

I just noticed Verizon is going up from .83 cents to .99 cents in Jan 2012, this is ridiculous that we are all having to pay this much for an administrative charge for each line, they are actually making us all pay for this 4G-LTE that all of us don't get, something needs to be addressed on this matter.

Also I am disabled and got behind on my payment, and called and told them and supposedly arranged to pay 50.00 extra a month and she said well you are actually still on the plan from last year, that's because each Christmas something has to ride till the first of the new year because I don't have much coming in, so we have to decide so our KIDS will at least get a little Christmas- the next day they cut my lines off and now say that they haven't talked to me, well who the heck did I talk to, prolly some girl ready to go to lunch and figured to add to account when she came back and forgot about it, and now won't add it, so she won't get in Trouble, they cut my lines off for my whole family, then I called them, first I asked how come they were cut off because I was on that plan and she said oh that changed since your payments weren't behind anymore, I said well it was supposed to be the same for every year in December, so I said well let me talk to a supervisor on this matter, she said we are equal to a supervisor, there is no one above us and she said pay 25.00 dollars and we will cut them back on, so I said okay she said listen to the recording after you pay the 25.00 dollars, well bullcrap after I paid the 25 then a recording says you will be charged 15.00 dollars extra per line to turn your phones back on after you pay your 25.00 now, that should be before you pay, this is ridiculous and illegal, all this should be told to you up front, because then I would have just cut a couple on, this also needs to be addressed, so now I have a 75.00 dollar charge plus the 25.00 added to my bill, which makes me further behind, bill is in wife's name and I tried to put in my name, oh they will for 450.00 to swap it over, this fee should be free, disabled people especially military should get a break and not be charged the 15.00 per line and tell all that up front. It's really entrapment and I believe it's illegal, just like this wireless tethering, we pay so much for the phone's data and whatever comes thru this line even if you hook up to a computer, you shouldn't have to pay for the tethering also.

because when you are on your computer while tethering thru your phone you are using the data once and not using the phone as browsing or tweeting, because you are on your computer while your phone sets over there getting a good signal so you can tether, I refuse to pay this extra tethering fee, I have wireless broadband in my home and use it, but I still think it's illegal, this one day will be challenged and then everyone will see that we were right, Verizon also just went up on my bill for basic service from 69.99 to 80.00, that's wrong when we buy a package it shouldn't be allowed to change, please look into these problems, us disabled people need a break, we are taking a hard hit on prices, I worked 27 years then a piece of steel hit me in the back at work, I have had 4 back operations and I finally gave up, it's hard to go from 4000.00 a month down to 1456.00 a month, please look into this and help us, thanks, I think if a person is disabled you shouldn't have to pay the fees like admin charges or pay extra to swap into your name, I think as long as there is a member that is the head of the household that is Disabled, then the extra added charges you shouldn't have to pay including the 15.00 per line, thank you for listening