

Regarding "bill shock and prorated fees" added by Sprint Wireless:

Applied online for a reasonably and discounted "free" SPRINT--LG Optimus S-Purple Smart phone, sold free with shipping/handling for \$54.95 through 5LynxMobile.com in West Virginia, VA with Wireless Services in the Philippines (Order #335753442) and usage of Debit Card transaction before data approved and stated by Rep that order will be shipped in 24 hours. Sprint sold my personal data through 3-Party businesses from the US and overseas. No confirmation received from Sprint regarding the overseas Wireless Company using/access to personal data and no verification for \$366.55 prorated within 3 days shipped to grand-daughter in Slidell, Louisiana. Between Sprint and other Parties there were several errors on the account; uncorrected area code for cell number/misspelled named/bill shock/unaware of 3-Party businesses/threaten a 10 yrs. old child for \$226.46 and other outstanding fees or line will be disconnected, listening to her conversation, talking to her without Parents present/phone services disconnected 3 each times and without my knowledge/trying to add duplicated screen protection fees/forwarding billing statements to pass mailing address and charge extra fees due to Financial Customer Services mailing and other errors. April 12, 2011--processed phone order/April 13, 2011--grand-daughter received phone. (April 12 thru May 12 -- unaware of 4 days trial period after April 13, 2011). 5Lynx Mobile added the \$4.99 for Smart Phone screen protection.

Just recently the number has been changed from (832)508-9496, (985)503-4966 to (985)288-9933 without my knowledge. This account has been illegally passed on from a former Clear representative who was selling cell phones and informing Clear Consumers of online discounted cell phones out of an Internet Store that was fired due to his illegal scamming actions. Sprint's manager directed one of its office personnel to assist me but she disrupted this case and left for a vacation and never replied to my email or for a letter of the transactions agreed. Deceitful documents and materials supplied were forwarded to the 3B's that I did not agree to, appointed a co-worker and her purported decision and investigation was not in the first agreement. Today Sprint continues to add outstanding fees and continues to not verify prorated fees or why those fees were adjusted to \$185.00 when she only had the mobile phone for 4 days from shipment and it was activated by 5Lynx Mobile. Several years ago I have had an account with Sprint regarding a cell phone and broadband but due to this type of service I terminated all business with Sprint because of poor equipment and outstanding fees. All that you can do to correct this situation is stopping Sprint with bill shock and added prorated fees to consumers' accounts. Please See: [www.ripoffreport.com/Sprint](http://www.ripoffreport.com/Sprint).