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CONSULTING, LLC

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October 27, 2011

**VIA ELECTRONIC FILING**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

RE: Notice of *Ex Parte* Meeting  
*Structure and Practices of the Video Relay Services Program*  
**CG Docket Number: 10-51**

Dear Ms. Dortch:

On Friday, October 21, 2011, Bill Stobbe and Kristi Downer of Mission Consulting, LLC met with Rosaline Crawford, Jackie Ellington, Eliot J. Greenwald, and Karen Peltz-Strauss of the Consumer and Governmental Affairs Bureau, Disability Rights Office. The purpose of the meeting was to share information related to Mission Consulting's current research study on VRS Feasibility for Canada conducted on behalf of Bell Canada and the CRTC. Topics discussed included the Commission's recent efforts to reform the VRS program to prevent waste, fraud, and abuse and how those efforts might influence the implementation of VRS in Canada.

Sincerely,  
Mission Consulting, LLC



Bill Stobbe

cc: Jackie Ellington (via email)  
Rosaline Crawford (via email)  
Eliot J. Greenwald (via email)  
Karen Peltz-Strauss (via email)