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DayStarr LLC
P.O. Box 698
Owosso, MI 48867

February 16, 2012

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, Suite TW-A325
Washington, DC 20554

RE: EB Docket No. 06-36

Dear Ms. Dortch:

Enclosed are two copies of the electronic filing of DayStarr LLC's annual customer proprietary network information certification under 47 C.F.R. 64.2009(e) in compliance with the Federal Communications Commission's EPIC CPNI Order in CC Docket No. 96-115 and WC Docket No. 04-36 and the Public Notice, EB Docket 06-36.

Please contact me if you have any questions regarding this filing.

Sincerely,

Jennifer Wise

Jennifer Wise
Director of Finance
DayStarr LLC
d/b/a DayStarr Communications
989.720.6006

enclosures

No. of Copies rec'd 0+1
List ABCDE

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

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Annual 64.2009(e) CPNI Certification for 2012

Date filed: 2/16/12

Name of company covered by this certification: DayStarr LLC d/b/a DayStarr Communications

Form 499 Filer ID: 823344

Name of signatory: Collin J. Rose

Title of signatory: President

I, Collin J. Rose, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI , and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed _____

President 2/16/12

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DayStarr LLC
Customer Proprietary Network Information (CPNI) Policy

Following are the processes and procedures as implemented by DayStarr to protect Customer Proprietary Network Information (CPNI) as required by the FCC.

- DayStarr customer account information, including information such as call detail records, account balances and transactions, etc. are not released to 3rd parties or without proper customer authentication as defined below.
  - Customer information, such as Caller ID, Caller Name Delivery, Directory Listing information, etc., is excluded from the procedures defined below.
- Customer Call Detail Record (CDR) Request
  - A customer must submit a request for CDR's in writing or via E-mail. The request should contain the following information:
    - The name and address of the customer, as listed on the account,
    - The date(s) and time(s) of the call records being requested. Up to 5 dates may be requested at no charge. Additional charges will apply for requests of more than 5 dates,
    - The telephone number of the called or calling party, if known,
    - The requested method for delivery of the CDR's, either pickup at the DayStarr office, or via postal mail to the address as listed in the customer's account. The CDR's cannot be E-mailed or communicated verbally over the phone.
    - A brief explanation of why the records are being requested,
  - DayStarr will provide the CDR's via the method requested by the customer within 10 business days. If the customer is picking up the CDR's at the DayStarr office, they must provide a photo ID at the time of pick up.
- Non-CDR Customer Information Request
  - A customer may request Non-CDR account information, such as account balances, payments, etc. via writing, E-mail, telephone, or in person.
  - DayStarr will provide the requested information in one of the following manners as directed by the customer:
    - Via postal mail to the address as listed in the customer's account,
    - Customer pick up at the DayStarr office, upon presentation of a photo ID.
- Online CDR and Non-CDR Customer Information
  - DayStarr customers are provided online access to Non-CDR customer information. The customer is provided a username and password for accessing the information. CDR customer information is not available online.
- Notice of Account Changes
  - When a customer initiates a call to DayStarr requesting a change to their account information or password, DayStarr must respond with a

notification back to the customer. The notification can be a voicemail or postal mail to the customer's address of record.

  - Because of this requirement, a customer initiated telephone request to change address information or a password mandates a call back to the phone number of record to confirm the change. Leaving a voice mail is an acceptable conformation. If the customer does not answer, and there is no voice mail, then a conformation letter must be sent to the address of record.

- Distribution of CDR and Non-CDR Customer Information for Marketing Purposes
  - DayStarr does not allow the release of CDR and Non-CDR customer to marketing companies.

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