



Aero Communications, LLC

3901 Technology Dr

Paducah, Kentucky 42001

- Brian Glover
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Tuesday, February 21, 2012

Reference EB-06-TC-060

Certification of CPNI Filing 2/21/2012

I, the officer of Aero Communications, LLC, have personal knowledge that Aero Communications, LLC, has established operating procedures to ensure compliance with CPNI rules as set forth in 47 C.F.R 64.2009

- Aero Communications, LLC conforms with 47 C.F.R. 64.2009 in the following manners
 - Aero Communications, LLC, furnishes a phone contract to every serviced customer. This contract contains a CPNI section, shown below, which reads:
 - **Important Information About Customer Proprietary Network Information (“CPNI”)**
Consent: Under federal law, you have a right, and we have a duty, to protect the confidentiality of information about the amount, type and destination of your service usage (CPNI). Where permitted by law or regulation to consent in this manner, you consent to us sharing your CPNI with Aero, its affiliates, agents and its independent contractors, to develop or bring to your attention any products to meet your telecommunications needs, unless you tell us that you do not want us to use your CPNI to do so. This consent survives the termination of your service and is valid until you remove it. To remove this consent now or at any time, notify us in writing at the address designated in this Agreement or call us at our toll free number providing your (1) name, (2) home address, (3) home telephone number, (4) service billing address, and (5) service account number. Removing consent will not affect your current service.
 - Aero Communications, LLC does not use CPNI, nor do any of our affiliates, in marketing and sales campaigns as of this time.
 - Aero Communications, LLC continues to strive to increase worker awareness, training, and policy in regard to CPNI based on rules mandated by 47 C.F.R. 64.2009 and the FCC.
 - Aero Communications password protects all customer accounts, and passwords are required via phone and website to view and modify customer information
 - We notify customers of any account modifications if we perform the modification
 - If at any time a customer’s data were to be compromised, and Aero Communications, LLC finds out, we will make sure the affected customer(s) is/are aware of the situation and work diligently to mitigate, resolve, and protect customers from future occurrences.
 - Aero Communications, LLC has an internal audit conducted every year to ensure data and network integrity is upheld.

If there are any questions or if further documentation is needed please feel free to contact Scott E. Stewart, Manager of Telecommunications at scott.stewart@csiweb.com or 270-448-4247.

Sincerely,

Brian Glover, General Manager Aero Communications, LLC