

Hello FCC president

3/8/12

i want to introduce myself to u Hi! i am deaf and my family are deaf and my name is lynn gerlis i want to ask u about the VRS relay that we all people who really needs their voices to help us to communicate with anyone no matter which or where or why we calls or they calls us IT IS COMMUNICATE that helps us to understand or pleasure to talk with!

we needs the relay so badly that can helps us to safe or others needs the person to call i usually to use TWO vrs relays to calls becuz if the one relay are busy and need help so i called another relay and i thank god for this that save us PLEASE dont limit one VRS relay to everyone they can choose who they like to pick TWO or one it is up to them .

Some people who have two devices it is their home family use and office use at basement .

PLEASE DONT LIMIT TO ALL DEAF AND HARD OF HEARING USERS

WE NEEDS THE RELAY AS OUR VOICE

i thanks to the person who invested this device that helps all of deaf and hard of hearing to communicate to any one to calls even to police,hospital,business,drs,dentist,firs dept,and anywhere even for need repairman to come to help or call for appts i blessed to having the devices that helps us even my grandson who is 5 yrs old i was so thrilled that he calls me by himself to say HELLO GRANMA it thrilled me and to anyone who have the grandkids

so PLEASE DONT CHANGE THIS TO LIMIT ONE VRS RELAY THEY CAN CHOOSE TWO RELAYS

it really break my heart dont to this to us WE NEEDS HELP AND WE ALL ARE THEIR RELAY'S VOICE TO HELP

thank you

lynn gerlis