Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of	)	
	)	WC Docket No. 09-197
Telecommunications Carriers Eligible	)	
To Receive Universal Service Support	)	

BOOMERANG WIRELESS, LLC COMPLIANCE PLAN

Boomerang Wireless, LLC d/b/a Ready Mobile ("Boomerang" or the "Company") is a prepaid wireless telecommunications carrier seeking designation as an eligible telecommunications carrier ("ETC") for the limited purpose of offering service supported by the Lifeline program.[1] Boomerang seeks to avail itself of the Federal Communications Commission's ("Commission") grant of forbearance from the "own-facilities" requirement contained in Section 214(e)(1)(A),[2] subject to certain conditions set forth in the Commission's Order released February 6, 2012.[3] Specifically, the Commission provided that a carrier seeking to become a Lifeline-only ETC must comply with certain 911 requirements and file a compliance plan "providing specific information regarding the carrier's service offerings and outlining the measures the carrier will take to implement the obligations contained in [the] Order."[4] Boomerang hereby files its compliance plan outlining the measures it will take to implement the conditions set forth in the Order.

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[1] Boomerang currently has pending a petition for designation as a Lifeline-only ETC in certain states. *See* Petition of Boomerang Wireless, LLC for Designation as an Eligible Telecommunications Carrier in Alabama, Connecticut, Delaware, The District of Columbia, New Hampshire, New York, North Carolina, Tennessee and Virginia, WC Docket No. 09-197 (filed Dec. 29, 2010) ("Petition"). Boomerang respectfully requests to incorporate the commitments made herein into the pending Petition. Upon approval of this Compliance Plan, Boomerang will amend its Petition as necessary or appropriate to incorporate any additional voluntary commitments or Commission-imposed conditions.
[2] 47 U.S.C. § 214(e)(1)(A).
[3] *In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training*, WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23, Report and Order and Further Notice of Proposed Rulemaking, FCC 12-11 (rel. Feb. 6, 2012) ("Order").
[4] Order ¶ 368.

Background

As an ETC, Boomerang intends to provide handsets and domestic and international voice services to low-income customers using Sprint Nextel's underlying digital wireless communications network.

Boomerang also desires to participate[5] in the Broadband Pilot Program being initiated by the Commission in accordance with the National Broadband Plan.[6] Boomerang is already poised to play a part in achieving the Commission's goal of expanding broadband access to low-income consumers. Boomerang currently manages the wireless data platform for its sister company, Ready Wireless LLC, which offers two wireless broadband services. Under the brand ReadyMobilePCS, the Company provides data access to consumers across the country via smart phone technology using recycled, web-enabled phones with broadband data plans. Under the brand ReadyBroadband, the Company also provides data access through devices such as laptops, notebooks, tower computers, and a wide array of other equipment. Both smart phones and access devices are provided with national broadband coverage and distributed through national retail chains as well as sold on the Company's e-commerce site (www.readymobile.com). Boomerang is poised to offer these broadband access services to low-income consumers. The Company already has in place nationwide distribution channels and activation processes. The Company has competitive billing plans for smart phones and other devices, including the ability to bundle data services on smart phones along with voice and

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[5] Boomerang has expressed its interest in participating in the program previously in meetings to discuss Boomerang's Petition. *See* Letter from Michael P. Donahue, Marashlian & Donahue, LLC, Counsel for Boomerang Wireless, LLC, to Marlene H. Dortch, Secretary, Federal Communications Commission (Feb. 10, 2012).

[6] Federal Communications Commission, OMNIBUS BROADBAND INITIATIVE, CONNECTING AMERICA: THE NATIONAL BROADBAND PLAN (2010), *available at* http://www.broadband.gov/plan.

text services. Because of the Company's established multi-channel, multi-partner approach, it has the ability to reach eligible consumers throughout the country.

Compliance Plan

This Compliance Plan describes the specific measures that Boomerang intends to implement to achieve the objectives of the Commission's Lifeline rules and policies.

I. Policy

Boomerang will comply with all certification and verification requirements for Lifeline eligibility set forth in the Order, the Commission's Lifeline rules and policies, the provisions of this Compliance Plan, and all laws and regulations governing Boomerang's provision of Lifeline-supported prepaid wireless services to customers throughout the United States.

II. Unrestricted Access to Basic and E911 Services and Certification of Such Access

In the Order, the Commission stated that forbearance from the "own-facilities" requirement is conditioned on a carrier seeking limited ETC designation "providing its Lifeline subscribers with 911 and E911 access, regardless of activation status and availability of minutes [and] providing its Lifeline subscribers with E911-compliant handsets and replacing, at no additional charge to the subscriber, noncompliant handsets of Lifeline-eligible subscribers who obtain Lifeline-supported services" starting on the effective date of the Order.[7] Moreover, wireless resellers have an independent obligation to provide access to basic and E911 service, to the extent that the underlying facilities-based licensee has deployed the facilities necessary to deliver E911 information to the appropriate Public Safety Answering Point.[8] Resellers also have an independent obligation to

[7] Order ¶ 373.
[8] *See* 47 C.F.R. § 20.18(m).

ensure that all handsets or other devices offered to their customers for voice communication are location capable.[9]

The Commission and consumers are hereby assured that all Boomerang Lifeline customers will have available access to emergency calling services at the time that Lifeline service is initiated and that such 911 and E911 access will be available from Boomerang handsets regardless of the activation status and availability of minutes. Further, Boomerang will ensure that all handsets used in connection with the Company's Lifeline service offering are E911-compliant. In the event that an existing Boomerang customer does not have an E911-compliant handset, the Company will replace it with a new 911/E911 compliant handset at no charge to the customer. Any new customer who qualifies for and enrolls in the Lifeline program is assured of receiving a 911/E911 compliant handset as well.

III. Certification and Verification of Lifeline Customers' Eligibility

Boomerang proposes the following Compliance Plan to implement the certification and verification conditions outlined in the Order. Boomerang intends to keep these measures in effect until the Commission implements its planned national eligibility database.

A. Policy

Boomerang will comply with all certification and verification requirements for Lifeline eligibility established by states where it is designated as an ETC. In states where there are no state-imposed requirements, no established rules or procedures in place, or in states that do not mandate Lifeline support, Boomerang will obtain certification of eligibility at the outset and will verify consumers' Lifeline eligibility in accordance with the Commission's requirements. Boomerang shares the Commission's concerns about the potential abuse of the Lifeline program and is thus committed to the safeguards stated herein, with the belief that these procedures will prevent Boomerang's customers from engaging in such abuse of the program, inadvertently or intentionally.

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[9] *See id.*

B. Certification Procedures

Boomerang will implement certification procedures that enable consumers to demonstrate their eligibility for Lifeline assistance to Boomerang employees or agents by contacting the Company in person or via telephone, facsimile or the Internet. At the point of sale, consumers will be provided with printed information describing Boomerang's Lifeline program, including eligibility requirements, and with instructions for enrolling. Consumers will be enrolled in person or directed, via company literature, collateral or advertising, to a toll-free number and to the Company's website, which will contain a link to information regarding the Company's Lifeline service plans, including a detailed description of the program and state-specific eligibility criteria. Boomerang's application form will identify that it is a "Lifeline" application. Except in states in which applicants are enrolled through a designated state agency, Boomerang will have direct contact with all customers applying for Lifeline service, either in person through its employees, agents or representatives, or via the telephone (including facsimile) or mail. Boomerang will provide Lifeline-specific training to all personnel, whether employees, agents or representatives, who interact with actual or prospective consumers with respect to obtaining, changing or terminating Lifeline services.

Boomerang personnel will take steps to ensure that applicants are eligible to participate in the Lifeline program. All personnel who interact with current or prospective customers will be trained to assist Lifeline applicants in determining whether they are eligible to participate based on state-specific income-based or program-based criteria. These personnel will be trained to answer questions about Lifeline eligibility, and will review required documentation to determine whether it satisfies state-specific eligibility requirements using state-specific checklists. Boomerang will establish policies and procedures to review such documentation and keep accurate records detailing how the consumer demonstrated his or her eligibility, including collecting information on the enrollment form about what documentation the applicant presented to demonstrate program-based or income-based eligibility. Where Boomerang personnel conclude that proffered documentation is insufficient to establish such eligibility, Boomerang will deny the associated application and inform

the applicant of the reason for such rejection. In the event that Boomerang personnel cannot ascertain whether documentation of a specific type is sufficient to establish an applicant's eligibility, the matter will be escalated to supervisory personnel at Boomerang's corporate headquarters.

Consumers who do not complete the application process in person must return the signed application and supporting documentation to the Company by mail, fax, email or other electronic transmission. The Company will accept electronic signatures that meet the requirements of the Electronic Signatures in Global and National Commerce Act, 15 U.S.C. §§ 7001-7006, and any applicable state laws, and may verify consumers' signatures via interactive voice response (IVR) systems. Processing of consumers' applications, including review of all application forms and relevant documentation, will be performed under the Company's supervision by managers experienced in the administration of the Lifeline program.

The enrollment form will include a place where the applicant must certify by his or her signature under penalty of perjury that the applicant meets the relevant criteria and that the applicant's representations are true and correct.[10] Applicants will also be required to initial a number of disclosure statements intended to ensure that the applicant understands applicable eligibility requirements—including a statement to the effect that to the best of his or her knowledge, the applicant is not receiving Lifeline-supported service from any other Lifeline provider. Penalties for perjury will be clearly stated on the certification form. The certification will also contain language stating that a violation of the one-per-household requirement constitutes a violation of the Commission's rules and will result in the consumer's de-enrollment from the program, and could result in criminal prosecution by the United States government. Although the exact wording of the disclosure statements described above may vary on a state-by-state basis, depending on state-specific requirements or consultations with relevant state agencies, Boomerang plans for the disclosures to be consistent with the following statements:

[10] A copy of Boomerang's proposed enrollment and certification form is attached at Exhibit A.

____The information contained within this application is true and correct. I acknowledge that providing false or fraudulent documentation in order to receive assistance is punishable by law.

____I understand that Lifeline is only available for one phone line per household, whether landline or wireless. To the best of my knowledge, no one in my household is receiving Lifeline service. I will only receive Lifeline from Boomerang and no other landline or wireless telephone company.

____I am not currently receiving a Lifeline telephone service from any other landline or wireless telephone company.

____I will not transfer my service to any other individual, including another eligible low-income consumer.

____I understand that I may be required to verify my continued eligibility for Boomerang's Lifeline service at any time and that failure to do so will result in termination of Lifeline benefits.

____I will notify Boomerang immediately if I no longer qualify for Lifeline or if I have a question as to whether I would still qualify.

In accordance with Order, Boomerang will not retain copies of eligibility documentation, but rather will maintain accurate records detailing how the customer demonstrated his or her eligibility. Boomerang will check the eligibility of consumers seeking to enroll in Lifeline either by accessing electronic eligibility databases, where available, or by reviewing documentation from the consumer demonstrating his or her eligibility for Lifeline service. Where the Company is able to access a state or federal database to make determinations about customer eligibility, the Company or its representative will note in its records what specific data was relied upon to confirm the consumer's initial eligibility for Lifeline. In instances where a state agency or third-party administrator is responsible for the initial determination of consumer eligibility, Boomerang will rely on the state identification or database.

Boomerang personnel will assist applicants in determining whether they are ineligible to participate in the Lifeline program because a member of the applicant's household already is benefiting from a Lifeline discount. Boomerang will establish safeguards to prevent subscribers from receiving multiple Lifeline subsidies at the same address and individual subscribers from receiving more than one Lifeline discount. Boomerang personnel will explain in prominent, plain, easily

comprehensible language to all new and potential subscribers that no consumer is permitted to receive more than one Lifeline subsidy. Boomerang will emphasize the one-per-household restriction in its contacts with potential customers. Boomerang personnel also will inform each Lifeline applicant that he or she may be receiving Lifeline support under another name, and facilitate the applicant's understanding of what constitutes "Lifeline-supported service," and ability to determine whether he or she is already benefiting from Lifeline support, by identifying the leading wireline and leading two wireless Lifeline offerings in the relevant market by brand name.

Boomerang's Lifeline application forms will require each applicant to provide his or her name and primary residential address and a billing address for the service if the consumer's billing address differs from his or her residential address. The application form will clearly state that Lifeline participants must provide their new address to the Company within 30 days of moving. Boomerang will incorporate this information into its customer information database. Prior to initiating service for a customer, the Company will check the address of each Lifeline applicant against its database to determine whether or not it is associated with a customer that already receives Boomerang Lifeline service, and will then review the application to ascertain whether the applicant is attempting to receive Lifeline-supported service for more than one handset associated with the address. If Boomerang determines that an individual at the applicant's residential address is currently receiving Lifeline-supported service, the Company will take an additional step to ensure that the applicant and the current subscriber are part of different households. In order the make this demonstration, Boomerang will require applicants to complete and submit to the Company a written document that will be developed by USAC as directed by the Commission in the Order. Boomerang will deny the Lifeline application of any such individual residing at the same address as a current Lifeline subscriber who is part of the same household and will advise the applicant of the basis for the denial.

Prior to requesting a subsidy, Boomerang will process and validate its subsidy data to prevent duplicate same-month Lifeline subsidies. Any household that is already receiving a Lifeline

subsidy will automatically be prevented from receiving a second lifeline subsidy in that same month. Boomerang will immediately de-enroll any subscriber whom Boomerang knows is receiving Lifeline-supported service from another ETC or knows is no longer eligible.

C. Procedures for Verification of Ongoing Consumer Eligibility

As required by the Commission's Order, Boomerang will require every customer enrolled in the Lifeline program to verify on an annual basis that he or she receives Lifeline-supported service only from Boomerang and, to the best of his or her knowledge, no one else in the subscriber's household is receiving a Lifeline-supported service.[11] Boomerang will recertify the eligibility of its Lifeline subscriber base as of June 1, 2012 by the end of 2012 and report the results to USAC by January 31, 2013.[12] This re-certification may be done on a rolling basis throughout the year. Where ongoing eligibility cannot be determined through access to a qualifying database either by the Company or the state, and there is no state administrator verifying the continued eligibility of Lifeline subscribers, the Company will recertify the continued eligibility of all of its subscribers by contacting them—either in person, in writing, by phone, by text message, by email, or otherwise through the Internet—to confirm their continued eligibility. Such certifications may be obtained through a written format, an IVR system, or a text message, in accordance with the Order.[13] In states where a state agency or a third party has implemented a database that carriers may query to recertify the consumer's continued eligibility, the Company (or state agency or third party, where applicable) will instead query the database and maintain a record of what specific data was used to re-certify eligibility and the date of recertification.

Boomerang will notify each of its Lifeline consumers by mail that he or she must confirm his or her continued eligibility in accordance with the applicable requirements. The notice will explain the actions the customer must take to retain Lifeline benefits, when Lifeline benefits may be terminated, and how to contact Boomerang. Boomerang will provide written notice of impending

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[11] A copy of Boomerang's re-certification form is attached at Exhibit A.
[12] Order ¶ 130.
[13] *See id.* ¶¶ 130, 132.

service termination to subscribers who do not respond to the annual re-certification within 30 days. Any subscriber who does not respond to the impending termination letter within 30 days to demonstrate that his or her Lifeline service should not be terminated will be de-enrolled from the Company's Lifeline program.

IV. Additional Measures to Prevent Waste, Fraud and Abuse

A. Usage Requirement

Boomerang will implement a non-usage policy whereby it will de-enroll Lifeline customers that have not used the Company's Lifeline service for 60 days. Boomerang will notify its subscribers at service initiation about the non-transferability of the phone service, its usage requirements, and the de-enrollment and deactivation that will result following non-usage in any 60-day period of time. If no usage appears on a Boomerang Lifeline customer's account during any continuous 60-day period, Boomerang will deactivate Lifeline services for that customer. An account will be considered active if during any 60-day period the authorized subscriber does at least one of the following: makes a monthly payment; purchases minutes from Boomerang to add to an existing pre-paid Lifeline account; completes an outbound call; answers an incoming call from anyone other than Boomerang, its representative, or agent; or affirmatively responds to a direct contact from Boomerang confirming that he or she wants to continue receiving the Lifeline-supported service.

B. Consumer Education with Respect to Duplicates

In addition to its verification and certification procedures, and to better ensure that customers understand the Lifeline service restrictions with respect to duplicates, Boomerang will implement measures and procedures to prevent duplicate Lifeline benefits being awarded to the same household.

Specifically, Boomerang personnel will emphasize the one-per-household restriction in their direct sales contacts with potential customers. Boomerang will also reinforce the one-Lifeline-phone-per-household limitation in its marketing materials. The Company will emphasize in plain,

easily comprehensible language that: (1) Lifeline is a federal benefit; (2) Lifeline service is available for only one line per household; (3) a household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses; and (4) a household is not permitted to receive Lifeline benefits from multiple providers. Boomerang will also include in its marketing materials substantially the following language in clear, easily understood language: the offering is a Lifeline-supported service: that only eligible consumers may enroll in the program; what documentation is necessary for enrollment; and the program is limited to one benefit per household, consisting of either wireline or wireless service. Finally, Boomerang will disclose the company name under which it does business and the details of its Lifeline service offerings.

V. Lifeline Offering

Boomerang will offer its Lifeline service in the states where it is designated as an ETC and throughout the coverage area of its underlying carriers (Sprint, Verizon, or other GSM provider). The Company's Lifeline offering will provide eligible customers with 100 anytime minutes that rollover. Customers will have the capability of purchasing additional bundles of minutes in the following denominations:

Denomination	$5.00	$10.00	$10.00	$15.00	$15.00	$30.00	$30.00	$50.00	$7.00	$20.00	$30.00
Days of Use	10	3	7	7	10	14	30	30	10	30	30
Minutes									100	500	1,000
Peak Minutes		Unlmtd	30	Unlmtd	60	Unlmtd	140	Unlmtd			
N/W Miniutes		Unlmtd	Unlmtd	Unlmtd	Unlmtd	Unlmtd	Unlmtd	Unlmtd			
Texts		Unlmtd	.10/text	Unlmtd	.10/text	Unlmtd	.10/text	Unlmtd	200	1,000	1,200
Units (Min+Text)	50										

In addition to free voice services, Boomerang's Lifeline plans will include a free handset and the following features: caller ID, call waiting and voicemail.

Conclusion

Boomerang's Compliance Plan meets the conditions set forth in the Order and promotes public safety by ensuring that Lifeline customers have access to 911 and E911 service. Boomerang requests that the Commission approve the Company's Compliance Plan and grant its pending ETC Petition so that Boomerang may begin providing the benefits of Lifeline service to qualifying low-income consumers.

Respectfully submitted,

Michael P. Donahue
Linda McReynolds
Marashlian & Donahue, LLC
1420 Spring Hill Road, Suite 401
McLean, Virginia 22102
Tel: (703) 714-1300
Fax: (703) 714-1330
Email: mpd@commlawgroup.com
lgm@commlawgroup.com

Counsel for Boomerang Wireless, LLC

Exhibit A

955 Kacena Road
Hiawatha, IA 52233
www.boomerang-wireless.com

Lifeline Telephone Program

Office Use Only
PLACE PHONE ID
STICKER HERE

Lifeline Self-Certification Form

- To enroll in the Lifeline America program you need to complete this form.
- The information is only used to certify with the Federal Communications Commission (FCC) that you are participating in the program with us.

STEP 1: Applicant Information **USE BLACK OR BLUE INK ONLY**

Name:		Phone:	
Permanent Address:	(no PO Box)	Email:	
City:		New/ Conv?	
State:		New Phone:	
Zipcode:		ESN:	
Billing Address:	(if different)	Last 4 SSN:	
City/ State/ Zipcode:		Your birthdate:	

STEP 2: Certifications. I participate in the following public assistance programs (check one):

	Supplemental Nutrition Assistance Program (SNAP)		Temporary Assistance for Needy Families (TANF)
	Supplemental Security Income (SSI)		National School Lunch Program (NSL)
	Low-Income Heat & Energy Assistance (LIHEAP)		Medicaid
	Homestead Act (Public Housing)		

	My household income is at or below 135% of federal guidelines. I provided documentation confirming my household income level. (Circle the number of individuals living in your household.)

# Persons in Household	Income	# Persons in Household	Income
1	$14,702	3	$25,016
2	$19,859	4	$30,173

If you do not participate in one of these programs, state your relationship to the household member receiving assistance:_____. Documents Reviewed for Certification:_____.

Step 3: Authorization (check one):

	I authorize Boomerang Wireless to be my cellular phone carrier for the number listed above. I will terminate any pre-existing lifeline service in lieu of the Lifeline discounts provided by Boomerang Wireless.
	I am not eligible for the Lifeline discounts at this time because I am receiving service from another carrier.

Step 4: Signature (read, initial & sign):

_____ (init) I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge. I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

_____ (init) My household is receiving no more than one Lifeline-supported service. Lifeline service is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

_____ (init) I understand that I must notify Boomerang Wireless and provide my new address within 30 days of moving.

_____ (init) I understand that I must notify Boomerang Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135 percent of the federal poverty guidelines; (2) I receive more than one Lifeline-supported service; or (3) I for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

_____ (init) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

_____ (init) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

Applicants Signature_____Date_____

955 Kacena Road
Hiawatha, IA 52233
www.boomerang-wireless.com

Lifeline Telephone Program

Lifeline Annual Recertification

- The purpose of this form is to confirm your eligibility to continue to receive Lifeline services under the Federal Communications Commission program rules.

STEP 1: Lifeline Participant Information **USE BLACK OR BLUE INK ONLY**

Name:		Phone:	
Permanent Address:	(no PO Box)	Email:	
City:		New/ Conv?	
State:		New Phone:	
Zipcode:		ESN:	
Billing Address:	(if different)	Last 4 SSN:	
City/ State/ Zipcode:		Your birthdate:	

STEP 2: Certifications. I participate in the following public assistance programs (check one):

	Supplemental Nutrition Assistance Program (SNAP)		Temporary Assistance for Needy Families (TANF)
	Supplemental Security Income (SSI)		National School Lunch Program (NSL)
	Low-Income Heat & Energy Assistance (LIHEAP)		Medicaid
	Homestead Act (Public Housing)		

	My household income is at or below 135% of federal guidelines. I provided documentation confirming my household income level. (Circle the number of individuals living in your household.)

# Persons in Household	Income	# Persons in Household	Income
1	$14,702	3	$25,016
2	$19,859	4	$30,173

If you do not participate in one of these programs, state your relationship to the household member receiving assistance:_____. Documents Reviewed for Certification:_____.

Step 3: Re- authorization (check one):

	Boomerang Wireless is my cellular phone carrier for the number listed above. I have not signed up for another Lifeline discount for my household.
	I am not eligible for the Lifeline discounts at this time because I am receiving service from another carrier.

Step 4: Signature (read, initial & sign):

_____ (init) I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge. I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

_____ (init) My household is receiving no more than one Lifeline-supported service. Lifeline service is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

_____ (init) I understand that I must notify Boomerang Wireless and provide my new address within 30 days of moving.

_____ (init) I understand that I must notify Boomerang Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135 percent of the federal poverty guidelines; (2) I receive more than one Lifeline-supported service; or (3) I for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

_____ (init) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

_____ (init) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

_____(init) I acknowledge I will be required to re-certify my eligibility for Lifeline benefits on an annual basis. Failure to do so is basis for termination of services.

Applicants Signature_____Date_____