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Second, SAY-HEY's call capacity [BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL] SAY-HEY's current physical capacity is based on the number of CA stations and is [BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL] concurrent calls. SAY-HEY currently plans to have [BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL] SAY-HEY plans to have [BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL] SAY-HEY's planned CA availability is based on its prior operations and experience. The technological capacity of its platform and equipment is [BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]

Third, SAY-HEY has a service contract with Bandwidth.Com, Inc. (formerly Dash Carrier Services, LLC) for the ten (10) digit number assignments for customer numbers.

Fourth, the leases for the properties at which the Roseville and Spokane call centers are located permit SAY-HEY to operate in compliance with all of the FCC requirements. *See* Exhibit A (correspondence from the landlords of the properties). For the Roseville facility, SAY-HEY has exclusive use of its own, dedicated office suite in the commercial office building in which the call center will operate. *Id.* SAY-HEY and its employees have 24-hour secured access to this office suite and, with the landlord's permission, SAY-HEY has already installed the necessary CA terminals and equipment. *Id.* The lease clauses limiting office hours and control of certain areas are present because there are certain areas that are shared by all tenants, such as a reception area with a shared receptionist and a kitchen. These clauses do not mean that SAY-HEY does not have a dedicated office suite over which it has control and in which it has installed the equipment necessary to operate its call center in compliance with Commission requirements. As permitted under the lease, SAY-HEY has already installed all the equipment needed for the call center in Roseville. *Id.*

SAY-HEY's access to and use of the office space leased for the Spokane call center is equally consistent with the requirements of the FCC. SAY-HEY has exclusive, secured, 24-hour access to a dedicated office suite in a commercial building. *See* Exhibit A; *see also* Confidential Exhibit C to Certification Application (Spokane Premises Lease Agreement). SAY-HEY obtained the required permission to install the equipment and materials necessary to set-up its CA stations and a compliant call center. *Id.* As shown in the photographs filed with its November 7 Supplement, SAY-HEY already has installed the CA work stations and other necessary equipment for its Spokane call center.

KELLEY DRYE & WARREN LLP

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Should the Commission have any questions or concerns regarding either SAY-HEY's Certification Application or Waiver Petition or any of the information provided herein, please contact the undersigned at (202)342-8400.

Sincerely,

A handwritten signature in black ink, appearing to read 'S.A. Augustino', written over a horizontal line.

Steven A. Augustino

Counsel to Say-Hey, Inc.

cc: Greg Hlibok
Bill Freedman
Karen Peltz Strauss
Michael Jacobs
Deborah Broderson

EXHIBIT A



1474 Stone Point Drive | Roseville, CA 95661

To Whom It May Concern,

I would like to confirm that Say Hey does have 24 hour access to the building here at Citizens Business Center at 1474 Stone Point Drive in Roseville, CA. They also have permission to install equipment as needed and that their space is dedicated to them alone.

If you have any questions please feel free to e.mail or call the office.

Tiana Hollomon

Citizens Business Center

<http://www.citizensbusinesscenter.com>

1474 Stone Point Drive Suite 100

Roseville, CA 95661

916.724.2600 (w) 916.724.2758 (f)

Northpointe Office Bldg., L.L.C.

Commercial Real Estate Developers

November 9, 2011

To Whom It May Concern:

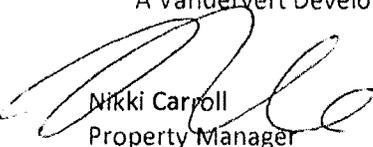
I would like to confirm that our tenant, Say-Hey, has 24-hour access to our building located at 605 E. Holland, Spokane, WA. They also have permission to install equipment as needed and their space is dedicated to them alone.

Please feel free to contact me at the phone number below with any questions or concerns.

Regards,

NORTHPOINT OFFICE BUILDING, LLC

A Vandervert Developments Property


Nikki Carroll
Property Manager