

once the prt now privitized to claro,for 9 months the service simply went from bad to intolerable,the home line which worked for over 30 yrs now has to much noise on the line to be unusable,claro brought a phone to the house that plugs into the electrical jack, has a nice blue screen and even when not in use is constantly showing some sort of offer or special, this is not progress and is not ecceptable.claro no longer can be called as all its phone lines are now automated (no humans). I'm trying to place a complaint with the fcc,daco is useless here in pr,I'm open to ideas about placing the complaint to the fcc or we can do it as a group,joe