

LINK UP FOR AMERICA COALITION
VOLUNTARY LIFELINE AND LINK UP PROCESS TO ADDRESS DUPLICATE PROVISION
OF LIFELINE AND LINK UP

CGM, LLC, is a Lifeline editing and data processing service bureau based in Roswell, Georgia. CGM provides the following monthly services to ensure that its clients' data remains compliant with the Commission's non-duplication Lifeline requirements.

a. Valid Address Confirmation: Subscriber addresses are checked against USPS and MELISSA databases to confirm their existence and normalize text.

b. Wireline Double-Dip Edit: Each month, prior to calculating the total of subsidy reimbursements to be requested via the federal 497 form, CGM's systems compare the list of subsidies given by a client to the detail of the client's underlying wireline carrier invoice. This edit identifies any and all lines for which the client has received a Lifeline discount/subsidy from the underlying carrier. All such lines are then edited out of the file that will be used to complete the federal 497 form. This edit insures that clients will never request a subsidy for the same line, in the same month, from both an underlying carrier and USAC.

c. Same-Month Lifeline Edit: CGM's systems also edit for duplicate Lifeline subsidies given to the same address in a single month, across an ETC's entire platform (wireline and wireless). This ensures that an ETC client will never request two Lifeline subsidies for the same address in the same month.

d. Duplicate Historical Link-up Edit: CGM builds a unique historical data file for each of its clients. This file contains name and address detail of every Link Up subsidy ever requested by this client. All current-month Link Up reimbursement data is processed through this data file prior to inclusion on a federal 497 form. All historical duplicates are edited out. This ensures that the client will only provide a single Link Up subsidy to a name/address combination, at any time.

e. Active Line Edit: Each month, CGM confirms that all lines for which federal reimbursement is to be requested are active lines on the client's/underlying carrier's network. As such, a client will never request reimbursement for lines that have been terminated in previous months.

f. Pooled, Pre-Sale, Dupe-Check Database: Effective November 1, 2011, CGM will provide ETCs access to a front-end, duplicate check database containing pooled Lifeline subscriber data from CGM customers that choose to participate in this program. Participating ETCs will query this database in real-time, prior to provisioning new service, to prevent duplicate subsidies from being extended to existing Lifeline subscribers. No customer proprietary network information will be passed; rather, dipping-ETCs will receive positive or negative confirmation about the existence of an active name/address combination.

EXHIBIT 2

How much is the Activation Fee for a new AT&T wireless account?

The Activation Fee for new wireless accounts is \$36. If you sign up for a FamilyTalk Plan, the Activation Fee for the primary line is \$36 and \$36 for each additional line.

The fee to upgrade your wireless plan is \$18, unless you are upgrading from a former AT&T Wireless phone, in which case the Activation Fee is waived.

Note: Activation and Upgrade fees are subject to change.

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About AmazonWireless > Verizon Wireless Customers > Verizon Wireless Rate Plan Information

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Service Type Overview

Tracking Your Package

Activating Your Phone

Instant Discount Policy

Returns Policy

Sales Tax Information

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AT&T Plans

AT&T General Terms of Service

Sprint Customers

Activating Your Phone

Sprint Plans

Sprint Customer Agreement

Sprint Privacy Policy

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Verizon Wireless Rate Plan Information

Description

"Verizon Wireless offers the right individual plans to meet your needs. Choose the Anytime Minute option that's right for you, including our new Unlimited Anytime Minute Plan, Unlimited National IN Calling to any Verizon Wireless Customer and Unlimited Night & Weekend Minutes. Unlimited Anytime Minute plans include unlimited calling with anyone on any network in the U.S. Data sent or received (incl. Mobile Web advertising) is \$1.99/MB. Learn More"

Additional Rate Info

Make or receive calls while traveling internationally with rates starting as low as 69 cents per minute.

Additional Terms and Conditions

Important Calling Plan Information: Anytime Minutes, National IN Calling, Night & Weekend Minutes and Per-Minute Rate are for use from within the Nationwide Rate and Coverage Area. Unlimited Domestic Long Distance. (Airtime applies.) No domestic roaming charges. (Coverage not available in all areas) Unlimited Night & Weekend Minutes Night Hrs: (M-F) 9:01 p.m.-5:59 a.m. Wknd Hrs: 12:00 a.m. Sat.-11:59 p.m. Sun. International Roaming Make or receive calls while traveling internationally with rates starting as low as 69 cents/minute. While at home, some international destinations can be reached using 10-digit direct dialing; international long distance rates apply in addition to airtime charges. Please visit www.verizonwireless.com/international for a list of North American Dialing Pattern countries and rates. Mobile Web 2.0 Billing for Data Sent or Received. Mobile Web 2.0 is included in all Nationwide Calling Plans. Megabyte charges apply to Basic and Select Plans. Unless you subscribe to the V Cast VPak, V CAST Mobile TV Select or Premium Calling Plans, megabytes sent or received using Mobile Web (including advertising) will be aggregated each month, rounded up to the next megabyte, and billed at \$1.99/MB. Rates are rounded to the nearest whole megabyte. One megabyte is equal to 1024 kilobytes. Application charges apply in addition to charges for data sent/received.411 Connect \$1.49 per call plus airtime. Detailed Billing \$1.99 per month per number. Required Equipment: GPS-capable CDMA tri-mode or all-digital phone with Verizon Wireless software. Minimum Term. Activation and Early Termination Fees One- or two-year minimum term required per line. Activation Fee/line: \$35, except \$25 for secondary Family SharePlan lines with two-year minimum term. Activation fees may vary or be waived

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Activating Your Phone
T-Mobile Plans
T-Mobile Contract Terms and Conditions
T-Mobile Privacy Policy

Verizon Wireless Customers
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Verizon Wireless Customer Agreement
Verizon Wireless Rate Plan Information

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for business customers that have a Major Account Agreement with Verizon Wireless. Early Termination Fee: Up to \$175 per line. Taxes, Surcharges and Fees Tolls, taxes, surcharges and other fees, such as E911 and gross receipt charges, vary by market and as of January 1, 2008, add between 4 percent and 35 percent to your monthly bill and are in addition to your monthly access fees and airtime charges. Monthly Federal Universal Service Charge on interstate & international telecom charges (varies quarterly based on FCC rate) is 11.3 percent per line. Beginning July 1, 2008 the Federal Universal Service Charge will be changing to 11.4 percent per line. The Verizon Wireless monthly Regulatory Charge is 7 cents per line. Monthly Administrative Charge (subject to change) is 70 cents per line. Beginning May 1, 2008, the monthly Verizon Wireless Administrative Charge for voice and email plans will increase from \$0.70 to \$0.85 per line. The Federal Universal Service, Regulatory and Administrative Charges are VerizonWireless charges, not taxes. For more details on these charges, call 1-888-684-1888.

Important Information

For more information, refer to the Customer Agreement or speak with a Sales Representative. Service is subject to the Customer Agreement, which you should read before activating service. Credit approval required. Billing, shipping and end-user address must be within the Verizon Wireless licensed and service areas where the wireless phone number is issued. In some rare instances, dialing *228 may alter your Calling Plan's Airtime Rate and Coverage Area. The accuracy of the roaming indicator on your phone cannot be guaranteed. Charges for calls will be based on the cell sites used and time of day at the telephone switching office that carries your call, which may be different than the time of day shown on your phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to next full minute. Unused allowance minutes lost. Charges start when you first press SEND or the call connects to a network on outgoing calls, and when the call connects to a network (which may be before it rings) on incoming calls. Time may end several seconds after you press END or the call otherwise disconnects. For calls made on our network, we only bill for calls that connect (which includes calls answered by machines). Calls to 'toll-free' numbers are toll-free; you will be billed airtime. Billing for airtime and related charges may sometimes be delayed. Delayed airtime will be applied against the included airtime for the month when you actually made or received the call, even though such charges may show up on a later bill. This may result in charges higher than you'd expect in the later month. Unlimited Calling Plan. Plans are not eligible for monthly access discounts. Anytime minutes are for live calls between individuals. Family SharePlan: Minimum of two lines required. Maximum of five lines. Only one line is the primary line. All lines must be activated on the same billing account and in the same market. National IN Calling You can talk with any of our customers anytime from within the America's and North America's Choice (in the United States and Puerto Rico) Rate and Coverage Area. If Caller ID is not present or Caller ID Block is initiated, National IN Calling does not apply to incoming calls and will apply to outgoing calls only. National IN Calling is not available to customers whose wireless exchange restricts the delivery of Caller ID or with fixed wireless devices with usage substantially from a single cell site. National IN Calling does not apply if Call Forwarding or No Answer/Busy Transfer features are activated or to data usage, including Push to Talk calls, Picture Messaging or Video Messaging, calls to check your VoiceMail and calls to Verizon Wireless customers using any of the VZGlobal services. National IN Calling does not apply in those areas of Louisiana and Mississippi where your phone's roaming indicator flashes. Internet AccessMobile Office Kits, PC Cards, PDAs or other wireless modem devices may not be used for Internet access without a subscription to select VZEmail or VZAccess plans. Connecticut Customers: If you have any questions about your bill or concerns about your service, please call Customer Care at: 1-800-922-0204 or dial *611 from your wireless phone. If you are a Connecticut customer and we cannot resolve your issue, you have the option of contacting the Department of Public Utility Control (DPUC): Online: www.state.ct.us/dpuc Phone: 866-381-2355; Mail: Connecticut DPUC, 10 Franklin Square, New Britain, CT 06051.Last Update 06/18/08"

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Verizon iPhone: Hidden Fees and Gotchas

Here's a look at the hidden fees and other costs you could face if you decide to purchase iPhone from Verizon.

By Jared Newman
Jan 26, 2011 7:58 AM



Like any good wireless carrier, Verizon Wireless tends to obfuscate the dirty details of its service plans, and it'll make no exception for the iPhone 4.

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In addition to the Verizon iPhone's on-contract price of \$200 for a 16 GB model and \$300 for 32 GB, you might run into some other hidden fees and Here's a rundown of what to expect:

Wi-Fi hotspot

The Verizon iPhone's surprise feature is its ability to become a 3G Wi-Fi hotspot for up to five other devices, but not for free. Wireless tethering on Verizon iPhone 4 will cost \$20 for 2 GB, plus \$20 for each additional GB. The overage rate is twice what AT&T charges for wired tethering, but the base data is separate from your main data plan. AT&T's wired tethering draws on the same 2 GB as your basic service plan.

Visual voicemail



Verizon doesn't say on its website whether visual voicemail will cost an extra \$2.99 per month, as it does on other Verizon smartphones. Shortly after the Verizon iPhone announcement, a customer service representative told PC World that the service will cost extra, but iLounge reports the opposite. In a follow-up call, a representative said there was no other information available. We do know that if you're an existing Verizon customer, you won't be able to bring old messages onto the iPhone. Saving them to a computer will require you to sign up for visual voicemail, at least temporarily.

Activation

Verizon's activation fee is \$35, compared with \$36 for AT&T. Sometimes, carriers waive activation fees for promotional offers.

but it's not clear whether Verizon will do this for the iPhone.

Off-contract cost

If you've got money to burn and don't want to be tied down to a single phone for the next two years, prepare to pay a little extra on Verizon. The off-contract iPhone 4 costs \$650 for 16 GB and \$750 for 32 GB, compared with \$599 and \$699 on AT&T.

Early termination

Verizon charges \$350 for early termination, minus \$10 for every completed month of your contract. AT&T charges \$325 with the same pro-rating.

Returns and restocking

Verizon charges a \$35 restocking fee for its phones, but hasn't listed fees specifically for the iPhone. AT&T charges a 10 percent restocking fee for best bet is the Apple Store, which charges no restocking fees. In all cases, you're responsible for any usage costs.

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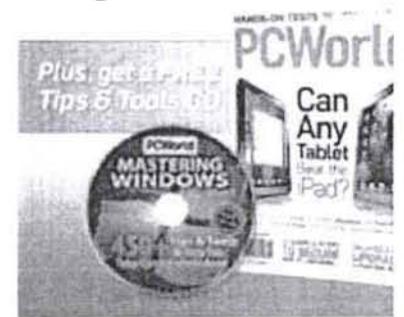
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<i>MacUser</i>	<i>Terms of Service Agreement</i>	<i>Magazine Customer Service</i>
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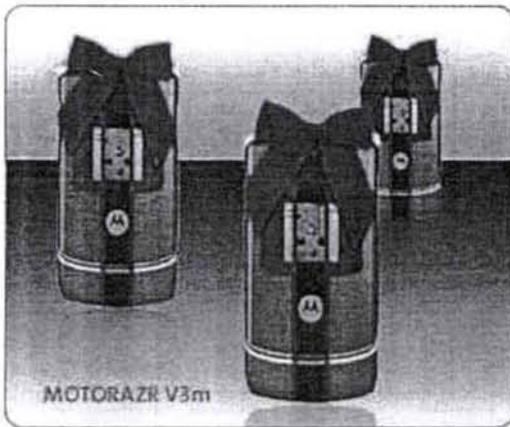
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Login to your account. You may need to update your plan to Sprint Fair & FlexibleSM Plans for Families.

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Two-year subscriber agreement with a new line of service required.

*Subject to account review. Sprint PCS shared plans include Sprint PCS Fair & Flexible AmericaSM Plan for Families and Free & Clear family plans.

**Rates exclude taxes and Sprint Fees (including USF charge of up to 2.27% that varies quarterly, cost recovery fees up to \$2.83 per line, & state/local fees that vary by area). Sprint Fees are not taxes or government-required charges.

Coverage, rate plan features, services, and phone availability vary by network. Nationwide Sprint PCS Network reaches over 250 million people. Offers may not be available in all markets. Offer requires a two-year subscriber agreement with a new line of service. PCS Add-a-Phone: Requires a minimum two-year Term agreement for each phone/line of service added ("Secondary Line"). The first phone activated on the service plan ("Primary Line") and Secondary Lines may have different Term commitment end dates. If the Primary Line on the account is terminated prior to the expiration of the Term of any Secondary Line, a Secondary Line must move to the Primary Line position. Sprint Mobile-to-Mobile: Sprint Mobile to Mobile is only available on calls placed directly between separate Sprint PCS phones and most Nextel phones while on the Nationwide Sprint PCS Network (not through voicemail, directory

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assistance or other indirect methods). Excludes Nextel phones in certain markets. Excludes calls to or from Nextel subscribers in certain local markets -- call 1-800-SPRINT1 or see in-store brochure for availability in your area and nationwide. Sprint Mobile to Mobile is not available while roaming. **Service Plan:** \$36 activation fee and \$200 early termination fee apply to each line. A deposit may be required. **Risk-Free Guarantee:** Call us to deactivate & return (to place of purchase) complete, undamaged phone w/ receipt w/in 30 days of activation. You're responsible for all charges based on actual usage (partial monthly service charges, taxes, Sprint Fees, etc.). **Mail-in Rebate:** Requires purchase & activation by 01/13/07. Rebates cannot exceed purchase price. Taxes excluded. Line must be active 30 consecutive days. Allow 8 to 12 weeks for rebate.

Service Credit: Requires purchase by 1/13/07 and activation by 1/13/07. Service credit may be awarded in two installments and will appear within the first two invoices. **Risk-Free Guarantee:** Call us to deactivate & return (to place of purchase) complete, undamaged phone w/ receipt w/in 30 days of activation. You're responsible for all charges based on actual usage (partial monthly service charges, taxes, Sprint Fees, etc.).

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 - [All Deals](#)
 - [Free Phone Deals](#)
 - [Refurbished Devices](#)
 - [Packages](#)
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 - [Galaxy S II](#)
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 - [4G](#)
 - [T-](#)
 - [Mobile](#)
- [SpringBoard](#)
- [Video Gallery](#)
 - [Most Recent](#)
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 - [Viewed](#)
 - [Most](#)
 - [Shared](#)
 - [All](#)
- [Videos](#)
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 - [Safety](#)
 - [Budget](#)
 - [Plans](#)
- [Resources](#)
- [Internet Devices](#)
 - [Tablets](#)
- [Netbooks](#)

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- [Mobile Hotspots](#)
 - [Laptop](#)
 - [Sticks](#)
 - [Plans](#)
 - [&](#)
 - [Network](#)
 - [Help](#)
 - [Me](#)
 - [Choose](#)
 - [FAQ](#)
 - [All About Android](#)
 - [Android vs iPhone](#)
 - [What](#)
 - [is](#)
 - [Android?](#)
 - [Apps](#)
 - [&](#)
 - [Tools](#)
 - [Compare](#)
 - [Phones](#)
 - [Coverage](#)
 - [Network Speed](#)
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Address*	<input type="text"/>	Personal Message	<input type="text"/>	Enter the number you see below*		<input type="text"/>	<input type="text"/>

Thank you.

Your message has been sent.

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iPhone® 4 and others can't.

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T-Mobile's 4G HSPA+ network not available everywhere; see [coverage details](#). Limited time offers; subject to change. Taxes and fees additional. Use of some features or services may incur separate, additional charges and/or require a qualifying data plan or access to Wi-Fi connection. Wi-Fi Calling: Wi-Fi connection required. Wi-Fi calling decrements plan minutes. Device will not transition between Wi-Fi and the wireless network. Tethering and Wi-Fi Sharing: Monthly data allotment included with qualifying phone data plan applies. Use of connected devices subject to T-Mobile terms and conditions. Device Offer: Credit approval, \$35 per line activation fee or \$18 per line upgrade fee, and new 2-year agreement on a qualifying postpaid voice and data plan with up to \$200/line early cancellation fee required. Device and screen images simulated. Mail-In Rebate Card Offer: Activation of qualifying plan required; must remain on account at time rebate is processed. Limited to specific models shown; supplies may be limited. One device per eligible account. See rebate form for details.

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MobileLife® Album for Android™ app: T-Mobile customers get a limited amount of free space. Data plan is required.

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myTouch® 4G Slide

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Processor	1.2 GHz Dual Core	1 GHz
RAM	768 MB	512 MB
Touch Screen	3.7" WVGA	3.5" Retina
QWERTY keyboard	Yes	-
OS	Android™ 2.3	iOS5

Advanced Camera

Main Camera	8 MP	5 MP
Front Camera	Yes	Yes
Zero Shutter Lag	Yes	-
Dedicated Camera Button	Yes	Volume button
BSI Sensor	Yes	Yes
SweepShot™	Yes	-
ClearShot™ HDR	Yes	Yes
HD Video Capture	1080p	720p

Key Features

Genius Button™	Yes	-
Mobile Video chat	Yes	Wi-Fi only
Group Text	Yes	Yes
T-Mobile® KidZone	Yes	-
Swype	Yes	-
Wi-Fi Calling	Yes	-
Free GPS Navigation	Yes	-

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4G speeds	Yes	Yes
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Processor	1.2 GHz Dual Core	1 GHz
RAM	768 MB	768 MB
Touch Screen	3.7" WVGA	3.8" WVGA
QWERTY keyboard	Yes	-
OS	Android™ 2.3	Android™ 2.2

Advanced Camera

Main Camera	8 MP	5 MP
Front Camera	Yes	Yes
Zero Shutter Lag	Yes	-
Dedicated Camera Button	Yes	Yes
BSI Sensor	Yes	-
SweepShot™	Yes	-
ClearShot™ HDR	Yes	-
HD Video Capture	1080p	720p

Key Features

Genius Button™	Yes	Yes
Mobile Video chat	Yes	Yes
Group Text	Yes	-
T-Mobile® KidZone	Yes	Yes
Swype	Yes	Yes
Wi-Fi Calling	Yes	Yes
Free GPS Navigation	Yes	Yes

	myTouch® 4G Slide	Verizon Motorola Droid 3	Sprint Samsung Epic 4G	AT&T Pantech Crossover
4G speeds	4G	-	Yes	-
Processor	1.2 GHz Dual Core	1 GHz Dual Core	1 GHz	1 GHz
RAM	768 MB	512 MB	512 MB	512 MB
Touch Screen	3.7" WVGA	4.0" qHD	4" WVGA	3.1" HVGA
QWERTY keyboard	Yes	Yes	Yes	Yes
OS	Android™ 2.3	Android™ 2.3	Android™ 2.2	Android™ 2.2

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Advanced Camera

Main Camera	8 MP	8 MP	5 MP	3 MP
Front Camera	Yes	-	-	-
Zero Shutter Lag	Yes	-	-	-
Dedicated Camera Button	Yes	-	Yes	-
BSI Sensor	Yes	-	-	-
SweepShot™	Yes	-	Yes	-
ClearShot™ HDR	Yes	-	-	-
HD Video Capture	1080p	1080p	720p	480p

Key Features

Genius Button™	Yes	-	-	-
Mobile Video chat	Yes	-	-	-
Group Text	Yes	-	-	-
T-Mobile® KidZone	Yes	-	-	-
Swype	Yes	Yes	-	-
Wi-Fi Calling	Yes	-	-	-
Free GPS Navigation	Yes	Yes	Yes	Yes

	myTouch® 4G Slide	Canon Elph 100 HS	Canon Powershot A800	Nikon Coolpix P300	Nikon Coolpix L24
Price	\$199.99	\$199	\$99	\$300	\$99
Primary Camera	8 MP	12 MP	10 MP	12 MP	14 MP
2nd Camera	VGA	-	-	-	-
Storage	8 GB	-	-	90 MB	17 MB
HD Video Recording	1080p	1080p	480p	1080p	480p
Screen	3.7" Touch	3.0"	2.5"	3.0"	3.0"
Upload to Facebook	Yes	-	-	-	-
BSI Sensor	Yes	Yes	-	Yes	-
Lens Aperture	f/2.2	f/2.8	f/3.0	f/1.8	f/3.1
Focal Length	3.69mm	6.2mm	6.6mm	-	-
Geo Tagging	Yes	-	-	-	-

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SweepShot™	Yes	-	-	-	-
ClearShot™ HDR	Yes	-	-	-	-
BurstShot™	Yes	Yes	Yes	Yes	Yes
Timer	Yes	Yes	Yes	Yes	Yes
Face Detection	Yes	Yes	Yes	Yes	Yes
Smile Detection	Yes	-	-	-	-
Blink Detection	Yes	-	-	-	-
Shake Detection	Yes	-	-	-	-
Zoom	Digital 4x	4x	3.3x	4.2x	3.6x

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