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December 8, 2011

VIA ELECTRONIC FILING

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *WC Docket Nos. 11-42, 96-45, and 03-109*

Dear Ms. Dortch:

Pursuant to Section 1.1206 of the Commission's Rules, TerraCom, Inc. ("TerraCom") gives notice that on December 8, 2011, Dale Schmick of TerraCom and the undersigned attorney, met with Kimberly Scardino and Garnet Hanly of the FCC to discuss TerraCom's procedures for signing up Lifeline customers and activating service.

TerraCom explained that it obtains most of its wireless Lifeline customers through face-to-face interactions, which take place in a TerraCom store or at an event where TerraCom representatives can meet personally with customers. In these face-to-face sales, the customer chooses a phone, provides documentation demonstrating Lifeline eligibility, and certifies (under penalty of perjury) that the customer does not currently receive another Lifeline subsidy for the customer's billing address. The customer's phone is "activated" as soon as the customer places a telephone call.

TerraCom also noted that it conducts a small amount of business online, where a customer makes the same certifications, via electronic signature, as the customer would provide in person. In these instances, TerraCom mails the phone to the customer, but the customer's service is still not "activated" for Lifeline purposes until the customer makes a call with the phone.

Sincerely,

A handwritten signature in blue ink that reads "Jonathan D. Lee". The signature is written in a cursive, flowing style.

Jonathan D. Lee
Principal