

GUSA Licensee LLC

Annual Emergency Call Center Report

October 1, 2010 - September 30, 2011

Pursuant to 47 C.F.R. § 25.284(b):

- (1) The carrier is

GUSA Licensee LLC
300 Holiday Square Blvd.
Covington, Louisiana 70433
info@globalstar.com

The Emergency Call Center is

GEOS Response
550 Club Drive Suite 470
Montgomery, TX 77356
(936) 582-3190

The GUSA Licensee LLC contact is

Debra Goodly
Director, Customer Care
300 Holiday Square Blvd.
Covington, Louisiana 70433
(985) 335-1537 or
(905) 712-6652

- (2) The aggregate number of calls received in 2010-2011 is

<u>Month</u>	<u>Total Calls</u>	<u>PSAP Called</u>
October 2010	7	6
November	0	0
December	7	7
January 2011	5	3
February	3	3
March	4	4
April	3	3
May	5	4
June	8	8
July	7	6
August	2	2
September	<u>6</u>	<u>5</u>
Total Calls	57	51

- (3) Calls that did not require forwarding were either (a) test calls, or (b) not emergencies or (c) disconnected for some reason and there was no call back within 10 minutes of the original call.