



Wednesday, December 7, 2011

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street W.  
Washington, DC 20054

Re: Sprint VRS Porting To ZVRS via Default

Dear Mrs. Dortch,

I am writing this letter in regarding that Sprint Video Relay Service has announced that they are exiting the VRS Market which will be effective on January 4, 2012. This bring me the sadness news that it will have big impact on deaf community because of great telecommunication services that deaf people has been using for more than 10 years.

Until then, something caught my eye that the press release it stated that all customers have to make action no later than January 4, 2012 by porting their phone number to their favorite VRS Providers. If there was no action being taken then the 10 digit phone number will be default ported to ZVRS.

The exactly wording states as:

“After January 4, 2012, your VRS 10 digit number will not work with Sprint VRS. If you do not take any action to port the number, your number(s) will be ported to ZVRS by default. “

I want to express my voice by saying this violates customers constitutional rights because they cannot actually port to ZVRS if deaf people doesn't do anything or just ignore the actions. I think VRS Providers **CANNOT** port any phone numbers without customer's permission. If ZVRS actually ported my number without asking me or informing me, it violates my constitutional rights too. This is totally unacceptable.

I request Federal Communication Commission to step in and reject the default porting after January 4<sup>th</sup> and make sure that customer do own the number and they can decide to keep or port or delete the number while the VRS Providers doesn't have the control over the local phone numbers.

This is the one reason, we need to push FCC becoming more stricter towards to the VRS Provider by how they do the business practices and provide the VRS service properly and in a professional honest way. Without FCC help, millions of deaf people will be left in dark without explanation. We need to act this very seriously and fast.

Very Truly yours,

A handwritten signature in black ink, appearing to read 'Joe Brzezowski', with a long horizontal line extending to the right.

Joseph Brzezowski  
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