



OFFICE OF THE ATTORNEY GENERAL
STATE OF ILLINOIS

Lisa Madigan
ATTORNEY GENERAL

October 24, 2011

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, D.C. 20554

Re: In the Matter of Empowering Consumers to Prevent and Detect Billing for Unauthorized Charges ("Cramming"); Consumer Information and Disclosure; Truth-in-Billing and Billing Format; CG Docket Nos. 11-116 and 09-158; CC Docket No. 98-170; and FCC 11-106.

Dear Ms. Dortch:

The Attorneys General of Illinois, Nevada, and Vermont submit the enclosed Comments for filing in the above matter. We thank you for the opportunity to comment on the important issue of telephone bill cramming.

Please feel free to contact Elizabeth Blackston, Assistant Attorney General, Office of the Illinois Attorney General at 217/782-4436 or at eblackston@atg.state.il.us with any questions about these comments.

Respectfully,

LISA MADIGAN
Attorney General of Illinois

By: Elizabeth Blackston
Philip Heimlich
Assistant Attorneys General

On behalf of:

CATHERINE CORTEZ MASTO
Attorney General of Nevada

WILLIAM H. SORRELL
Attorney General of Vermont

By: John R. McGlamery
Senior Deputy Attorney General

By: Elliot Burg
Kate Whelley McCabe
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