



Providing Quality Services - Building Valued Partnerships

October 25, 2011

Letter of Appeal  
Marlene H Dortch, Secretary  
Federal Communications Commission  
Office of Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

*Received & Inspected*

*NOV 01 2011*

*FCC Mail Room*

Re: Docket Number: CC Docket No. 02-06/CC Docket No. 96-45  
Request for Review

This letter is an appeal of the USAC's Funding Commitment Decision Letter for Funding Year 2011 for Northwest Ohio Educational Service Center. In accordance with the appeal process, I am including the following information:

Appellant Name: Darren Jenkins  
Applicant Name: Northwest Ohio Educational Service Center  
Applicant BEN: 129303  
Service Provider Name: Northern Buckeye Educational Council  
SPIN: 143007175  
Form 471 Application Number: 789351  
Funding Commitment Decision Letter: Funding Year 2011  
Exact text of the decision that you are appealing: "\$26,812.14 – FRN approved as submitted"

It is important to note that Northwest Ohio Educational Service Center has experienced two staff changes during the E-Rate application process for Funding Year 2011. The staff member that completed Forms 470 and 471, was no longer working on the E-Rate project when the Form 471 Receipt Acknowledgement Letter and Funding Commitment Decision Letter arrived. We feel the transition of staff, played a role into not discovering the clerical mistake earlier in the process. The following is a narrative of what transpired.

On Tuesday, September 27, 2011, I received an email message from our Internet Service Provider asking if we submitted a separate Form 471 for VoIP services since our funding amount was less. After further investigation, it appears that the Basic Conduit Internet Access/VoIP fees were entered incorrectly on one Form 471. The amount listed in the "Pre-Discount Amount" field only reflects the E-Rate eligible fees for the basic conduit Internet access (\$30,126.00) AND VoIP E-Rate eligible fees were erroneously excluded (\$12,410.00). Our Internet Service Provider provided us with two Item 21 Attachments; one for basic conduit

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Internet access and one for VoIP. Northwest Ohio Service Center combined the service descriptions onto one Item 21 Attachment; however, neglected to include the VoIP fee. Our Internet Service Provider placed a call to USAC on our behalf (Case Number 22-275661) and we were encouraged to file an appeal.

Below is a screen shot of our online Item 21 Attachment that mentions BOTH basic conduit Internet access AND VoIP services:

Part 4 of 4: Submit Item 21 Attachment Print Summary Listing >  
Print Detailed Listing >

Preview Screen

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Note that you may be requested to provide further information that establishes whether the components requested can be funded, such as copies of previous bills for continuing services or copies of your service provider contract. Be sure to exclude ineligible or unsubstantiated charges from your funding request.

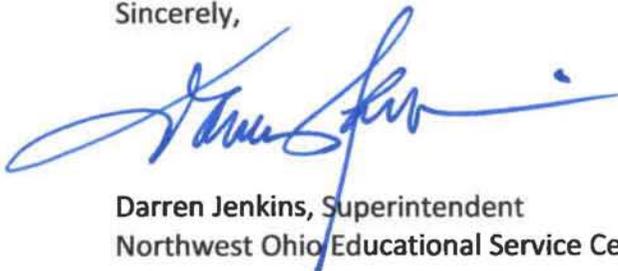
**Applicant Name** NORTHWEST OHIO ED SERV CENTER  
**Billed Entity Number** 129303  
**Form 471 Application Number** 789351  
**Funding Request Number** 2135548  
**Service Provider** The Northern Buckeye Education Counsel  
**Attachment Number** 5  
**Narrative description of this Funding Request** Internet and VoIP Services.

	Service Type	Service Description	Eligible Pre-Discount Cost
1	Wireless Internet Access	Northern Buckeye Education Council will provide Basic Conduit Internet Access and VoIP to NWOESC Main Office Building over a 3MB connection; one building will connect at a minimum speed of 1.54MB over a dedicated T-1 connection; one building will connect at a 2MB speed to Customer beginning 07/07/2011 through 06/30/2012. This service offering includes Internet Access, Email accounts for district personnel, and web hosting.	\$30,126.00
<b>Total:</b>			<b>\$30,126.00</b>
<b>Funding Requested on 471:</b>			<b>\$30,126.00</b>

The above section of the application Item 21 Attachment narration clearly indicated Internet access and VoIP Services, but a ministerial error occurred in that only the amount for internet access was put in the cost field. We have had staff changes in our technology coordinator and clerical staff that enters the information.

After thoughtful consideration, I hope you will reconsider your Funding Commitment Decision and include the fees for BOTH approved services (basic conduit Internet access=\$30,126 and VoIP=\$12,410.) We feel this was clearly a clerical error.

Sincerely,



Darren Jenkins, Superintendent  
Northwest Ohio Educational Service Center