

Regarding "bill shock," I have a internet account with www.clear.com (1-800-253-2794 or 1-877-956-4056) with both services for 4G and WiMax.

Upon viewing my account in November, 2011 I was appalled in learning that my drafted fees in October, 2011 and November, 2011 were both increased from \$72.72 as contracted, to \$74.79 withdrawn from my bank account without my knowledge, email or receiving a phone call from Clear in reference to Taxes "state tax increased in October.

I contacted Clear to explain their actions of removing extra fees from my account that is not contracted or confirmed by me. Clear never alerted me on those changes and as of today have not forwarded requested documents to view those tax increases, whereas Texas does not pay state taxes. I am requesting that \$4.14 be returned to my bank due to Clear failures to supply me with those tax

increases to my account. No other Creditors have applied state taxes increased to any of my accounts. As usual, Clear have not justified its actions in my bank account. I am very disappointed and angry with USA Businesses constancy deceitful tactics used against Consumers.