



REINBECK TELECOMMUNICATIONS UTILITY

The Town That Does Good Things Better

FEBRUARY 26, 2012

Received & Inspected

MAR 05 2012

FCC Mail Room

MARLENE H. DORTCH
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12TH STREET SW, SUITE TW-A325
WASHINGTON, DC 20554

SUBJECT: **EB-DOCKET No. 06-36**
ANNUAL 47 C.F.R. § 64.2009(E) CPNI CERTIFICATION FOR 2010

DATE FILED: **FEBRUARY 27, 2012**

FOR: **REINBECK MUNICIPAL TELECOMMUNICATIONS UTILITY**
FORM 499 FILER ID: 821456

DEAR MS. DORTCH,

I, TOM BICKET, CERTIFY THAT I AM AN OFFICER OF THE COMPANY NAMED ABOVE, AND ACTING AS AN AGENT OF THE COMPANY, THAT I HAVE PERSONAL KNOWLEDGE THAT THE COMPANY HAS ESTABLISHED OPERATING PROCEDURES THAT ARE ADEQUATE TO ENSURE COMPLIANCE WITH THE COMMISSION'S CPNI RULES LOCATED AT 47 C.F.R. § 64.2001 *ET SEQ.*

ATTACHED TO THIS CERTIFICATION IS AN ACCOMPANYING STATEMENT EXPLAINING HOW THE COMPANY'S PROCEDURES ENSURE THAT THE COMPANY IS IN COMPLIANCE WITH THE REQUIREMENTS SET FORTH IN SECTION 64.2001 *ET SEQ.* OF THE COMMISSION'S RULES.

THE COMPANY REPRESENTS AND WARRANTS THAT THE ABOVE CERTIFICATION IS CONSISTENT WITH 47 C.F.R. § 1.17 WHICH REQUIRES TRUTHFUL AND ACCURATE STATEMENTS TO THE COMMISSION. THE COMPANY ALSO ACKNOWLEDGES THAT FALSE STATEMENTS AND MISREPRESENTATIONS TO THE COMMISSION ARE PUNISHABLE UNDER TITLE 18 OF THE U.S. CODE AND MAY SUBJECT IT TO ENFORCEMENT ACTION.

IF THERE ARE ANY QUESTIONS OR COMMENTS CONCERNING THIS FILING, PLEASE ADVISE.

SINCERELY,

TOM BICKET
CHAIRMAN

C: FCC, ENFORCEMENT BUREAU
EC: BEST COPY AND PRINTING INC.

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FEBRUARY 26, 2012

**SUBJECT: EB-DOCKET NO. 06-36
ACCOMPANYING STATEMENT TO CPNI COMPLIANCE CERTIFICATION**

DATE FILED: FEBRUARY 27, 2012

**FOR: REINBECK MUNICIPAL TELECOMMUNICATIONS UTILITY
FORM 499 FILER ID: 821456**

IN COMPLIANCE WITH 47 C.F.R. § 64.2009(E), I, TOM BICKET, ACTING ON BEHALF OF REINBECK MUNICIPAL TELECOMMUNICATIONS UTILITY, CERTIFY THAT THE COMPANY HAS TAKEN THE FOLLOWING ACTIONS:

- Notified customers that the Company will never sell their account information or provide details of their CDRs to other parties, unless required by law enforcement.
- Notified customers of their right to be excluded from marketing efforts outside of the Company's existing relationship with them.
- The Company has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has a disciplinary process in place for any improper use of CPNI.
- The Company has automated the process that sends notification letter to the customer's address of record for account changes other than a purchase.
- The Company has established a protocol for notification of any unauthorized access to a customer's CPNI.

The company has not taken any actions against data brokers to date.

The company has not received any customer complaints to date concerning the unauthorized release of CPNI.