



**Glenda R. Weibel**  
Federal Docket Manager  
1600 7<sup>th</sup> Avenue  
Suite 1508  
Seattle, WA 98191  
206-346-9428

**VIA E-MAIL and ECFS**

November 14, 2011

William Dever ([william.dever@fcc.gov](mailto:william.dever@fcc.gov))  
Ben Childers ([ben.childers@fcc.gov](mailto:ben.childers@fcc.gov))  
Gary Remondino ([gary.remondino@fcc.gov](mailto:gary.remondino@fcc.gov))  
Competition Policy Division  
Federal Communications Commission  
Wireline Competition Bureau  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: Qwest 3rd Quarter 2011 Special Access Metrics Report No. 1  
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers and Mr. Remondino,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order (MO&O)* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, Qwest Corporation<sup>1</sup> is filing its Special Access Metrics Report for the Third Quarter of 2011. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45<sup>th</sup> day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60<sup>th</sup> day after the end of the quarter."<sup>2</sup>

If you have questions regarding this report, please contact me at 206-346-9428 or at [Glenda.weibel@centurylink.com](mailto:Glenda.weibel@centurylink.com).

Sincerely,

/s/Glenda R. Weibel

Attachment

---

<sup>1</sup> Qwest Corporation, the local exchange carrier, is indirectly wholly owned by Qwest Communications International Inc. (QCII). On April 1, 2011, QCII and CenturyLink, Inc. consummated a transaction whereby QCII became a wholly owned subsidiary of CenturyLink.

<sup>2</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	JULY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	87	100.00%	9	88.89%	-2.9
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1842	96.63%	309	89.32%	-2.56
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	95	84.21%	30	73.33%	-1.81
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	44	97.73%			
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	799	93.87%	239	94.56%	-0.94
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	55	85.45%	22	81.82%	-1.24
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1559	1.67%	127	5.51%	-2.83
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30833	2.88%	9107	3.60%	-3.14
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3135	0.77%	1250	0.56%	-0.55
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	26	4:06	7	3:31	-1
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	888	3:05	328	3:45	-2.88
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	24	1:24	7	2:51	-2
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	97.83%	6	100.00%	-1.73
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1357	94.77%	296	96.96%	-0.6
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	148	86.49%	63	84.13%	-1.27
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	90.91%			
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	725	91.31%	255	92.16%	-0.93
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	63	87.30%	36	86.11%	-1.1
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1500	1.40%	139	2.88%	-1.83
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29852	2.06%	9313	1.90%	-0.41
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3144	0.70%	1331	0.83%	-1.28
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	4:42	4	5:23	-1.17
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	616	3:47	177	4:36	-1.93
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	22	4:50	11	1:34	-0.42
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	325	100.00%	2	50.00%	-5.73
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	432	86.81%	142	92.25%	-0.4
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	69.70%	39	71.79%	-1.04
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	524	72.52%	199	93.47%	1.42
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	89.29%	20	85.00%	-1.27
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1215	0.91%	112	0.00%	-0.81
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15379	1.60%	4632	1.64%	-1.12

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	JULY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1541	0.26%	649	0.77%	-2.04
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	10:07			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	246	4:37	76	3:36	-0.04
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	3:02	5	5:22	-1.38
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	4	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	332	93.37%	35	97.14%	-0.84
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	5	100.00%	.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	18	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	152	94.08%	96	87.50%	-1.91
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	8	87.50%	-0.99
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	317	0.95%	26	7.69%	-2.68
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5526	1.01%	2269	1.54%	-2.2
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	624	0.48%	294	0.68%	-1.23
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:13	2	4:10	-0.74
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	56	3:36	35	4:44	-1.56
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:49	2	3:05	-1.73
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	102	98.04%	28	92.86%	-1.86
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1110	94.95%	193	94.82%	-1.02
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	120	87.50%	32	71.88%	-2.31
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	23	91.30%	1	0.00%	-2.64
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	794	88.16%	173	88.44%	-1.01
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	80	92.50%	23	56.52%	-3.55
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3137	1.05%	199	3.02%	-2.52
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25970	1.36%	5631	1.83%	-2.64
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2717	0.55%	1042	1.44%	-2.66
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	33	3:45	6	2:30	-0.39
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	352	2:57	103	5:10	-2.18
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	3:35	15	4:13	-1.23
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	95.00%	3	100.00%	-1.68
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	175	90.86%	43	83.72%	-1.68
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	70.00%	2	100.00%	-1.07
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				JULY 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	79	86.08%	37	72.97%	-2.04
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	4	25.00%	-2.63
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	441	1.36%	36	2.78%	-1.41
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4361	2.89%	1450	3.10%	-1.25
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	503	1.39%	275	0.36%	-0.4
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	5:44	1	1:07	-0.18
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	126	2:49	45	3:11	-1.35
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:24	1	1:30	-0.68
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%	1	100.00%	-1.59
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	149	91.95%	33	84.85%	-1.77
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	85.71%	1	100.00%	-1.68
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0			3	100.00%	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	72	90.28%	5	100.00%	-1.17
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	1	100.00%	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	475	1.05%	23	0.00%	-1.49
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4578	1.38%	932	1.61%	-1.33
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	328	0.30%	110	0.91%	-1.49
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:29			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	63	4:03	15	4:09	-1.03
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:56	1	0:44	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	39	100.00%	4	75.00%	-2.92
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	315	91.11%	62	93.55%	-0.88
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	26	84.62%	27	59.26%	-2.25
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	100.00%			
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	254	94.09%	122	92.62%	-1.27
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	83.33%	10	100.00%	-0.59
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	803	0.50%	46	0.00%	-1.51
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8227	1.77%	2136	1.40%	-0.28
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	791	0.88%	352	1.14%	-1.24
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:02			
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	146	4:40	30	4:00	-0.57
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:38	4	0:37	0.34

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	JULY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	52	90.38%	2	50.00%	-2.08
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	512	96.09%	100	88.00%	-2.23
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	66.67%	19	78.95%	-0.71
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	17	82.35%	2	100.00%	-1.32
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	300	87.00%	94	94.68%	-0.02
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	29	72.41%	2	100.00%	-1.07
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	654	2.29%	26	0.00%	-1.08
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8683	2.46%	3610	2.80%	-1.65
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	913	0.44%	489	0.41%	-1.23
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	6:29			
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	214	2:44	101	3:39	-2.31
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:14	2	0:38	-0.48
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	100.00%	7	71.43%	-2.77
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	682	91.06%	137	89.05%	-1.2
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	81	96.30%	14	42.86%	-4.51
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	52	96.15%	2	100.00%	-1.88
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	515	84.47%	91	86.81%	-0.85
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	45	73.33%	1	100.00%	-1.39
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1060	1.13%	86	3.49%	-2.12
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14240	0.69%	3902	0.56%	-0.48
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1635	0.49%	895	0.11%	-0.07
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	5:07	3	20:22	-1.52
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	98	3:04	22	3:35	-1.4
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:32	1	1:29	-1.19
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	148	93.24%	30	93.33%	-1.27
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	50.00%			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	99	90.91%	17	100.00%	-0.54
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%			
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	338	1.18%	18	0.00%	-1.54
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4156	2.29%	708	4.66%	-3.22

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	JULY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	344	1.16%	116	0.00%	-0.7
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:40			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	95	10:09	33	18:40	-1.55
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:30			
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	2	100.00%	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	793	95.84%	113	89.38%	-1.8
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	50	76.00%	7	85.71%	-0.99
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	455	93.41%	89	96.63%	-0.66
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	86.67%	4	100.00%	-1.14
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	553	0.90%	42	0.00%	-1.31
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11842	1.48%	3578	1.20%	-0.25
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1460	0.41%	620	0.16%	-0.45
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	21:23			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	175	2:38	43	2:40	-1.07
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:34	1	1:03	-0.73
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	54	96.30%	15	100.00%	-1.17
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1074	94.51%	221	69.68%	-4.06
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	76	76.32%	17	76.47%	-1.2
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	48	100.00%			
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	865	90.75%	121	93.39%	-0.79
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	52	86.54%	10	70.00%	-1.79
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1567	0.77%	241	1.24%	-1.46
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25206	0.89%	7231	1.15%	-2.22
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2742	0.66%	1209	0.25%	-0.01
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	1:17	3	2:37	-1.71
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	224	3:51	83	3:19	-0.87
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	1:57	3	2:34	-1.21
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	96.67%			
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	138	94.20%	35	85.71%	-2.03
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	80.00%	1	100.00%	-1.55
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
 SEPTEMBER 2011

				JULY 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	103	86.41%	21	90.48%	-0.95
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	94.12%	2	100.00%	-1.76
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	249	1.20%	37	0.00%	-1.25
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2776	2.31%	1244	2.09%	-0.74
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	285	0.70%	174	0.00%	-0.82
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:44			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	64	2:58	26	2:56	-1.04
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:01			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				AUGUST 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	73	98.63%	76	98.68%	-1.39
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1552	95.30%	475	94.32%	-1.23
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	159	88.68%	36	80.56%	-1.66
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	100.00%	42	97.62%	-1.3
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1114	92.19%	229	93.89%	-0.8
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	44	79.55%	5	80.00%	-1.38
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1525	1.57%	172	0.58%	-0.61
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30714	2.60%	9175	3.13%	-2.64
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3132	0.38%	1247	0.08%	0.01
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	24	3:23	1	1:51	-0.77
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	800	2:48	287	3:23	-3.07
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	2:17	1	0:40	-0.02
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	173	98.27%	7	100.00%	-1.61
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1696	95.81%	361	95.29%	-1.12
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	141	85.82%	52	82.69%	-1.33
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	28	100.00%			
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	952	92.65%	241	97.10%	-0.32
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	58	87.93%	28	64.29%	-2.57
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1433	1.54%	136	2.21%	-1.36
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29811	1.44%	9351	1.25%	-0.18
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3146	0.67%	1329	0.60%	-0.85
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	3:54	3	2:18	-0.87
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	429	2:58	117	2:50	-0.67
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	21	2:28	8	2:07	-0.74
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	100.00%	12	100.00%	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	532	91.17%	137	85.40%	-1.74
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	94.74%	34	94.12%	-1.07
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	606	80.69%	133	81.95%	-0.95
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	80.95%	18	61.11%	-1.83
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1209	0.50%	112	0.00%	-1.13
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15287	1.40%	4674	1.90%	-2.5

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				AUGUST 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1548	0.26%	663	0.00%	-0.2
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:02			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	214	3:22	89	2:55	-0.19
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	3:27			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	90.91%	2	100.00%	-1.62
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	274	94.53%	68	97.06%	-0.75
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	73.68%	1	100.00%	-1.4
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	194	94.85%	160	96.88%	-0.66
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	70.00%	3	66.67%	-1.07
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	312	1.60%	26	0.00%	-1.26
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5504	1.36%	2232	1.34%	-0.96
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	614	0.33%	298	0.34%	-1.01
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:31			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	75	2:46	30	2:43	-0.97
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:53	1	1:12	-1.42
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	113	97.35%	29	93.10%	-1.67
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1466	96.04%	234	93.59%	-1.46
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	135	91.85%	41	73.17%	-2.93
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	53	100.00%	2	50.00%	-4.16
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	864	83.45%	175	85.71%	-0.83
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	57	87.72%	19	68.42%	-2.18
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3092	1.13%	199	1.51%	-1.29
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25883	1.13%	5671	1.11%	-0.93
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2710	0.41%	1036	0.39%	-0.95
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	35	3:12	3	2:35	-0.82
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	292	2:49	63	4:51	-2.32
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	16:25	4	0:58	-0.32
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	88.89%	1	100.00%	-1.78
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	202	88.12%	43	83.72%	-1.39
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	15	100.00%	.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	87.50%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				AUGUST 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	185	88.65%	47	74.47%	-2.24
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	3	0.00%	-2.54
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	439	2.05%	35	2.86%	-1.19
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4375	1.07%	1480	1.28%	-1.4
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	503	0.40%	292	0.34%	-1.31
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	5:24	1	16:57	-4.88
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	47	5:05	19	3:30	-1.21
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:15	1	0:01	-0.58
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	5	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	180	91.67%	44	95.45%	-0.76
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	90.00%	5	60.00%	-1.99
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	156	82.05%	12	91.67%	-0.81
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	100.00%	3	33.33%	-3.27
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	473	0.21%	23	0.00%	-2.02
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4630	0.91%	948	1.58%	-2.14
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	340	0.59%	114	0.88%	-1.2
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:32			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	3:15	15	3:56	-1.44
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:37	1	4:08	-20.78
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	96.00%	1	100.00%	-2.08
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	465	93.98%	38	86.84%	-1.63
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	49	85.71%	27	92.59%	-0.7
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	26	96.15%			.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	304	82.89%	33	96.97%	-0.24
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	77.78%	23	95.65%	-0.45
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	805	1.37%	46	2.17%	-1.27
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8226	1.88%	2145	2.70%	-2.45
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	783	0.13%	359	1.67%	-2.89
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	2:27	1	7:03	-5.17
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	4:04	58	5:14	-1.82
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:03	6	2:55	-2.67

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				AUGUST 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	58	100.00%	4	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	525	96.00%	113	92.04%	-1.67
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	83.33%	32	93.75%	-0.42
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	400	92.00%	93	95.70%	-0.62
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	66.67%	14	78.57%	-0.74
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	642	2.49%	26	3.85%	-1.26
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8665	2.85%	3604	2.22%	0.2
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	915	0.22%	496	0.40%	-1.38
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	8:43	1	2:16	-0.76
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	247	2:47	80	4:35	-2.98
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:26	2	3:38	-2.83
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	52	94.23%	4	100.00%	-1.51
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	859	95.23%	166	95.18%	-1.01
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	82	91.46%	19	73.68%	-2.31
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	90.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	418	89.00%	86	88.37%	-1.06
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	34	79.41%	5	60.00%	-1.58
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1050	1.81%	86	0.00%	-0.53
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14276	0.97%	3886	0.82%	-0.48
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1636	0.92%	891	0.45%	-0.21
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19	3:24			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	139	3:36	32	3:19	-1
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:17	4	1:27	-0.25
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	191	93.19%	20	95.00%	-1.14
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	8	87.50%	-1.22
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%			.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	154	70.78%	14	92.86%	-0.23
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	5	100.00%	-1
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	336	0.89%	18	0.00%	-1.64
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4112	1.02%	712	1.12%	-1.15

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				AUGUST 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	345	0.58%	124	0.81%	-1.17
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:17			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	4:36	8	4:11	-0.92
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:07	1	0:26	-0.54
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	5	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	549	94.90%	88	95.45%	-1.04
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	102	86.27%	2	100.00%	-1.41
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	2	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	308	93.18%	45	100.00%	-0.4
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	76.00%	3	33.33%	-1.94
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	548	0.36%	44	2.27%	-2.04
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11809	1.63%	3589	1.34%	-0.26
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1448	0.35%	622	0.80%	-1.84
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:56	1	3:34	-4.85
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	2:50	48	3:13	-1.56
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:36	5	2:37	-1.73
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	62	93.55%	20	100.00%	-0.71
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1286	95.33%	316	89.87%	-2.01
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	93	92.47%	32	84.38%	-1.82
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	745	91.95%	157	94.27%	-0.78
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	41	82.93%	13	76.92%	-1.3
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1547	0.78%	222	0.00%	-0.49
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25190	1.06%	7171	1.17%	-1.49
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2737	0.55%	1215	0.49%	-0.87
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	3:38			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	267	3:35	84	2:37	0.29
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:48	6	3:38	-1.48
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	100.00%	2	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	125	86.40%	37	86.49%	-1.18
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	76.92%	9	88.89%	-0.92
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
 SEPTEMBER 2011

				AUGUST 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	92	89.13%	26	92.31%	-0.97
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	1	100.00%	-1.59
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	245	1.22%	37	2.70%	-1.43
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2782	2.16%	1253	2.63%	-1.57
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	284	0.35%	174	1.15%	-1.62
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:17	1	1:44	-0.43
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	60	7:18	33	3:15	-1.2
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:18	2	4:07	-1.74

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				SEPTEMBER 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	56	100.00%	8	100.00%	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1736	95.91%	289	94.81%	-1.23
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	158	94.94%	27	77.78%	-2.56
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	100.00%	11	63.64%	-2.34
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	661	93.65%	205	90.73%	-1.39
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	36	83.33%	16	62.50%	-2
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1509	1.99%	176	0.00%	0.1
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30635	2.15%	9200	2.60%	-2.53
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3124	0.35%	1266	0.32%	-0.89
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	3:32			
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	660	3:14	239	3:40	-2.22
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	1:28	4	3:05	-2.72
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	100.00%	21	85.71%	-2.63
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1423	96.56%	336	94.64%	-1.45
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	132	84.85%	77	96.10%	0.46
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%			
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	709	92.10%	214	92.06%	-1.01
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	59	79.66%	12	100.00%	-0.18
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1397	1.07%	135	1.48%	-1.26
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29770	1.54%	9400	1.70%	-1.69
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3146	0.73%	1310	0.69%	-0.9
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	3:31	2	2:09	-0.2
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	457	3:13	160	3:43	-1.96
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	3:36	9	1:50	-0.51
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	100.00%	34	97.06%	-1.61
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	687	91.27%	253	94.47%	-0.59
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	84.21%	39	79.49%	-1.33
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	92.31%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	479	75.99%	142	91.55%	0.55
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	93.75%	20	95.00%	-1.32
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1193	0.59%	112	1.79%	-1.89
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15318	1.25%	4717	1.25%	-1.01

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				SEPTEMBER 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1552	0.19%	669	0.45%	-1.65
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:42	2	2:26	-0.79
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	191	3:42	59	2:45	-0.05
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	0:53	3	0:49	-1
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	90.00%	6	100.00%	-1.19
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	208	98.08%	85	92.94%	-2.1
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	81.82%	14	100.00%	-0.45
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0					
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	106	96.23%	69	91.30%	-1.83
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	66.67%	2	50.00%	-1.28
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	304	1.32%	26	0.00%	-1.35
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5488	0.97%	2258	1.02%	-1.13
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	624	0.16%	296	0.34%	-1.33
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:01			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	2:42	23	2:38	-0.92
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:29	1	0:50	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	162	98.77%	37	91.89%	-2.21
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1216	94.41%	196	90.31%	-1.6
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	102	84.31%	31	80.65%	-1.29
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	28	100.00%	2	50.00%	-3.31
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	897	83.72%	158	96.20%	0.21
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	56	89.29%	18	66.67%	-2.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3046	0.92%	199	0.00%	-0.42
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25912	1.02%	5713	0.95%	-0.68
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2715	0.88%	1044	1.05%	-1.29
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	28	3:08			
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	265	2:53	54	2:40	-0.64
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	24	2:16	11	2:14	-0.97
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	100.00%	1	100.00%	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	149	89.26%	41	95.12%	-0.5
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	86.21%	5	60.00%	-1.86
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				SEPTEMBER 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	108	77.78%	34	97.06%	0.55
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	80.00%	10	80.00%	-1
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	425	2.82%	35	2.86%	-1.01
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4431	1.58%	1496	1.20%	-0.37
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	510	0.78%	295	0.00%	-0.4
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	3:28	1	12:01	-5.4
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	70	3:37	18	3:36	-1.01
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:26			
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	11	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	124	95.97%	35	91.43%	-1.66
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	62.50%	12	50.00%	-1.33
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0					
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	83	75.90%	4	100.00%	-0.76
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	2	50.00%	-1.78
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	463	3.46%	24	0.00%	-0.91
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4647	1.72%	945	2.33%	-1.77
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	341	0.00%	121	0.00%	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	2:07			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	3:11	22	3:54	-1.27
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	100.00%	8	100.00%	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	256	95.31%	127	96.85%	-0.79
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	75.00%	23	91.30%	-0.43
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%			
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	175	80.57%	55	94.55%	0.2
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	93.33%	30	80.00%	-1.71
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	792	1.89%	46	0.00%	-0.89
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8263	1.55%	2169	0.92%	0.34
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	783	1.15%	367	1.36%	-1.19
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	8:47			
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	128	3:35	20	3:02	-0.86
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:13	5	2:00	-0.86

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	SEPTEMBER 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	94.12%	18	100.00%	-0.88
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	432	93.52%	84	89.29%	-1.51
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	77.42%	12	75.00%	-1.1
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	90.91%			
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	278	80.58%	48	95.83%	0.31
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	62.50%	3	66.67%	-1.36
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	640	1.09%	25	4.00%	-1.79
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8665	2.55%	3627	2.37%	-0.65
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	917	1.20%	495	0.81%	-0.76
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	1:01	1	1:33	-2.06
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	221	3:38	86	2:46	-0.02
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	5:06	4	1:39	-0.48
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	100.00%	3	100.00%	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	581	95.18%	118	94.07%	-1.19
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	80.95%	12	66.67%	-1.64
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	354	85.59%	73	90.41%	-0.67
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	35	82.86%	5	60.00%	-1.73
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1034	0.68%	84	0.00%	-1.12
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14288	1.00%	3891	0.59%	0.45
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1630	0.49%	895	0.56%	-1.14
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	13:02			
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	143	3:13	23	2:25	-0.54
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:24	5	3:03	-3.27
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	5	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	80	98.75%	19	94.74%	-1.68
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	62.50%	2	50.00%	-1.21
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	2	100.00%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	92	78.26%	17	88.24%	-0.65
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	1	100.00%	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	334	0.30%	20	0.00%	-1.96
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4074	1.30%	721	0.97%	-0.55

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				SEPTEMBER 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	347	0.00%	124	0.00%	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:23			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	4:11	7	3:55	-0.99
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	100.00%	4	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	571	94.05%	80	98.75%	-0.41
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	80.36%	6	66.67%	-1.48
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	699	98.14%	47	95.74%	-1.31
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	83.33%	2	50.00%	-1.73
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	542	0.55%	41	4.88%	-2.76
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11755	1.20%	3588	1.51%	-1.87
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1441	0.28%	623	0.16%	-0.7
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:55	2	2:39	-1.02
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	141	2:42	54	3:10	-1.62
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:26	1	4:04	-2.02
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	69	94.20%	7	100.00%	-1.27
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1609	96.02%	304	94.41%	-1.35
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	113	84.96%	11	45.45%	-2.96
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	83.33%	2	50.00%	-1.65
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	579	90.85%	190	82.63%	-2.15
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	90.48%	13	61.54%	-2.5
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1536	0.26%	221	0.90%	-1.93
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25129	0.81%	7193	1.00%	-1.93
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2733	0.18%	1218	0.33%	-1.54
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:13	2	3:41	-1.26
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	204	3:58	72	3:31	-0.68
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:12	4	1:51	-1.48
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	7	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	95	86.32%	24	79.17%	-1.53
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	4	50.00%	-1.69
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

				SEPTEMBER 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	70	85.71%	22	100.00%	-0.03
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	3	100.00%	-1.19
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	243	0.41%	37	2.70%	-1.94
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2787	1.76%	1268	1.42%	-0.52
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	281	0.71%	178	0.00%	-0.81
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:01	1	12:05	.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	49	4:24	18	4:27	-1.03
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	6:39			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	216	99.54%	93	97.85%	-1.69
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	5130	95.98%	1073	93.01%	-1.99
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	412	90.05%	93	77.42%	-2.24
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	65	98.46%	53	90.57%	-2.18
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	2574	93.08%	673	93.16%	-0.98
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	135	82.96%	43	74.42%	-1.75
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1531	1.76%	158	1.90%	-1.07
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30727	2.55%	9161	3.11%	-2.78
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3130	0.51%	1254	0.32%	-0.48
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	80	3:40	8	3:18	-0.82
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2348	3:02	854	3:36	-3.98
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	47	1:38	12	2:45	-2.14
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	267	98.50%	34	91.18%	-2.33
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	4476	95.73%	993	95.57%	-1.05
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	421	85.75%	192	88.54%	-0.7
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	47	97.87%			
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	2386	92.08%	710	93.80%	-0.59
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	180	85.00%	76	80.26%	-1.47
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1443	1.32%	137	2.19%	-1.51
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29811	1.68%	9355	1.61%	-0.73
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3145	0.70%	1323	0.68%	-0.96
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	58	4:05	9	3:38	-0.97
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1502	3:23	454	3:50	-2.13
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	66	3:39	28	1:49	-0.08
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	384	100.00%	48	95.83%	-2.48
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1651	90.07%	532	91.54%	-0.73
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	109	83.49%	112	81.25%	-1.27
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	18	88.89%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1609	76.63%	474	89.66%	0.75
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	65	87.69%	58	81.03%	-1.62
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1206	0.66%	112	0.89%	-1.17
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15328	1.42%	4674	1.60%	-1.57

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1547	0.26%	660	0.45%	-1.46
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	24	6:11	2	2:26	-0.8
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	651	3:56	224	3:06	0.94
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:36	8	3:40	-1.29
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	92.86%	12	100.00%	-0.98
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	814	94.96%	188	95.21%	-1.02
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	80.00%	20	100.00%	0.21
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	20	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	452	94.91%	325	92.92%	-1.43
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	67.86%	13	76.92%	-0.88
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	311	1.29%	26	3.85%	-1.63
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5506	1.11%	2253	1.29%	-1.41
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	621	0.32%	296	0.34%	-1.02
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	3:47	2	4:10	-1.2
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	184	3:00	88	3:30	-1.61
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:27	4	2:03	-1.47
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	377	98.14%	94	92.55%	-2.06
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3792	95.20%	623	92.94%	-1.55
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	357	88.24%	104	75.00%	-2.24
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	104	98.08%	5	40.00%	-4.69
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	2555	85.01%	506	89.92%	-0.22
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	193	90.16%	60	63.33%	-3.46
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3092	1.03%	199	1.51%	-1.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25922	1.17%	5672	1.29%	-1.45
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2714	0.63%	1041	0.96%	-1.66
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	96	3:22	9	2:32	-0.31
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	909	2:53	220	4:28	-2.58
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	50	5:46	30	3:03	-0.67
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	96.08%	5	100.00%	-1.58
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	526	89.35%	127	87.40%	-1.23
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	50	86.00%	22	90.91%	-0.91
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	91.67%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	372	84.95%	118	80.51%	-1.42
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	24	87.50%	17	52.94%	-2.5
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	435	2.07%	35	2.86%	-1.19
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4389	1.85%	1475	1.83%	-0.98
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	505	0.79%	287	0.35%	-0.85
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	27	4:37	3	10:02	-1.69
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	243	3:29	82	3:21	-1.13
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	3:37	2	0:46	0
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	96.77%	17	100.00%	-1.23
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	453	92.94%	112	91.07%	-1.25
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	83.33%	18	55.56%	-2.38
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0			5	100.00%	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	311	82.32%	21	95.24%	-0.53
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	33	96.97%	6	50.00%	-3.12
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	470	1.49%	23	0.00%	-1.34
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4618	1.34%	942	1.80%	-1.66
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	336	0.30%	115	0.87%	-1.48
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	2:24			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	185	3:30	52	3:59	-1.32
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	0:43	2	2:26	-1.61
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	89	98.88%	13	92.31%	-1.97
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1036	93.44%	227	94.27%	-0.92
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	91	83.52%	77	80.52%	-1.31
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	41	95.12%			
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	733	86.22%	210	93.81%	-0.18
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	85.71%	63	88.89%	-0.88
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	800	1.25%	46	0.00%	-1.11
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8239	1.74%	2150	1.67%	-0.88
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	786	0.76%	359	1.39%	-1.62
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	5:42	1	7:03	-1.26
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	429	4:07	108	4:29	-1.41
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	1:51	15	2:00	-1.16

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	144	95.14%	24	95.83%	-1.28
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1469	95.30%	297	89.90%	-2
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	85	77.65%	63	85.71%	-0.38
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	33	84.85%	2	100.00%	-1.37
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	978	87.22%	235	95.32%	0
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	67	68.66%	19	78.95%	-0.65
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	645	2.02%	26	3.85%	-1.39
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8671	2.62%	3614	2.46%	-0.7
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	915	0.66%	493	0.61%	-1.17
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	38	6:25	2	1:55	-0.44
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	682	3:03	267	3:39	-2.33
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	3:46	8	1:54	-0.51
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	123	97.56%	14	85.71%	-2.36
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2122	93.87%	421	92.87%	-1.21
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	205	91.22%	45	62.22%	-3.54
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	65	93.85%	2	100.00%	-1.72
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	1287	86.25%	250	88.40%	-0.78
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	114	78.07%	11	63.64%	-1.66
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1048	1.24%	85	1.18%	-1.35
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14271	0.89%	3893	0.67%	-0.18
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1634	0.61%	894	0.34%	-0.44
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	38	5:43	3	20:22	-1.5
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	380	3:19	77	3:08	-0.96
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	31	1:52	10	2:15	-1.58
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	5	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	419	94.27%	69	94.20%	-1.01
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	60.61%	10	80.00%	-0.55
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%	2	100.00%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	345	78.55%	48	93.75%	-0.08
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	88.24%	6	100.00%	-1.06
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	336	0.89%	19	0.00%	-1.62
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4114	1.53%	714	2.24%	-1.84

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	345	0.58%	121	0.00%	-1.07
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	3:14			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	190	7:16	48	14:06	-1.66
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:22	1	0:26	-0.17
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	53	100.00%	11	100.00%	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1913	95.03%	281	93.95%	-1.21
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	208	82.21%	15	80.00%	-1.11
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	2	100.00%	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	1460	95.62%	181	97.24%	-0.78
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	97	82.47%	9	66.67%	-1.7
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	548	0.55%	42	2.38%	-1.85
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11802	1.43%	3585	1.34%	-0.75
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1450	0.34%	622	0.32%	-0.95
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	12:09	3	2:58	-0.65
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	508	2:43	145	3:02	-1.77
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:12	7	2:36	-1.34
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	185	94.59%	42	100.00%	-0.42
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3969	95.39%	841	86.21%	-3.33
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	282	85.11%	60	75.00%	-1.95
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	68	97.06%	2	50.00%	-2.97
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	2188	91.22%	468	89.32%	-1.35
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	135	86.67%	36	69.44%	-2.49
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1550	0.58%	228	0.88%	-1.32
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25172	0.92%	7198	1.11%	-1.88
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2737	0.47%	1214	0.33%	-0.61
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	28	2:25	5	3:03	-1.25
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	695	3:47	239	3:08	0.15
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	38	2:11	13	2:51	-1.55
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	70	98.57%	9	100.00%	-1.73
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	358	89.39%	96	84.38%	-1.5
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	79.31%	14	78.57%	-1.03
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	100.00%			

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
 SEPTEMBER 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	265	87.17%	69	94.20%	-0.26
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27	88.89%	6	100.00%	-1.06
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	246	0.81%	37	2.70%	-1.64
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2782	2.08%	1255	2.07%	-0.98
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	283	0.71%	175	0.57%	-1.27
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:09	2	6:54	-1.32
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	173	4:52	77	3:25	-1
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:08	2	4:07	-1.16

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.