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February 24, 2012

Ms. Marlene H. Dortch, Commission Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Filed Electronically Via ECFS

RE: Mosaic Networx LLC
Customer Proprietary Network Information Certification
EB Docket No. 06-36

Dear Ms. Dortch:

Mosaic Networx LLC, by its undersigned attorneys, hereby submits its 2011 CPNI Compliance Certificate and Accompanying Statement certifying compliance with Section 64.2001 *et seq.* of the Commission's rules.

Please contact the undersigned should you have any questions or concerns at (269) 381-8893 extension 226 or patrick@crockerlawfirm.com.

Very truly yours,

CROCKER & CROCKER

Patrick D. Crocker

PDC/crg

Enclosures

cc: Best Copy and Print, Inc. (via e-mail FCC@BCPIWEB.COM)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date filed: February 24, 2012

Name of Company Covered by this Certification: MOSAIC NETWORX LLC

Form 499 Filer ID: 828037

Name of Signatory: Tom Wierimaa

Title of Signatory: Vice President Finance & Regulatory

I am the Vice President Finance & Regulatory of MOSAIC NETWORX LLC and as such do hereby certify, affirm, depose, and say that I have authority to make this Customer Proprietary Network Information ("CPNI") Annual Certification of Compliance on behalf of MOSAIC NETWORX LLC. I have personal knowledge that MOSAIC NETWORX LLC has established adequate operating procedures to ensure compliance with the Commission's CPNI rules as set forth in 47 C.F.R. § 64.2001 et. seq.

Attached to this Certification is an Accompanying Statement explaining how the company's procedures ensure compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

MOSAIC NETWORX LLC received no customer complaints in the past year concerning the unauthorized release of CPNI. Further, MOSAIC NETWORX LLC has taken no action against data brokers for the unauthorized release of CPNI during calendar year 2011. MOSAIC NETWORX LLC will report any information it may obtain with respect to the processes pretexters are using to attempt to access CPNI and what steps MOSAIC NETWORX LLC is taking to protect CPNI.

This certification is dated this 20th day of February, 2012.

Tom Wierimaa
Vice President Finance & Regulatory
MOSAIC NETWORX LLC

Customer Proprietary Network Information Certification
Accompanying Statement

MOSAIC NETWORX LLC has established practices and procedures adequate to ensure compliance with Section 222 of the Communications Act of 1934, as amended, ("section 222") and the Federal Communications Commission's ("FCC") rules pertaining to customer proprietary network information ("CPNI") set forth in sections 64.2001 – 64.2011 of the Commission's rules. This attachment summarizes those practices and procedures, which have been updated so that they are adequate to ensure compliance with the Commission's CPNI rules.

MOSAIC NETWORX LLC provides private telecommunications services over dedicated lines to large enterprise and carrier customers pursuant to ICB contracts. MOSAIC NETWORX LLC's customer contracts uniformly contain confidentiality agreements that address customers' private information. It is MOSAIC NETWORX LLC's policy not to disclose CPNI except as specifically set out in its contracts with its customers and where required by law.

Safeguarding against pretexting

- MOSAIC NETWORX LLC takes reasonable measures to discover and protect against attempts to gain unauthorized access to CPNI, including the authentication of customers prior to disclosing CPNI based on customer-initiated contacts. MOSAIC NETWORX LLC is committed to notify the FCC of any novel or new methods of pretexting it discovers and of any actions it takes against pretexters and data brokers.

Training and discipline

- MOSAIC NETWORX LLC has an express disciplinary process in place for violation of the MOSAIC NETWORX LLC's CPNI practices and procedures. MOSAIC NETWORX LLC employees are required to review and abide by MOSAIC NETWORX LLC's Code of Conduct, which, prohibits all employees from using customer information other than for providing service to the customer or as required to be disclosed by law.

MOSAIC NETWORX LLC's use of CPNI

- MOSAIC NETWORX LLC uses CPNI for the following purposes:

  (1) To initiate, render, maintain, repair, bill and collect for services

  (2) To protect its property rights; or to protect its subscribers or other carriers from fraudulent, abusive, or the unlawful use of, or subscription to, such services;

  (3) For network maintenance; and

  (4) As required by law.

- MOSAIC NETWORX LLC does not distribute CPNI to third parties for their sales or marketing purposes. Nor does MOSAIC NETWORX LLC share, sell, lease or otherwise provide CPNI to any of its affiliates, suppliers, vendors, or any other third party for the purpose of marketing any service.

- MOSAIC NETWORX LLC does not share, sell, lease or otherwise provide CPNI to any third party except pursuant to appropriate non-disclosure agreements. MOSAIC NETWORX LLC will not otherwise disclose CPNI to a third party except when required by a lawfully issued government subpoena.

Additional safeguards

- MOSAIC NETWORX LLC does not use CPNI for marketing purposes and therefore does not have records to maintain regarding marketing campaigns that use its customers' CPNI.

- MOSAIC NETWORX LLC has established a supervisory review process designed to ensure compliance with the FCC's CPNI rules.

- MOSAIC NETWORX LLC designates one or more officers, as an agent or agents of the MOSAIC NETWORX LLC, to sign and file a CPNI compliance certificate on an annual basis. The certificate conforms to the requirements set forth in FCC rule 64.2009(e).

- MOSAIC NETWORX LLC does not disclose CPNI over the phone and does not allow for online access to CPNI.

- In the event of a breach of CPNI, MOSAIC NETWORX LLC will comply with all applicable breach notification laws.