

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date filed: March 1, 2012

Name of company covered by this certification: LaVergne's TeleMessaging, Inc.

Form 499 Filer ID: 825759

Name of signatory: LaVergne L. Turpin

Title of signatory: Owner/CEO

I, LaVergne L. Turpin, certify that I am an officer of LaVergne's TeleMessaging, Inc. ("LaVergne's TeleMessaging"), and acting as an agent of LaVergne's TeleMessaging, that I have personal knowledge that LaVergne's TeleMessaging has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the procedures of LaVergne's TeleMessaging ensure that LaVergne's TeleMessaging is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

LaVergne's TeleMessaging has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

LaVergne's TeleMessaging has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed _____ /s/ LaVergne L. Turpin_____
LaVergne L. Turpin
Owner/CEO
March 1, 2012

Statement

LaVergne's TeleMessaging, Inc. ("LaVergne's TeleMessaging") is a provider of common carrier paging services and does not offer telecommunications services to its customers in categories other than paging. LaVergne's TeleMessaging does not currently use customer proprietary network information ("CPNI") for internal marketing purposes or share CPNI with other affiliates or with third parties, other than pursuant to requests by duly-authorized law enforcement officials. Consequently, LaVergne's TeleMessaging is not required to and does not maintain either an "opt-in" or "opt-out" system with respect to CPNI. In the event that LaVergne's TeleMessaging were to change the ways in which it uses CPNI, any such change would be reviewed and approved by the company's owner/CEO, who is familiar with the FCC's rules governing the use of CPNI and who is the certifying officer for CPNI purposes.

LaVergne's TeleMessaging has established procedures to maintain the security of CPNI of its customers. For example, LaVergne's TeleMessaging maintains all CPNI on secure servers located at its premises, and CPNI is accessible only to select specially trained supervisors within LaVergne's TeleMessaging's call center. LaVergne's TeleMessaging issues bills that include only the number of minutes used by a customer, the per-minute rate, and the total fees.

Representatives of LaVergne's TeleMessaging release customer account information only after a caller has established that the requesting party is, in fact, the subscriber whose records are requested, or to law enforcement officials who present a valid subpoena. As LaVergne's TeleMessaging provides only paging services, it does not maintain or release call detail records.