

Eliminating Clear QAM channels by the cable company under the pretense of sparing the consumer a service call to connect or disconnect the service is misleading and inaccurate. If the house is prewired for cable, as ours, we are required to pick-up the set top box(STB) from the cable office and make all connections at the home ourselves. If our services are disconnected, we return the STB to the cable company's office.

The advantage to having Clear QAM channels and viewing them on a non-STB TV or computer for many paying cable subscribers, like myself, far out weights limiting us and charging us fees for a limited view STB. Currently only two free limited encrypted STB are provided at no cost and they can not be used with a computer tuner card. One of the boxes provided to me did not work. However, I was able to work it out with a TV that received Clear QAM channels. Discontinuing Clear QAM channels will require renting or purchasing two additional limited STB and void the computer tuner. How is this in our best interest?

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