

11-183

Beverley T. Polin
134 Oakside Dr. Lot 48
Goose Creek, SC 29445

Received & Inspected

OCT 17 2011

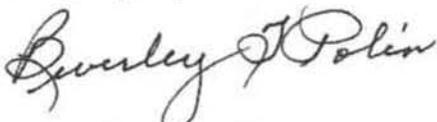
FCC Mail Room

Federal Communications Commission,
Wireline Policy Division,
Washington, DC 20554
RE: Reference to the Section 63.71 Application of Open Range
Communications, Inc.

Dear Sir:

I am in receipt of the letter dated Oct. 6, 2011 from Open Range saying that my service will be discontinued as of November 7, 2011. This is going to be very difficult for me as I am 80 years of age, live alone, Have multiple health problems, no family, am connected to Connect America Medical Alert, in case I fall or any other emergency arises, on a very low fixed income, which Social Security helps pay for my Medicines, when the Medicare part D Plan came into effect I received a letter from Social Security telling me I was 145-149% Federal Poverty Level, so I receive help from them that is called Subsidy in paying for my medications. I can't afford the large down payment that other companies charge plus the high monthly payments they charge. Also I am on Oxygen 24/7 and in a wheelchair all the time. Can you please let Open Range continue to service me for their Phone and Internet Service? They have no contracts, no large down payment, just month to month payments, which helps the elderly very much. I will appreciate anything you can do to help me, as there is no way I can get Service from any other Company due to my Low Fixed Income, and as I said I need the Service of their Phone in order to have my Connect America Medical Alert active. Thanking you in Advance, I remain

Respectfully Yours,



Beverley T. Polin, M.T.



Ms. Beverley Polin
134 Oakside Dr Lot 48
Goose Creek, SC 29445

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