

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

I agree that there are bad actors out there and that we need to protect consumers from "cramming," but banning third-party billing will hurt my family, reduce our options and raise the price of our bills. Currently:

- Leaders in third-party billing go out of their way to educate consumers. Some of them have even started a website [www.knowyourphonebill.org](http://www.knowyourphonebill.org) to educate consumers.
- Millions of American businesses and households like mine use third-party billing services to have charges billed to their landline phone bills. Some use two or more.
- Each year, millions of calls are made between the U.S. and other countries using third-party billing services.
- The number of cramming complaints the FCC receives each year represent a very small percentage of consumers who use and value the services they receive.

I hope you think about the impact that any new rules will have on consumers like me.

Thank You,

Crysta Feng  
Georgetown, TX

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Thank You,

Sarah Banks  
North Hollywood, CA

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Penelope Douglas  
Plymouth, MA

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Santa Ana, CA

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Makenna Swopes  
Gresham, OR

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Julio Monzon  
Los Angeles, CA

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Adam Camarillo  
Corpus Christi, TX

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Dan Ingle  
Bakersfield, CA

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Bruce Leinbach  
West Covina, CA

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Chrissaliba Saliba  
San Francisco, CA

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Thank You,

Antonio Caro  
Yorktown Heights, NY

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Thank You,

Sara Villarreal  
Eagle Lake, FL

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Bob Newhart  
Hawthorne, CA

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Thank You,

Kristine Whitbey  
Bakersfield, CA

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Ashley Ferguson  
Ashland, VA

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Carl Childers  
Manteca, CA

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Cynthia Schmitt  
Norman, OK

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Jenny Miller  
Lodi, CA

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Thomas Tran  
San Luis Obispo, CA

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Holden Madison  
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Dale Alexander  
Cleveland, OH

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Thank You,

Melissa Rogers  
Richmond Hill, NY

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

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Keira McNutt  
Sumter, SC

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Thank You,

Michael Barbiero  
Oldtappan, NJ

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Thank You,

Danielle Mohar  
Uniontown, PA

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Mike Hunt  
Philadelphia, PA

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Igda Warner  
Arlington, VA

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Chris Carusos  
Mahopac, NY

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Thank You,

Brandi Rees  
Kokomo, IN

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Thank You,

Eden Laurin  
Chicago, IL

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Thank You,

Charlie Troxell  
Midland, TX

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Loricrawford Crawford  
Santamonica, CA

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Jennifer Brewer  
Shelburne Fls, MA

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Sharon Lambert  
Robbins, NC

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Washington, DC 20554

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Thank You,

Carolyn Verrett  
Applevalley, CA

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Bob Marshall  
Chatham, VA

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Mike Smith  
Beverly Hills, CA

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Bill Frizee  
North Hollywood, CA

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Marvin Moore  
Rochester, MI

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Louis Pizsap  
Allendale, NJ

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Angelica Plascencia  
Logansport, IN

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Braen Sauls  
Wilson, NC

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I hope you think about the impact that any new rules will have on consumers like me.

Thank You,

John Donahue  
Wintersprings, FL

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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Thank You,

Jad Farah  
Fortmyers, FL

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Thank You,

Diane Smith  
Hopewell, VA

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Thank You,

Brandon Legg  
Moscow, PA

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Thank You,

Tausha Cowan  
Topeka, KS

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Thank You,

Duncan Watson  
Bakersfield, CA

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Thank You,

Norma Cole  
Clarion, PA

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Bob Smith  
Columbus, OH

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Thank You,

Justin Hischke  
Chicago, IL

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Thank You,

Nancy Webber  
Meadow Vista, CA

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Chairman  
Federal Communications Commission  
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Thank You,

Anita Hill  
Plymouth, MI

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Dolly Ruiz  
Santa Rosa, TX

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Rinku Shah  
Flushing, NY

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Thank You,

Mike Segovia  
Oxnard, CA

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David Ship  
Joplin, MO

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John Greer  
Virginia Beach, VA

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Toni Alicante  
Laguna Niguel, CA

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Thank You,

Mackenzie Jacobs  
Quincy, IL

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Sarah Walsh  
Woodstock, MD

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Rita Corey  
Frederick, MD

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Jackie Barden  
Canton, MI

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Thank You,

Ann Bass  
Poway, CA

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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Thank You,

Rick Mcquire  
Hot Springs National Park, AR

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Elizabeth Nordberg  
Cambridge, MA

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Karen Sielski  
Lorton, VA

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Pepito Miller  
Tyler, TX

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Nick Detrt  
Seaside Heights, NJ

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Irene Camacho  
Port Isabel, TX

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Amber Craft  
Los Angeles, CA

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Stacy Moon  
Oroville, CA

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Gini Luster  
Crescent City, CA

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Kina Herbert  
Salinas, CA

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Thank You,

Simon Cotswalder  
New York, NY

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Michelle Dhan  
Flushing, NY

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Bob Norris  
West Orange, NJ

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Ulrike Dietze  
Dallas, TX

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Steven Chambers  
Marion, IN

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Ruben Resendiz  
Turlock, CA

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Jennifer Fowler  
Modesto, CA

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Christina Clark  
Kansas City, MO

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Bo Taylor  
Bakersfield, CA

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Ashley Clements  
Hollister, CA

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Thank You,

Mitch Perales  
Del Valle, TX

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

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Galen Lazorith  
Altamonte Springs, FL

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Lisa Flores  
Euless, TX

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Fallon Royal  
Palestine, TX

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Thank You,

Welcome Halliman  
Fresno, CA

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Glenn Herman  
New York, NY

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Cynthia Flores  
El Centro, CA

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George Elliott  
Washington, DC

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Ontario, CA

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Chad Williams  
Abilene, TX

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Stephanie Telfer  
Conway, AR

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Asia Green  
Windsor Mill, MD

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Thank You,

Keria Koch  
New York, NY

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Jon Kant  
Ambler, PA

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Milton Hurley  
Los Angeles, CA

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Jamey Johnson  
Lusby, MD

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Norma Salazar  
Delano, CA

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Margaret Orama  
Manassas, VA

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Tammy Ingle  
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Chris Burnette  
Vestal, NY

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Thank You,

Bob Weainer  
Warrington, PA

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

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Theda Miller  
Great Bend, KS

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Kenneth Goldman  
Hoboken, NJ

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Jim Mckinnin  
Stoneham, MA

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Jeanne Pou-Aldrich  
San Antonio, TX

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Tara Gardner  
Severna Park, MD

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Rick Hooper  
Redmond, WA

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Maureen Wynter  
Brooklyn, NY

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Todd Bauman  
Northfield, IL

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Paul Peters  
Las Vegas, NV

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Thank You,

Alex Bass  
Burleson, TX

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Cumberland, MD

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Craig Frey  
Solon, OH

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Thank You,

Marty Bender  
Austin, TX

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Eric Duffy  
Bothell, WA

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Megan Lynch  
Springfield, IL

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Everlina Williams  
Durham, NC

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Stinger Crow  
Anaheim, CA

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Sharon Salazar  
Plano, TX

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Chris Jackson  
Breinigsville, PA

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John Allen  
Schenectady, NY

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Clint Hart  
Woodward, OK

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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I hope you think about the impact that any new rules will have on consumers like me.

Thank You,

Demetrich Brown  
San Jose, CA

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John Cook  
Elmhurst, NY

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Eileen Sadlier  
Brooklyn, NY

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Escondido, CA

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Arthur Carota  
Wilmington, DE

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Buford Vasquez  
Burbank, CA

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Linda Battersby  
Wyandotte, MI

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John Connery  
Chicago, IL

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Jhon Spancer  
Sag Harbor, NY

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David Harrison  
Chicago, MI

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Margaret Carew  
Chicago, IL

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Katrina Heinrich  
Rancho Mirage, CA

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Thank You,

Bartholomew Cubbins  
Hyattsville, MD

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Arlington, TX

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Georgia Johnson  
Lehigh Acres, FL

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New York, NY

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Windsor, VA

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Angie Little  
Temple Hills, MD

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Jay Weidner  
Pullman, WA

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Kym Campbell  
Bakersfield, CA

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Jerome Kitson  
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Thank You,

Ted Gulliani  
Los Angeles, CA

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

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Max Newson  
Vista, CA

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Thank You,

Andrea Neptune  
Orangevale, CA

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Thank You,

Shannon Wright  
Odenton, MD

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Robert Marquez  
Los Angeles, CA

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Prethi Mala  
Sunnyvale, CA

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Nedra Millner  
Washington, DC

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Joan Thiery  
Shamokin, PA

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Thank You,

Mark Heckman  
San Bruno, CA

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Thank You,

Eugene Vecxco  
Bronx, NY

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Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
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Marjorie Williams  
Bronx, NY

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Patricia Bangos  
Anaheim, CA

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Thank You,

Melanie Holloway  
Hughson, CA

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Thank You,

Troy Sims  
Liberty Hill, TX

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Thank You,

Naomi Marie  
Oxnard, CA

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Thank You,

Barbara Jones  
Warren, AR

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Thank You,

Laronda Mitchell  
Youngstown, OH

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Alyssa Childress  
Elmhurst, IL

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Bernarda Velez  
Statenisland, NY

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Josh Williams  
Vacaville, CA

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Kari Powell  
Jonesboro, IN

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Thank You,

Jason Johnson  
Long Branch, NJ

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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Toby Keith  
Boca Raton, FL

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Therese Fitzpatrick  
Fortmyers, FL

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Kelly Zent  
Columbus, OH

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Pamelia Vanwinkle  
Alvarado, TX

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Tad Thorne  
Somerville, NJ

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Jimmy Brinson  
Scotland Neck, NC

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Kathy Farrar  
Silsbee, TX

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Thank You,

Fahima Haque  
Bronx, NY

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Thank You,

Lil Pernicello  
Huntingdon Valley, PA

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Jack Jackson  
Westchester, PA

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Donna Hoffman  
Whitehaven, PA

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Philadelphia, PA

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Thank You,

Rachel Roskelley  
Winnemucca, NV

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Ameen Shah  
Reno, NV

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Jeffrey Porterfield  
Blue Hill, AR

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Kerry Mccann  
Clinton, MA

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Thank You,

Jan Palamaro  
Newbury Park, CA

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Thank You,

Karen Martinez  
Losangeles, CA

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Renee Watts  
Bakersfield, CA

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Michael Donovan  
Garland, TX

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Emily Raese  
Murrieta, CA

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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Thank You,

Veronica Babcock  
Carlisle, PA

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Thank You,

Leila John  
Brooklyn, NY

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Thank You,

Ashley Gallo  
Kingston, NY

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Thank You,

Jackie Odonnell  
Peabody, MA

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Thank You,

Nettie Page  
New Albany, IN

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Thank You,

Ruben Gomez  
Visalia, CA

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Thank You,

Andreas Wieman  
New York City, NY

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Thank You,

Brenda Elliott  
Medfield, MA

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Thank You,

Sean Sampey  
Yorkville, IL

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Thank You,

Claudia Espinoza  
Houston, TX

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Chairman  
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Thank You,

Maria Ford  
Sanpedro, CA

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Thank You,

Linda Locklear  
Valleycenter, CA

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Thank You,

Kathleen Becker  
Carsoncity, NV

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Chairman  
Federal Communications Commission  
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Manal Suleiman  
Mount Prospect, IL

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Thank You,

Marty Eyster  
Sierra Madre, CA

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Elizabeth Zavala  
Fontana, CA

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Thank You,

Daniel Rothchilde  
Newark, DE

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Sean Cook  
Houston, TX

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Thank You,

Josyanne Rene  
New York, NY

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Thank You,

Amy Mullen  
Pittsburg, CA

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Ed Harding  
Quincy, MA

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Thank You,

Tom Fulgum  
Pawling, NY

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

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Barbara Skinner  
Cyclone, PA

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Teshia Hall  
Forney, TX

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Teresa Chavez  
Brownsville, TX

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Dick Miles  
Buffalo, NY

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Melissa Tome  
Chicago, IL

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Athena Walker  
Odessa, TX

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Lisa Conti  
Mills, PA

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Thank You,

Lindsay Walker  
Monsey, NY

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Austin Nichols  
Mc Kinney, TX

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Michael Wiltz  
Highland, IL

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Nancy Dobins  
Vista, CA

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Lonut Bigguns  
Florissant, MO

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Thank You,

Pauli Campbell  
Round Rock, TX

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Mariah Carey  
North Smithfield, RI

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Bertha Kim  
Corona, CA

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Nathaniel Hellerstein  
San Francisco, CA

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John Love  
New York, NY

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Courtney Chambers  
Danville, VA

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Jennifer Knight  
Carrollton, MO

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Gregor Sampson  
San Francisco, CA

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I hope you think about the impact that any new rules will have on consumers like me.

Thank You,

Pieter Capozzi  
San Francisco, CA

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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Thank You,

Dana Washington  
Grand Prairie, TX

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Thank You,

Christina Mcauther  
San Diego, CA

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Federal Communications Commission  
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Thank You,

Robert Weiner  
New York, NY

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Federal Communications Commission  
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Thank You,

Amanda Laughlin  
Sacramento, CA

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Thank You,

Matilda Shnafflecock  
Nelsonville, OH

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Thank You,

Catherine Dedman  
Wilmington, DE

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Thank You,

Victoria Adams  
Brooklyn, NY

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Thank You,

Addie Jensen  
Long Beach, CA

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Federal Communications Commission  
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Thank You,

Moreno Literal  
Beverly Hills, CA

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Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
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Thank You,

Tom Kilroy  
Shrewsbury, MA

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Thank You,

Manish Pathak  
Schaumburg, IL

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Thank You,

Michael Hornbuckle  
Winnsboro, TX

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Federal Communications Commission  
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Washington, DC 20554

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Thank You,

Rofeim Marina  
Los Angeles, CA

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Thank You,

Gina Dufrane  
West Valley, NY

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Federal Communications Commission  
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Thank You,

Mary Petrarca  
Little Compton, RI

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Federal Communications Commission  
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Thank You,

Bobay John  
Yorktown Heights, NY

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Federal Communications Commission  
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Thank You,

Olatokunbo Sahid  
Washington, DC

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445 Twelfth Street, S.W.  
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Thank You,

Leslie Green  
Dallas, TX

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Carol Lee  
Dittmer, MO

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Fressneth Ferreira  
Brooklyn, NY

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Thank You,

John Bocchino  
Brooklyn, NY

The Honorable Julius Genachowski  
Chairman  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, DC 20554

Dear Chairman Genachowski:

During these difficult economic times, my family tries to save money everywhere we can, and third-party billing helps consumers like us afford services such as long-distance calling, voicemail and Internet, Voice over IP, e-fax, operator assisted calls and many other services offered by small businesses that do not have their own billing systems. Third-party billing also gives us the option to choose from a wide range of vendors so we aren't locked into a single contract with a single company.

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Bonita Applebaum  
Brooklyn, NY

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Thank You,

Hans Taylor  
Ventura, CA

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Thank You,

Carol Buyers  
Indianapolis, IN

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Reginald Arvizu  
Fresno, CA

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Maxine Hoover  
Glen Lyon, PA

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Megan Jeffreys  
Riverside, CA

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Ann Duong  
Randolph, MA

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Eric Swithers  
Wilkes Barre, PA

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Thank You,

Michelle Cook  
Dayton, OH

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Thank You,

Jim Todd  
Alexandria, VA

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Thank You,

Helmud Linsborough  
Saint Charles, IL

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Thank You,

Stephen Milbauer  
New York, NY

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Federal Communications Commission  
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Pete Peter  
Tonawanda, NY

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Raab Dorothy  
Sacramento, CA

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Joann Morton  
Manhattanbeach, CA