

Texas Hearing Services Corporation d.b.a Texas Hearing and Telephone  
STATEMENT OF COMPLIANCE and PROCEDURES  
For Year Ending 2011  
Form 499 Filer ID: 828755

1. This Statement of Compliance for Texas Hearing and Telephone (“the Company”) is attached to and referenced within the Company’s 2011 Annual CPNI Certification.
2. The Company has conducted CPNI training for all of its employees with special emphasis training for any employee that has access to CPNI. All employees have acknowledged their understanding of the requirements for the safeguarding of CPNI and the disciplinary actions that will be taken for the unauthorized access, breach, release or usage of CPNI.
3. The Company has and maintains copies of the FCC’s CPNI Rules in addition to its own internal CPNI Policies and Guidelines (CPNI Manual). The CPNI Manual is fully compliant with FCC CPNI rules and must be reviewed and acknowledged by all company employees.
4. For year ending 2011, Texas Hearing and Telephone is not aware of any incidence involving the access, breach, release or usage of its CPNI by any unauthorized person or entity; i.e., data broker or pretexter.
5. For year ending 2011, Texas Hearing and Telephone has not received any customer complaints concerning the unauthorized access, breach, release or usage of CPNI.