 through April 25, 2010.

**D. Complaints Per 1,000 Handsets or Lines**

47 C.F.R. § 54.209(a)(4) requires an ETC to annually report the number of complaints<sup>7</sup> it receives per 1,000 handsets or lines. Alltel received 0.77 complaints per 1,000 handsets associated with SAC 229004 between January 1, 2010 and December 31, 2010. Alltel received 0.18 complaints per 1,000 handsets associated with SAC 229008, and 0.28 complaints per 1,000 handsets associated with administrative SAC 229009, between January 1, 2010 and April 25, 2010.

**E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules**

47 C.F.R. § 54.209(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Alltel's compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. Alltel certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

**F. Certification Regarding Ability to Function in Emergency Situations**

47 C.F.R. § 54.209(a)(6) requires an ETC to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). The following information demonstrates an ability to remain functional in emergency situations in satisfaction of this requirement.

Each cell site is equipped with battery standby power engineered to maintain a standard of eight hours backup with a two-hour minimum standard when restricted by site location. Each

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<sup>7</sup> Complaints consist of written customer complaints submitted to the Commission, the Georgia Public Service Commission, the Georgia Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail customer complaints submitted to the Company's Executive Complaint Department.

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cell site, unless restricted by site location, also has a permanent standby generator on site, or has the necessary equipment to allow a portable generator to be quickly and safely connected to the site in the event of a commercial power failure. Portable generators are available for transport to an area affected by a commercial power outage. Backup generators are tested on a regular basis to assure functionality. Thus back-up power systems and procedures have been implemented to ensure functionality without an external power source.

In the event of damaged facilities, telecommunications traffic may be rerouted on the network to minimize service disruptions. The network design philosophy also includes redundancy on critical paths and components so that a potential failure of one component does not significantly affect service. The wireless voice and data switching networks are designed to provide continuous service to the customer. The communications between internal switches and external networks, such as the public switched telephone network (“PSTN”) and the Internet, are also designed to reduce the possibility of interrupted communications.

The network is comprised of numerous components that are connected using a combination of traditional landline telecommunication networks and microwave radio links. Many of the network’s critical locations are supported with diverse circuits, network technologies, and alternative local telecommunications carriers. The impact of a severed fiber optic cable or a faulty T1 circuit is minimized by this diversity in telecommunications connectivity.

Business procedures have also been adopted to assure minimal service disruptions. These procedures include frequent and thorough preventive maintenance, real-time monitoring of all key system components, the availability of trained maintenance personnel 24 hours a day,

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7 days a week to repair or resolve critical failures should they arise, and wide deployment of these personnel and spare parts to permit rapid response and restoration of service.

The network is also designed to manage traffic spikes and minimize call blocking in emergency situations. In order for a traffic spike to result in call blocking, the number of simultaneous calls must exceed the total number of voice paths available at one or more serving cell sites at a given location. Statistical analyses are used to track call blockage in each sector during the busiest hours each month. These statistics are trended and used to predict the required capacity at each cell site. Based on these predictions, capacity is added to each cell site before it reaches overcapacity. In the event unpredictable spikes occur, steps can be taken to increase the call capacity at cell sites as needed, or to deploy temporary “Cells On Wheels” (“COWs”) as needed to accommodate the increased demand on the network. These capabilities and systems reasonably minimize call blocking from potential traffic spikes during emergency situations. Alltel therefore certifies the ability to function in emergency situations as set forth in Section 54.202(a)(2).

**G. Certification Regarding Provision Of A Comparable Local Usage Plan**

47 C.F.R. § 54.209(a)(7) requires an ETC to certify it is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas. All Verizon Wireless-branded voice service offerings made generally available in Georgia are comparable to the local service offerings provided by the incumbent LECs serving the Designated Area. The service offerings include varying amounts of local usage within an expansive local calling area, including plans with unlimited calling. Because multiple service plans are made generally available, customers are able to select a plan that best meets their needs based on the amount of local calling included in each plan. Information concerning the currently available service offerings is available at [www.verizonwireless.com](http://www.verizonwireless.com). Alltel certifies it offers, and will continue to

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offer, at least one comparable local usage plan within the Designated Area as required by Section 54.209(a)(7).

**H. Certification Regarding Equal Access**

In compliance with 47 C.F.R. § 54.209(a)(8), Alltel certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require the Company to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the Designated Area.

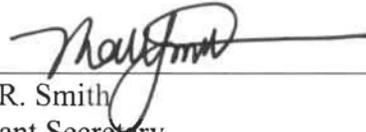
**CONCLUSION**

Based on the foregoing information, and in accordance with 47 C.F.R. §§ 54.313 and 54.314, Alltel respectfully requests that the Commission certify its eligibility to continue receiving federal high-cost universal service support during calendar year 2012.

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September 27, 2011

A handwritten signature in black ink, appearing to read "Mark R. Smith", is written over a horizontal line.

Mark R. Smith  
Assistant Secretary  
One Verizon Place  
Alpharetta, GA 30004-8511  
(678) 339-5121

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Before the  
Federal Communications Commission  
Washington, D.C. 20554

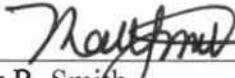
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|---------------------------|---|----------------------|
| In the Matter of          | ) |                      |
|                           | ) | WC Docket No. 09-197 |
| Federal-State Joint Board | ) |                      |
| on Universal Service      | ) |                      |

**CERTIFICATION**

The undersigned, Mark R. Smith, does hereby certify as follows:

1. I serve as Assistant Secretary for Alltel Communications, LLC d/b/a Verizon Wireless ("Alltel").
2. This certification is submitted in support of Alltel's 2011 Eligible Telecommunications Carrier Certification and Annual Report.
3. Alltel has been designated a competitive ETC in areas identified in **Exhibit A** of its 2011 Eligible Telecommunications Carrier Certification and Annual Report.
4. I have reviewed Alltel's 2011 Eligible Telecommunications Carrier Certification and Annual Report for the State of Georgia and certify that the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.
5. Consistent with 47 U.S.C. § 254(e) and 47 C.F.R. §§ 54.7, 54.313 and 54.314, Alltel certifies that all federal high-cost universal service support received will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

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\_\_\_\_\_  
Mark R. Smith  
Assistant Secretary

Subscribed and sworn to before me  
this 22 day of September, 2011.

  
\_\_\_\_\_  
Notary Public  
SANDRA F. BROCK  
NOTARY PUBLIC  
FULTON COUNTY, GEORGIA  
MY COMMISSION EXPIRES  
SEPTEMBER 8, 2012

NOTARY SEAL

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**SUMMARY OF EXHIBITS**

Exhibit A – Designated Service Area for Study Area Code 229004.

**Confidential Exhibits B-1 and B-2** – Progress Reports on Service Improvement Plan.

**Confidential Exhibit C** – Coverage Map.

**Confidential Exhibit D** – Updated Service Improvement Plan for 2011 – 2012.

**Confidential Exhibit E** - Projected receipt of support from the Federal Universal Service Fund for calendar years 2011 and 2012.

**Confidential Exhibits F-1 and F-2** – Outage Reports.

Exhibits G-1 and G-2 – Unfulfilled Requests for Service.

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**EXHIBIT A  
Alltel Communications, LLC d/b/a Verizon Wireless  
Georgia ETC Designated Area – Study Area Code 229004**

| LEC SAC | LEC NAME   | Wire Center               | CLLI     |
|---------|--|---------------------------|----------|
| 220344  | ALMA TELEPHONE CO., INC.                           | ALMA                      | ALMAGAXA |
| 220344  | ALMA TELEPHONE CO., INC.                           | NICHOLLS                  | NCHLGAXA |
| 220344  | ALMA TELEPHONE CO., INC.                           | PATTERSON                 | PASNGAXA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | ALBANY                    | ALBYGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | APPLING                   | APNGGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | ARLINGTON                 | ARTNGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | AUGUSTA                   | AGSTGAAU |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | AUGUSTA                   | AGSTGAFL |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | AUGUSTA                   | AGSTGAMT |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | AUGUSTA                   | AGSTGATH |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | BACONTON                  | BCTNGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | BAINBRIDGE                | BNBRGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | BAXLEY                    | BXLYGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | BLACKSHEAR                | BLCSGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | CAMILLA                   | CMLLGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | CLAXTON                   | CXTNGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | COCHRAN                   | CCHRGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | COLQUITT                  | CLQTGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | CORDELE                   | CORNGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | DUBLIN                    | DBLNGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | EASTMAN                   | ESMNGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | GIBSON                    | GBSNGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | HARLEM                    | HRLMGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | HAZLEHURST                | HZLHGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | HEPHZIBAH                 | HPHZGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | JOHNSON<br>CORNER         | JHCRGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | LEARY                     | LERYGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | LEESBURG                  | LSBGGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | LK PK                     | LKPKGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | LOUISVILLE                | LSVLGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | LUMBER CITY               | LMCYGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | LYONS                     | LYNSGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | MILLEN                    | MLLNGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | NEWTON                    | NWTNGAHD |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | PELHAM                    | PLHMGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | POOLER                    | POLRGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SANDERSVILLE-<br>TENNILLE | SNVLGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SARDIS                    | SRDSGAES |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SAVANNAH                  | SVNHGABS |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SAVANNAH                  | SVNHGADE |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SAVANNAH                  | SVNHGAGC |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SAVANNAH                  | SVNHGASI |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SAVANNAH                  | SVNHGAWB |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SAVANNAH                  | SVNHGAWI |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SMITHVILLE                | SMVLGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SPARKS                    | SPRKGAMA |
| 225192  | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SWAINSBORO                | SWBOGAES |

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|--------|--|--------------------|-----------|
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | SYLVESTER          | SYLVGAES  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | THOMASVILLE        | THVLGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | THOMSON            | THSNGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | TIFTON             | TFTNGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | TYBEE IS           | TBISGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | VALDOSTA           | VLDSGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | VIDALIA            | VDALGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | WADLEY             | WDLYGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | WARRENTON          | WRTNGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | WAYCROSS           | WYCRGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | WAYNESBORO         | WYBOGAES  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | WRENS              | WRNSGAMA  |
| 225192 | BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL | WRIGHTSVILLE       | WGVLGAES  |
| 220347 | BRANTLEY TELEPHONE CO., INC.                       | HOBOKEN            | HOBKGAXA  |
| 220347 | BRANTLEY TELEPHONE CO., INC.                       | HORTENSE           | HRTSGAXA  |
| 220347 | BRANTLEY TELEPHONE CO., INC.                       | NAHUNTA            | NHNTGAXA  |
| 220347 | BRANTLEY TELEPHONE CO., INC.                       | WAYNESVILLE        | WYVLGAXA  |
| 220348 | BULLOCH COUNTY RURAL TELEPHONE COOP., INC.         | ANDERSON           | ARSNGAXA  |
| 220348 | BULLOCH COUNTY RURAL TELEPHONE COOP., INC.         | BROOKLET           | BRLTGAXA  |
| 220348 | BULLOCH COUNTY RURAL TELEPHONE COOP., INC.         | CLITO              | CLTOGAXA  |
| 220348 | BULLOCH COUNTY RURAL TELEPHONE COOP., INC.         | NEVILS             | NVLSGAXA  |
| 220348 | BULLOCH COUNTY RURAL TELEPHONE COOP., INC.         | PORTAL             | PRTLGAXA  |
| 220348 | BULLOCH COUNTY RURAL TELEPHONE COOP., INC.         | STILSON            | STSNGAXA  |
| 220351 | CAMDEN TELEPHONE & TELEGRAPH CO., INC.             | ST MARYS           | STMYGAXA  |
| 220355 | CITIZENS TELEPHONE CO., INC.                       | LAKE<br>BLACKSHEAR | LKBLGAXA  |
| 220355 | CITIZENS TELEPHONE CO., INC.                       | LESLIE             | LESLGAXA  |
| 220355 | CITIZENS TELEPHONE CO., INC.                       | PLAINS             | PLNSGAXA  |
| 220355 | CITIZENS TELEPHONE CO., INC.                       | VIENNA             | VINNGAXA  |
| 220356 | COASTAL UTILITIES, INC.                            | HINESVILLE         | HNVLGAXA  |
| 220356 | COASTAL UTILITIES, INC.                            | KELLER             | KLLRGAXA  |
| 220356 | COASTAL UTILITIES, INC.                            | MIDWAY             | MDWYGAXA  |
| 220356 | COASTAL UTILITIES, INC.                            | RICHMOND HILL      | RMHLGAXA  |
| 220358 | DARIEN TELEPHONE CO., INC.                         | DARIEN             | DARNGAXA  |
| 220358 | DARIEN TELEPHONE CO., INC.                         | EULONIA            | EULNGAXA  |
| 220358 | DARIEN TELEPHONE CO., INC.                         | SAPELO ISLAND      | SPISGAXA  |
| 220387 | FRONTIER COMMUNICATIONS OF GEORGIA, LLC            | REGISTER           | RGSTGAXA  |
| 220387 | FRONTIER COMMUNICATIONS OF GEORGIA, LLC            | STATESBORO         | STBOGAXA  |
| 220387 | FRONTIER COMMUNICATIONS OF GEORGIA, LLC            | STATESBORO         | STBOGAXB  |
| 220365 | GLENWOOD TELEPHONE CO.                             | GLENWOOD           | GLWDGAXA  |
| 220368 | HART TELEPHONE CO.                                 | HARTWELL           | HRWLGAXA  |
| 220369 | HAWKINSVILLE TELEPHONE COMPANY                     | HAWKINSVILLE       | HWVLGAXA  |
| 220376 | PEMBROKE TELEPHONE CO., INC.                       | ELLABELL           | ELBLGAXA  |
| 220376 | PEMBROKE TELEPHONE CO., INC.                       | PEMBROKE           | PMBRGAXA  |
| 220377 | PINELAND TELEPHONE COOPERATIVE, INC.               | ADRIAN             | ADRNGAXA  |
| 220377 | PINELAND TELEPHONE COOPERATIVE, INC.               | BARTOW             | BARTGAXA  |
| 220377 | PINELAND TELEPHONE COOPERATIVE, INC.               | METTER             | MTTRGAXA  |
| 220377 | PINELAND TELEPHONE COOPERATIVE, INC.               | MIDVILLE           | MIVLGAXA  |
| 220377 | PINELAND TELEPHONE COOPERATIVE, INC.               | TWIN CITY          | TWCYGAXA  |
| 220379 | PLANT TELEPHONE CO.                                | OMEGA              | OMEGGAXA  |
| 220379 | PLANT TELEPHONE CO.                                | PEARSON            | PRSNNGAXA |
| 220379 | PLANT TELEPHONE CO.                                | SOPERTON           | SOTNGAXA  |
| 220378 | PLANTERS RURAL TELEPHONE COOPERATIVE, INC.         | DOVER              | DOVRGAXA  |
| 220378 | PLANTERS RURAL TELEPHONE COOPERATIVE, INC.         | GUYTON             | GYTNGAXA  |
| 220378 | PLANTERS RURAL TELEPHONE COOPERATIVE, INC.         | HILLTONIA          | HLTNGAXA  |

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|        |   |                    |                 |
|--------|---|--------------------|-----------------|
| 220378 | PLANTERS RURAL TELEPHONE COOPERATIVE, INC.    | NEWINGTON<br>SOUTH | NWNTGAXA        |
| 220378 | PLANTERS RURAL TELEPHONE COOPERATIVE, INC.    | GUYTON             | STGYGAXA        |
| 220380 | PROGRESSIVE RURAL TELEPHONE COOPERATIVE, INC. | CADWELL            | CDWLGAXA        |
| 220380 | PROGRESSIVE RURAL TELEPHONE COOPERATIVE, INC. | CEDAR GROVE        | CDGVGAXA        |
| 220380 | PROGRESSIVE RURAL TELEPHONE COOPERATIVE, INC. | CHESTER            | CHESGAXA        |
| 220380 | PROGRESSIVE RURAL TELEPHONE COOPERATIVE, INC. | DEXTER             | DXTRGAXA        |
| 220380 | PROGRESSIVE RURAL TELEPHONE COOPERATIVE, INC. | DUDLEY             | DDLYGAXA        |
| 220380 | PROGRESSIVE RURAL TELEPHONE COOPERATIVE, INC. | RENTZ              | RNTZGAXA        |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | BUTLER             | <b>BTLRGAXA</b> |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | CULLODEN           | CUDNGAXA        |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | GENEVA             | <b>GENVGAXA</b> |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | LIZELLA            | LZLLGAXA        |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | <b>REYNOLDS</b>    | <b>RYNLGAXA</b> |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | ROBERTA            | RBRTGAXA        |
| 220381 | PUBLIC SERVICE TELEPHONE CO.                  | TALBOTTON          | TLTNGAXA        |
| 220338 | QUINCY TELEPHONE CO.                          | ATTAPULGUS         | ATPLGAXA        |
| 220392 | WAVERLY HALL TELEPHONE, L.L.C.                | WAVERLY HALL       | WVHLGAXA        |
| 220395 | WINDSTREAM ACCUCOMM TELECOMMUNICATIONS, INC.  | GORDON             | GRDNGAXA        |
| 220395 | WINDSTREAM ACCUCOMM TELECOMMUNICATIONS, INC.  | IRWINTON           | IRTNGAXA        |
| 220395 | WINDSTREAM ACCUCOMM TELECOMMUNICATIONS, INC.  | TOOMSBORO          | TMBOGAXA        |
| 220364 | WINDSTREAM GEORGIA TELEPHONE, INC.            | BLAKELY            | BLKLGAXA        |
| 220364 | WINDSTREAM GEORGIA TELEPHONE, INC.            | CEDAR<br>SPRINGS   | CDSPGAXA        |
| 220364 | WINDSTREAM GEORGIA TELEPHONE, INC.            | OCHLOCKNEE         | OCHLGAXA        |
| 220364 | WINDSTREAM GEORGIA TELEPHONE, INC.            | WHIGHAM            | WHHGAXA         |

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-1  
Alltel Communications, LLC d/b/a Verizon Wireless  
2010 Progress Report – SAC 229004**

See Attachment

**Altel Communications, LLC, d/b/a Verizon Wireless**  
**CONFIDENTIAL EXHIBIT B-1**

SAC Code 229004  
Start & End Date Jan-2010 to Dec-2010  
ETC DETAIL SPEND REPORT BY WIRECENTER

| CLLI Code | Wire Center | LEC Name | Capital Classification | <i>Actual</i><br>Capital Spend | <i>Actual</i><br>Operational Spend | Total Spend | Pops Covered |
|-----------|-------------|----------|------------------------|--------------------------------|------------------------------------|-------------|--------------|
| REDACTED  |             |          |                        |                                |                                    |             |              |

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-2  
Alltel Communications, LLC  
2010 Progress Report – SAC 229008 & 229009**

See Attachment

**Alltel Communications, LLC**  
**Confidential Exhibit B-2**

| CLLI Code | Wire Center | Company Name / Capital Summary | Actual Capital Spent | Actual Operating Expense | Total Actual Spend | Start Date | End Date | Pops Covered |
|-----------|-------------|--------------------------------|----------------------|--------------------------|--------------------|------------|----------|--------------|
| REDACTED  |             |                                |                      |                          |                    |            |          |              |

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT C  
Alltel Communications, LLC d/b/a Verizon Wireless**

**REDACTED**

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT D  
Alltel Communications, LLC d/b/a Verizon Wireless  
Updated Service Improvement Plan**

See Attachment

**CONFIDENTIAL EXHIBIT D**  
**Alltel Communications, LLC d/b/a Verizon Wireless**

**SAC Code** 229004  
**Start Date** Jan-2011 to Dec-2011

| CLLI Code | Wire Center | LEC Name | Capital Classification | Projected Capital Spend | Projected Operational Spend | Projected Total Spend | Pops Covered |
|-----------|-------------|----------|------------------------|-------------------------|-----------------------------|-----------------------|--------------|
| REDACTED  |             |          |                        |                         |                             |                       |              |

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT E  
Alltel Communications, LLC d/b/a Verizon Wireless**

**PROJECTED SUPPORT FROM THE FEDERAL UNIVERSAL SERVICE FUND**

**REDACTED**

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT F-1  
Alltel Communications, LLC d/b/a Verizon Wireless**

**Network Outages – SAC 229004  
January 1, 2010 – December 31, 2010**

| <b>Outage Description</b> | <b>Start Date</b> | <b>Start Time</b> | <b>End Date</b> | <b>End Time</b> | <b>Duration</b> | <b># of Customers Affected</b> | <b>Site Id</b> | <b>Site Name</b> | <b>Address</b> | <b>City</b> |
|---------------------------|-------------------|-------------------|-----------------|-----------------|-----------------|--------------------------------|----------------|------------------|----------------|-------------|
| <b>REDACTED</b>           |                   |                   |                 |                 |                 |                                |                |                  |                |             |

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT F-2  
Alltel Communications, LLC**

**Network Outages – SAC 229008 & 229009  
January 1, 2010 – April 25, 2010**

| <b>Outage Description</b> | <b>Start Date</b> | <b>Start Time</b> | <b>End Date</b> | <b>End Time</b> | <b>Duration</b> | <b># of Customers Affected</b> | <b>Site Id</b> | <b>Site Name</b> | <b>Address</b> | <b>City</b> |
|---------------------------|-------------------|-------------------|-----------------|-----------------|-----------------|--------------------------------|----------------|------------------|----------------|-------------|
| <b>REDACTED</b>           |                   |                   |                 |                 |                 |                                |                |                  |                |             |

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**EXHIBIT G-1  
Alltel Communications, LLC d/b/a Verizon Wireless**

**Unfulfilled Request for Service – SAC 229004**

No unfulfilled request for service to report for the period January 1, 2010 through December 31, 2010.

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**EXHIBIT G-2  
Alltel Communications, LLC**

**Unfulfilled Request for Service – SAC 229008 & 229009**

No unfulfilled request for service to report for the period January 1, 2010 through April 25, 2010.