

**References and Proprietary Information:**

Submission of a response grants permission to make inquiries concerning the respondent and its officers to any persons or firms deemed appropriate by the district. Any proprietary information that the contractor does not want disclosed to the public shall be so identified on each page in which it is found. Data or information so identified will be used by the district solely for the purpose of evaluation and contract negotiations.

**Inquiries:**

Questions that arise shall be submitted in writing via email, [erate@obg3.k12.sc.us](mailto:erate@obg3.k12.sc.us), to the district by Tuesday, January 31, 2006. The point of contact for this project is Daphne Walley, Technology Coordinator.

**Required Insurance:**

The successful respondent shall procure and maintain in effect during the life of the agreement general liability insurance in amount not less than \$1,000,000 each occurrence, comprehensive automotive liability insurance in amount not less than \$1,000,000 and workers' compensation insurance in amount not less than \$1,000,000 each accident to adequately protect the interest of the district. In addition, professional liability insurance coverage shall be in force according to the requirements for engineering design work in the State of South Carolina. Evidence of required insurance shall be presented prior to execution of a contract and within 10 days of the award of the contract. Insurance policies to be carried under the agreement shall not be changed or canceled without prior written notification to the district.

**Minority Clause:**

All businesses that are certified by the State of South Carolina as a certified minority business must submit a copy of the certificate to be retained on file in the Finance Office. Offeror must take the affirmative steps in A-E, Article 8-Minority Businesses, if subcontracts are to be let.

**Additional Information:**

This solicitation does not commit the District to award a contract or to pay any costs incurred in the preparation of a proposal, or to procure a contract for the services. The District reserves the right to accept or reject any or all proposals received as a result of this request, or to cancel in part or in its entirety this proposal if it is in the best interest of the District to do so or e-rate funding is not available.

## SECTION II

### **RESPONSE FORMAT AND PREPARATION INSTRUCTIONS**

Responses must be submitted in the format outlined in this section. Provide (1) electronic and three (3) hard copies of your response. Each response will be reviewed to determine if it is complete prior to actual evaluation. Orangeburg County Consolidated School District Three (OCCSD3) Reserves the right to eliminate from further consideration any response that is deemed to be substantially or materially unresponsive to the requests for information contained in this section. The intent of the district is that all responses follow the same format in order to evaluate each response fairly. Proposals will be evaluated in light of the material and substantiating evidence presented in the proposal, and not on the basis of what is inferred.

Begin each section and subsection described herein on a separate page. Number the pages in each section consecutively. Each page shall have the name of the respondent indicated clearly in the upper right corner of each page.

**I. Cover Sheet:**

Include the name of the company, the associated 470 application number and name, and the company contact information on the cover sheet.

**II. Table of Contents:**

Responses shall include a table of contents properly indicating the section and page numbers of the information included.

**III. Executive Summary:**

Responses shall include a concise abstract of no more than two (2) pages stating the respondent's overview of the project. Clearly state all Form 470 Application Numbers you are responding to in your proposal(s).

**IV. Technical Experience and Background:**

**Firm Profile:**

Provide general information on the responding firm, including name, business address, telephone number, officers of the firm, and contact person for the project. Also, the respondent shall provide a certificate of insurance detailing their present coverage and limits.

**Project Team:**

List the members of the project team. Provide a list of the personnel to be used on this project and their qualifications. A resume including education, experience, and any other pertinent information shall be included for each team member including subcontractors assigned to this project.

Identify any subcontractors necessary to execute this project. Provide a profile of general information, background, and relevant experience of each subcontractor. Provide a letter of agreement or some other form of written commitment, which demonstrates the willingness to undertake their portion of the project. Any team member who is not a full time employee of the respondent shall be considered a subcontractor.

**V. References:**

The respondent shall include references, which shall indicate prior relevant work experience.

**VI. Technical Approach**

A-E needs to be addressed separately for each Form 470 Application Number you are responding to within your proposal(s).

**A. Needs Analysis:**

Based on the available information, discuss the site conditions, status of building systems, and needs at OCCSD3; demonstrate a clear understanding of the existing conditions and the scope of the project.

**B. Scope of Services:**

Based on the preliminary assessment of the project, list equipment, hardware, software, services, wiring/cabling, etc. the respondent proposes to implement as part of this project, Describe any equipment modifications/upgrades, installation, or replacement at each facility, Give approximation of cost at each site.

**C. Training:**

Provide detailed information on training program available to in-house staff personnel including course content, location, schedule, and number of trainees (if applicable) that you will offer as part of this proposal and any related cost that the district is expected to incur.

**D. Maintenance and/or Additional Upgrade Costs, Etc.:**

Clearly state all related costs the district would incur to provide acceptable standard of continuous service to insure minimum disruption of service.

**E. Project Management:**

Indicate your firm's approach to managing the project. Include a timeline showing the necessary activities and schedule for implementation of the project. Describe the various responsibilities and coordination of your team members for effective project management to insure e-rate funding deadlines are met.

**VII. Financial Resources:**

**Contract Term:**

State the method of establishing the contract term. Indicate any options available to OCCSD3 at contract termination.

Indicate your firm's ability to finance the project from initial installation to final acceptance by OCCSD3.

**PROJECTED TIME LINE:**

January 31, 2006	Questions Due to District
February 2, 2006	Answers to Questions sent to Vendors
February 15, 2006	Proposals due by 12:00 PM
February 15, 2006	Tentative Award Date

**SECTION III SELECTION CRITERIA**

**Completeness:**

Each response will be reviewed prior to the selection process for completeness and adherence to format. A response will be considered complete if all requested sections are included in the proper order and properly completed.

**Grading System:**

The executive summary of each response will be read to give an overview of the response. Then, each section of each response will be graded using the point value system shown below.

**Ranking:**

The responses will be ranked according to the total number of sections, which receive passing grades.

**Formal Evaluation of RFP Responses:**

**Evaluation Process:**

OCCSD3 will appoint a consultant to formally evaluate each response. The evaluation process will objectively grade the responses on their merit and responsiveness to the needs of the district. Responses will be evaluated in light of the material and substantiating evidence presented in the response, and not on the basis of what is inferred.

**Point Values:**

The proposals will be evaluated by a review panel on the basis of the following criteria listed in order of importance:

- Technical approach - 20%
- Technical experience and background qualifications - 20%
- Most Cost Effective Proposal for Services Requested - 40%
- References - 10%
- Financial Resources- 10%

**Oral Interview/Presentations:**

The district reserves the right to bring in for interviews/presentations top candidate(s) if information is needed in addition to proposals.

## **TERMS AND CONDITIONS**

Acceptance of an RFP does not commit OCCSD3 to award a contract to any vendor, even if all requirements stated in the RFP are met, nor limit our right to negotiate in our best interest. OCCSD3 reserves the right to contract with a vendor as determined in our sole discretion.

Failure to answer any question in this RFP may subject the response to disqualification. Failure to meet a qualification or requirement will not necessarily subject a response to disqualification.

All vendor representations to OCCSD3, whether verbal or written, must be factual and will be relied upon by OCCSD3 in its evaluation of potential vendors. OCCSD3's reliance on vendors represented expertise in this type of transaction shall be incorporated in any, and all, formal agreements between the parties.

### **Confidentiality/Non-Disclosure**

The information contained in this RFP (or accumulated through other written or verbal communication) is strictly confidential. It is not to be disclosed or used for any other purpose.

Information received in response to this RFP will be held in strict confidence and not disclosed to any party, other than OCCSD3, without the express written consent of said vendor.

### **Right of Rejection**

OCCSD3 reserves the right to accept or reject any or all responses to this RFP and to enter into discussions and/or negotiations with one or more qualified vendors at the same time, if such action is in the best interest of OCCSD3.

### **Cost of RFP Response**

Expenses incurred in the preparation of responses to this RFP are the vendor's sole responsibility. OCCSD3 will not be responsible for any expenses, including but not limited to travel and lodging expenses, of any vendor prior to the execution of an agreement for services.

### **Agreements**

Upon selection of a vendor by OCCSD3, written agreements setting forth the relationship of the parties will be required. Please provide us with the name, address, telephone number, fax number, and SPIN for Erate purposes of the individual responsible for the negotiation and completion of such agreements.

### **Service Philosophies**

The objective of any relationship is to create a situation where all parties achieve their goals and objectives. The uniqueness of this request for proposal presents an opportunity to structure an agreement that provides a framework to foster success.

Setting service levels, establishing expectations, and meeting those expectation is the focus of this RFP. OCCSD3 is looking for a partner that will work with it to create an environment that fosters and rewards the little "efforts" that make the difference.

The final agreement will include jointly established goals that are measurable and auditable for both internally and externally delivered services.

## RFPS

### **Form 470 Application #565210000580351 - Local Phone Service**

District is accepting requests for proposals for basic, local voice telephone service only for district office and multiple sites.

### **Form 470 Application #539310000580736 - Long Distance**

District is accepting requests for proposals for long distance service for district office and multiple sites.

### **Form 470 Application #836560000580720 - Cell Phones/Paging Devices**

District is accepting requests for proposals for cellular phone/PCS service for approximately 40 users and paging communication device/service for approximately 40 users.

### **Form 470 Application #607490000580307 - Basic Network Maintenance**

District is accepting requests for proposals for Network Maintenance. This service should provide hardware repair for all switches, routers, firewalls, Video on Demand, Content Delivery, Voice over Internet Protocol, wireless infrastructure, as well as eligible servers. In addition to hardware repair the district may obtain onsite technical support for these systems for upgrades, routine maintenance and installation of these systems. The proposal should contain a provision for purchase of cost plus arrangement or State Master Contract price. Include any network hardware parts, components and software required to maintain and upgrade the district network within the goals of the district technology plan. Vendor should provide pricing for each level of support.

### **Form 470 Application #8340600005807427 - Basic Distance Learning Maintenance**

District is accepting requests for proposals for Distance Learning Maintenance. This service should provide hardware repair for all Video Conferencing systems and associated infrastructure, as well as any eligible servers. In addition to hardware repair the district may obtain onsite technical support for these systems for upgrades, routine maintenance and installation of these systems. The proposal should contain a provision for purchase of cost plus arrangement or State Master Contract price. Include any hardware parts, components and software required to maintain and upgrade the district video conferencing system. Vendor should provide pricing for each level of support.

### **Form 470 Application # 497890000580747 - Network Multimedia System**

District is accepting requests for proposals for a media management system that will provide and or support at a minimum bi-directional audio/video, media retrieval, video/ETV and include any changes to the associated cabling deemed necessary. This system will be installed in two sites and must work with the current infrastructure with minimal modification. Potential vendors may request additional information.

**Form 470 Application # 895180000580759 - Integrated Communications System**

District is accepting proposals for a completely integrated IP based communications system. This system will operate district wide. It should include IP Telephony System(s) for Six (6) School Sites and the District Office.

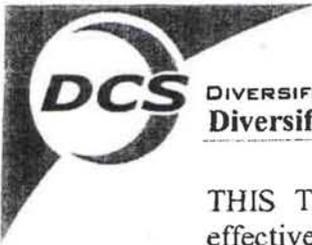
Site	# of Phones (approximate)
District Office	50
Lake Marion HS	150
Holly Hill MS	75
Ellore ES	70
Holly Hill ES	70
St. James-Gaillard ES	50
Vance-Providence ES	50
TOTAL	515

Currently the district uses an AVAYA phone system district wide. The district does not want to experience any "down time." If you plan a gradual cut over your system must work with the existing phone system during the cut over process.

The district wants to take advantage of Power Over Ethernet 802.3af whenever possible. Please quote Power Over Ethernet as a separate item. The district wants to know the additional cost of utilizing 802.3af technology.

The district wants to avoid network degradation, either LAN or WAN, due to the addition of this IP Telephony system(s). The district would like to utilize VLANs, Quality of Service (QoS), and other related technologies wherever possible. This could mean replacement of existing switches. The district wants to know the additional cost of switches needed for these changes to the existing switch fabric. Please quote the additional cost associated with these switches and related technology as a separate item.

**Deadline for receipt of proposals is Noon, February 15, 2006.**



THIS TECHNICAL SUPPORT SERVICES AGREEMENT ("Agreement") is made effective January 10, 2007, by and between Orangeburg County School District Three ("The District"), with offices at 1654 Camden Road, Holly Hill, South Carolina 29059 and Diversified Computer Solutions, Inc. ("DCS"), with offices at 1370 Browning Road, Suite 130, Columbia, South Carolina 29210.

In consideration of the mutual promises contained herein, The District engages DCS to perform the work described below and DCS accepts such engagement, under the following terms and conditions.

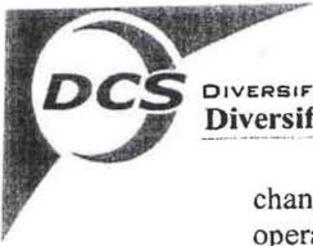
1. AGREEMENT. The District and DCS agree that this Agreement specifically includes and incorporates, as binding components of this Agreement, the language of the following documents:
  - a. The Orangeburg County School District Three RFP number OCCSD3-2006-2007
  - b. The February 15, 2006 DCS proposal offered in response to RFP OCCSD3-2006-2007
  - c. Any future Amendment(s) and/or Addenda to this Agreement
  - d. The parties shall look to the RFP for resolution of conflict or ambiguity in the following order of precedence: (1) the RFP; (2) exhibits, attachments, amendments, addenda and other documents to be developed in the future that shall become a part of this Agreement, (3) this Agreement, (4) purchase orders or acknowledgements issued by the District, and then, (5) the February, 2006 DCS proposal offered in response to OCCSD3-2006-2007

If, during the term of this Agreement, it becomes appropriate to consider (1) an extension of the Term of the Agreement, (2) a renewal of the Agreement, or any other change or amendment to the Agreement; an Addendum to the Agreement may be executed by agreement and acceptance of both parties hereto. Renewals (up to five years) may be negotiated and executed by agreement and acceptance of both parties hereto.

3. TERM. This agreement will commence on July 1, 2007, and continue through September 30, 2008, unless terminated earlier, or extended, as provided herein.
4. SCOPE OF WORK. The objective of this Agreement is to provide The District with maintenance and technical support for networked systems, including configuration changes, in order to ensure efficient systems operation as nearly 100% of the time as is possible, and at a manageable cost. During the term of this agreement, DCS will perform these services for the networked systems at The District as requested by The District. The services provided may include provision of necessary UTP and multi-mode fiber optic cabling maintenance, adds, moves and

DCS INITIALS DL  
DATE 10/20/07

OCSD3 INITIALS \_\_\_\_\_  
DATE \_\_\_\_\_



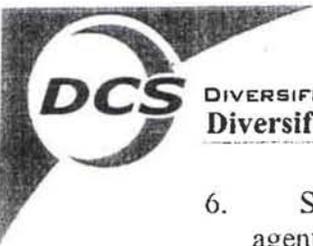
changes; as well as network hardware parts, components and required network operating systems upgrades necessary to maintain operation of the District's networks, including printers and workstations, within the goals of the District's Technology Plan. All of the parts, components, and services provided to The District under the terms of this Agreement are billable if authorized by The District and will include, but not be limited to, technical support including replacement, configuration changes, upgrade, repair, maintenance and changes to network components including wire line and wireless LAN infrastructure.

5. COMPENSATION

- a. **Level 3 Support.** The District will pay DCS a fee equal to \$104 per hour of work provided by DCS personnel during the term of this agreement, provided the work is authorized by The District and provided that such work is performed during normal working hours (8:30 a.m. to 4:30 p.m., Monday through Friday).
- b. **Level 2 Support.** The District will pay DCS a fee equal to \$84 per hour of work provided by DCS personnel during the term of this agreement, provided the work is authorized by The District and provided that such work is performed during normal working hours (8:30 a.m. to 4:30 p.m., Monday through Friday).
- c. **Level 1 Support.** The District will pay DCS a fee equal to \$64 per hour of work provided by DCS personnel during the term of this agreement, provided the work is authorized by The District and provided that such work is performed during normal working hours (8:30 a.m. to 4:30 p.m., Monday through Friday).
- d. The District will pay DCS for travel time each way at half the hourly rate, and at the then current IRS Standard Mileage rate per mile each way for trips to the District site, provided the District has authorized the work in advance.
- e. The District will pay DCS an additional fee of time and a half for each of those hours of work that is for services, and/or associated travel time, requested by the District to be performed outside of normal working hours.
- f. All maintenance fix or replace components provided by DCS will be priced at DCS's cost plus eight percent (10.0%) plus freight (if any) and Retail Sales Tax or at a South Carolina State Contract price if applicable.
- g. For equipment repairs and other services provided outside of The District's location, the hourly rate would be the same as defined in the sections above. The warranty on system components is provided by the manufacturer, and not by DCS. In case of a component failure, then DCS will assist The District in claiming fulfillment of the warranty by the manufacturer. DCS will bill The District's account for time and parts used, and credit The District's account for dollars and replacement parts received from the manufacturer.

DCS INITIALS DK  
DATE 10 June 07

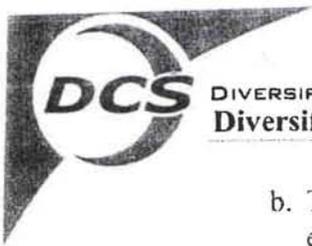
OCSD3 INITIALS \_\_\_\_\_  
DATE \_\_\_\_\_



- 6. STATUS OF PARTIES. DCS is an independent contractor and not an employee, agent, or partner of or a joint venture with The District. All employees, servants or agents of DCS retain the status of DCS as an independent contractor and not an employee, agent or partner of or a joint venture with the District.
- 7. SUBCONTRACTING OR ASSIGNMENT. DCS will not subcontract or assign the work undertaken or any of its obligations or rights under this agreement without The District's prior written consent.
- 8. INVOICING AND PAYMENT. DCS will invoice The District monthly, or more frequently at the pleasure of the parties. Invoices will be itemized and will be accompanied by such back-up documentation as the District may reasonably require. The District will pay all properly submitted invoices within 30 days of the invoice date.
- 9. CONFIDENTIALITY. DCS acknowledges and agrees that all information (whether verbal or written) about the District and the District's business disclosed to DCS by the District or learned by DCS during the performance of the work hereunder is "Confidential Information." Such Confidential Information is the District's sole property and this Agreement does not give DCS title or any rights to or any interest in the same. DCS agrees that it will disclose the Confidential Information only to those of its employees who have a need to know it for purposes of performing this Agreement and who have agreed to hold it in confidence as provided herein; will take such steps as are necessary to prevent any unauthorized disclosure of the Confidential Information; will not produce, sell, offer for sale or otherwise commercially exploit or make any use whatsoever of the Confidential Information (except to perform this Agreement) without the District's prior written consent; and will promptly deliver the Confidential Information and all copies thereof to the District at any time upon the District's written request. The foregoing confidentiality obligations do not extend to any information which was known to DCS and in its possession prior to commencing work hereunder (as evidenced by DCS's prior written records); is proven to have been in the public domain at the time of disclosure by The District; is proven to have been rightfully obtained hereafter from a third party which had no obligation of confidentiality to the District with respect thereto; or is required to be produced by governmental laws or regulations or judicial orders, provided that DCS notifies the District promptly in writing that such production has been requested and takes all reasonable steps to protect any information produced from public disclosure.
- 10. DCS'S WARRANTIES.
  - a. DCS warrants that it has special expertise in the design, configuration, installation, maintenance and management of networked information systems and that it will perform the work hereby undertaken with its best efforts, in accordance with customary and generally accepted professional standards and practices, and in compliance with all applicable federal, state and local laws, regulations and orders.

DCS INITIALS DK  
DATE 10 June 07

OCSD3 INITIALS \_\_\_\_\_  
DATE \_\_\_\_\_



- b. The parties acknowledge and agree that it is the responsibility of the District to ensure that all of its files and data are adequately maintained, duplicated and documented. The District will be responsible for the security and storage of all backup media. DCS will not be responsible for the District's failure to do so.
- 11. CONTACTS. The District's Contracting Officer for this work will be Daphne Walley, Technology Coordinator, and the DCS Contracting Officer will be Toni W. Kelly, S.C. Branch President. These persons will be responsible for all communications, decisions and approvals in connection with the work.
- 12. INSURANCE. During the term of this agreement, DCS will maintain, at its own expense, the following insurance coverage, as evidenced by insurance certificates provided to The District on request: statutory worker's compensation and employer's liability; comprehensive general public liability in the amount of \$1 million bodily injury/property damage per occurrence; and automotive liability in the amount of \$1 million bodily injury/property damage per occurrence.
- 13. FORCE MAJEURE. DCS will not be liable for any delays in performance hereunder due to events beyond its reasonable control (including, without limitation, acts of God, fire, flood, acts of war, acts of sovereign governments, and labor disputes) provided that it gives prompt notice of the nature and extent of the delay to the District, and further provided, that if such event continues for a period of more than five (5) days, the District may terminate this Agreement upon written notice to DCS, without further obligation to DCS hereunder.
- 14. TERMINATION. If either party breaches any warranty hereunder or any provision of this Agreement, the other party may terminate this Agreement upon written notice, without further obligation hereunder, and/or may pursue any remedies available to it hereunder or at law or equity.
- 15. OTHER TERMINATION. This Agreement may be terminated by either party upon sixty (60) days written notice to the parties at their respective addresses as stated above. The District agrees to pay all sums owed through the date of termination and DCS agrees to furnish all service through the date of termination. All other provisions of the Agreement not in conflict with this provision shall remain in full force and effect.
- 16. NOTICES. All notices, invoices and other communications required or permitted under this Agreement shall be in writing and shall be deemed to have been given only if and when: (1) personally delivered (including by means of a messenger service), or (2) delivered by United States mail (registered or certified) return receipt requested, or (3) when delivered (and receipted for) by an overnight delivery service.

Each such notice shall be sent to the respective party at its regular business address as follows:

DCS INITIALS *all*  
DATE 10/24/07

OCSD3 INITIALS \_\_\_\_\_  
DATE \_\_\_\_\_



As to the District:  
Orangeburg County School District Three  
Attn: Daphne Walley  
1654 Camden Road  
Holly Hill, South Carolina 29059

As to DCS:  
Diversified Computer Solutions, Inc.  
Attn: Donald Kidwell  
1370 Browning Road, Suite 130  
Columbia, SC 29210

- 17. ENTIRE AGREEMENT, AMENDMENTS. This Agreement, and any Amendments and/or Addenda, contains the entire agreement between the parties and supersedes any prior agreements (whether verbal or written, subject to the language of Item 1. AGREEMENT above) between them concerning the matters covered. In the event of a conflict between this Agreement and any District purchase order or any other document or form of the parties, this Agreement will supersede and govern (as confirmed in Item 1. AGREEMENT above). This Agreement may not be amended or modified except by a written amendment executed by both parties.
- 18. WAIVER. The failure of either party at any time to exercise any of its rights under the Agreement will not be deemed to be a waiver of such rights and will not in any way prevent such party from subsequently asserting or exercising such rights or any other rights hereunder.
- 19. DISPUTES AND RESOLUTIONS. This Agreement will be governed, construed and enforced in accordance with the laws of the State of South Carolina, without recourse to the conflicts of laws provisions thereof. All disputes that may arise between the parties hereunder out of or in any matter relating to this Agreement or the breach thereof, shall be submitted to and settled by binding arbitration. Such arbitration shall be conducted in accordance with the rules of the American Arbitration Association. Any arbitration proceeding shall take place in Richland County, South Carolina, without regard to South Carolina's conflict of laws rules.
- 20. SEVERABILITY. If any provision of the Agreement is or becomes invalid, in whole or part, under any applicable law or regulation, it will be deemed stricken and the rest of the Agreement will remain in full force and effect.

DCS INITIALS DL  
DATE 10/26/07

OCSD3 INITIALS \_\_\_\_\_  
DATE \_\_\_\_\_



21. PARTIES. This Agreement is binding on the District and DCS and their respective directors, officers, employees, agents, successors and any duly authorized assigns.

IN WITNESS WHEREOF, the parties have caused their authorized representatives to execute this Agreement in duplicate as of the date first written above.

**ORANGEBURG COUNTY  
SCHOOL DISTRICT THREE**

**DIVERSIFIED COMPUTER  
SOLUTIONS, INC.**

By: \_\_\_\_\_

By: Donald Kidwell

Name: \_\_\_\_\_

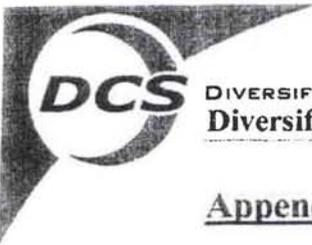
Name: Donald Kidwell

Title: \_\_\_\_\_

Title: VP, Operations

Date: \_\_\_\_\_

Date: 05/01/07



**Appendix A**

**Schedule of Structured Cabling Charges**

DCS will provide the District, as requested by the District, with maintenance, replacement, upgrade and change of structured cabling installed in compliance with industry standards, codes and statutes. Fees charged for this cabling will be calculated from the following itemized menu of charges for common distributed network-cabling needs.

Description	Price*	Description	Price*
1 Drop to 1 Faceplate (Qty 1)	\$126.00	18-port rackmount fiber optic patch panel	\$265.00
2 Drops to 1 Faceplate (Qty 1)	\$180.00	54-port rackmount fiber optic patch panel	\$537.25
4 Drops to 1 Faceplate (Qty 1)	\$295.00	Other Materials (includes installation)	
1 Drop to 1 Faceplate (Qty 10-24)	\$108.00	Cat6 Patch Panels (per port)	\$7.75
2 Drops to 1 Faceplate (Qty 10-24)	\$165.00	Free-standing cabinet	\$1,155.00
1 Drop to 1 Faceplate (Qty 25-99)	\$93.60	45" Wall-mount cabinet	\$561.00
1 Drop to 1 Faceplate (Qty 100+)	\$79.20	36" Wall-mount cabinet	\$481.80
Work Order Charge	\$50.00	7' Floor-mount rack (no floor bolts)	\$142.00
Destination Charge	\$1.50/mile	36" Wall-mount rack	\$185.00
<b>Fiber Optic Cabling**</b>		Wide Latch-duct (for areas without suspended ceiling) - 8 foot span	\$55.00
FO Terminations (each, labor and connector)	\$50.00	Raceway - 8 foot span	\$25.00
PLM Fiber Optic Cabling (12-strand, per 100ft)	\$161.00		
Labor (per hundred feet)	\$62.00		
Plenum Inner-duct and labor (per hundred feet)	\$287.50		

\*All UTP Cable prices based on following assumptions: 100' Cable run, non-plenum, drop-tile ceilings, unimpeded ceiling access, and includes no latch-duct.  
 \*\* A twelve strand run of fiber optics could have up to twenty-four terminations.

DCS INITIALS   JLJ    
 DATE   10/5/07  

OCSD3 INITIALS \_\_\_\_\_  
 DATE \_\_\_\_\_



Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
6/29/2007	1486215	USM62201KF ,D327JQ21H020	BM	DO,SJGE	Content Filter Troubleshooting/Administration, Network Printing Troubleshooting/Administration
6/28/2007	1486215	D320JQ31H014	BM	LMHS	User Account Troubleshooting/Administration
6/27/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS, SJGE	Network Login Server Troubleshooting/Administration, Internet Connectivity Troubleshooting/Administration
6/26/2007	1486215	USM62201KF, D320JQ31H022	BM	DO	Internet Connectivity Troubleshooting/Administration, DNS Troubleshooting/Administration
6/25/2007	1486215	USM62201KF ,D320JQ31H014	BM	LMHS	Content Filter Troubleshooting/Administration, User Account Troubleshooting/Administration
6/22/2007	1486215	D320JQ31H014	BM	LMHS	User Account Troubleshooting/Administration
6/21/2007	1486215	D329JQ21H009	BM	HHM	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
6/20/2007	1486215	FOXO73500D8	BM	HHM	Network Connectivity Troubleshooting/Administration
6/19/2007	1486215	D320JQ31H014	BM	LMHS	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
6/18/2007	1486215	D320JQ31H014	BM	LMHS	User Account Troubleshooting/Administration
6/15/2007	1486215	D329JQ31H000, D329JQ21H009, FOXO73500D8	BM	HHE, HHM	Network Printing Troubleshooting/Administration
6/14/2007	1486215	D328JQ31H012	BM	VPE	Email Account Administration, User Account Troubleshooting/Administration
6/13/2007	1486215	D328JQ21H001	BM	EES	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
6/12/2007	1486215	D320JQ31H014	BM	LMHS	Network Connectivity Troubleshooting/Administration
6/8/2007	1486215	USM62201KF, D320JQ31H022	BM	DO	Internet Connectivity Troubleshooting/Administration, DNS Troubleshooting/Administration
6/7/2007	1486215	D320JQ31H014, D328JQ31H012, D320JQ31H022	BM	LMHS, VPE, DO	Email Troubleshooting, User Account Troubleshooting/Administration
6/6/2007	1486215	D328JQ31H012	BM	VPE	Email Troubleshooting
6/5/2007	1486215	D320JQ31H014, USM62201KF	BM	LMHS	Content Filter Troubleshooting/Administration,
6/4/2007	1486215	D327JQ21H020, D320JQ31H022	BM	SJGE, EES	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
6/1/2007	1486215	D320JQ31H022	BM	EES	DNS Troubleshooting/Administration
5/31/2007	1486215	D320JQ31H022, D320JQ31H014	BM	DO,LMHS	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
5/30/2007	1486215	D320JQ31H022,D320JQ31H014	BM	DO,LMHS	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
5/29/2007	1486215	D320JQ31H022	BM	DO	Network Login Server Troubleshooting/Administration
5/25/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
5/24/2007	1486215	D320JQ31H014, D328JQ21H001, D327JQ21H020, D328JQ31H012	BM	LMHS, EES, SJGE, VPE	Email Account Administration, User Account Troubleshooting/Administration
5/23/2007	1486215	D327JQ21H020, FOXO73500D8, D320JQ31H014, USM62201KF	BM	HHM,SJGE,LMHS	Network Connectivity Troubleshooting/Administration,Email Troubleshooting, Content Filter Troubleshooting/Administration
5/22/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	User Account Troubleshooting/Administration
5/21/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	Network Login Server Troubleshooting/Administration
5/21/2007	1486215	D320JQ31H022, D320JQ31H014	BM	DO,LMHS	Network Login Server Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
5/18/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	User Account Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
5/18/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
5/17/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
5/16/2007	1486215	D327JQ21H020, D320JQ31H014	BM	SJGE, LMHS	Network Connectivity Troubleshooting/Administration, Internet Connectivity Troubleshooting/Administration
5/15/2007	1486215	D327JQ21H020	BM	SJGE	Network Login Server Troubleshooting/Administration
5/14/2007	1486215	D328JQ21H001, FOX07130096, FOXO73500D8	BM	EES,HHM,SJGE	DHCP problem,Network Connectivity Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
5/12/2007	1486215	D327JQ21H020	BM	SJGE	DNS Troubleshooting/Administration
5/11/2007	1486215	D320JQ31H014, D329JQ21H009, D328JQ31H012	BM	LMHS,HHM,VPE	User Account Troubleshooting/Administration, Problems with DNS, Network Login Server Troubleshooting/Administration
5/10/2007	1486215	D320JQ31H014, D328JQ21H001	BM	LMHS,EES	Email Troubleshooting, Network Login Server Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
5/10/2007	1486215	D320JQ31H014, D328JQ21H001	BM	LMHS,EES	Network Connectivity Troubleshooting/Administration
5/9/2007	1486215	D327JQ21H020	BM	SJGE	User Account Troubleshooting/Administration
5/8/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	Network Login Server Troubleshooting/Administration
5/7/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	Email Account Administration, User Account Troubleshooting/Administration
5/6/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Connectivity Troubleshooting/Administration
5/5/2007	1486215	CNM7Y3PBRA, USM62201KF	BM	DO	Firewall Administration, Content Filter Troubleshooting/Administration
5/4/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	Content Filter Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
5/3/2007	1486215	D320JQ31H014, D328JQ21H001	BM	LMHS,EES	Content Filter Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
5/2/2007	1486215	D328JQ21H001,D320JQ31H014	BM	EES,LMHS	Network Login Server Troubleshooting/Administration
5/1/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	Network Printing Troubleshooting/Administration
4/30/2007	1486215	D327JQ21H020, D320JQ31H014	BM	SJGE, LMHS	Network Login Server Troubleshooting/Administration
4/30/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
4/27/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	DNS Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
4/26/2007	1486215	D328JQ21H001, D320JQ31H014, FOX07130096	BM	EES,LMHS,SJGE	Network Connectivity Troubleshooting/Administration, User Account Troubleshooting/Administration
4/25/2007	1486215	D328JQ21H001	BM	EES	Network Connectivity Troubleshooting/Administration, Firewall Administration
4/24/2007	1486215	USM62201KF, FOX07130096, D320JQ31H014	BM	EES,LMHS	Network Connectivity Troubleshooting/Administration, Content Filter Troubleshooting/Administration, Network Printing Troubleshooting/Administration
4/24/2007	1486215	D320JQ31H014, D328JQ21H001, USM62201KF	BM	LMHS,EES,SJGE	Content Filter Troubleshooting/Administration, Network Printing Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
4/23/2007	1486215	D320JQ31H014, D328JQ31H012, D329JQ31H000	BM	LMHS,VPE,HHE	Network Login Server Troubleshooting/Administration
4/20/2007	1486215	03J208712398, D328JQ21H001, JMX0725L1SG	BM	DO,EES,VPE	PBX - System Administration\Troubleshooting, Network Login Server Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
4/20/2007	1486215	D320JQ31H014, D328JQ21H001	BM	LMHS,EES	Network Login Server Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
4/19/2007	1486215	D320JQ31H022, D320JQ31H014, D328JQ21H001	BM	DO,LMHS,EES	Network Login Server Troubleshooting/Administration, Network Printing Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
4/18/2007	1486215	D320JQ31H014, D327JQ21H020, D329JQ21H009	BM	LMHS,SJGE,HHM	Network Login Server Troubleshooting/Administration, DNS Troubleshooting/Administration
4/17/2007	1486215	D320JQ31H014, D327JQ21H020	BM	LMHS,SJGE	DNS Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
4/16/2007	1486215	D320JQ31H014	BM	LMHS	Network Connectivity Troubleshooting/Administration
4/16/2007	1486215	D320JQ31H022, D328JQ21H001, D320JQ31H014	BM	DO,EES,LMHS	Network Login Server Troubleshooting/Administration, Email Troubleshooting
4/13/2007	1486215	D320JQ31H014	BM	LMHS	Network Login Server Troubleshooting/Administration
4/12/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Email Account Administration, User Account Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
4/11/2007	1486215	D329JQ21H009, D320JQ31H014	BM	HHM,LMHS	DNS Troubleshooting/Administration
4/10/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Connectivity Troubleshooting/Administration, Network Printing Troubleshooting/Administration
4/9/2007	1486215	D320JQ31H014, D328JQ21H001, D327JQ21H020, D328JQ31H012	BM	LMHS, EES, SJGE, VPE	Network Printing Troubleshooting/Administration
4/6/2007	1486215	CNM7Y3PBRA, USM62201KF	BM	DO	Firewall Administration, Content Filter Troubleshooting/Administration
4/5/2007	1486215	D329JQ31H000, D329JQ21H009, FOXO73500D8	BM	HHE, HHM	Network Connectivity Troubleshooting/Administration
4/4/2007	1486215	D329JQ21H009, D320JQ31H014	BM	HHM,LMHS	Network Connectivity Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
4/3/2007	1486215	D320JQ31H014	BM	LMHS	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
4/2/2007	1486215	USM62201KF	BM	DO	Content Filter Troubleshooting/Administration
3/30/2007	1486215	D320JQ31H014	BM	LMHS	DNS Troubleshooting/Administration
3/29/2007	1486215	D320JQ31H014	BM	LMHS	DNS Troubleshooting/Administration
3/28/2007	1486215	D329JQ31H000, D329JQ21H009, FOXO73500D8	BM	HHE, HHM	Network Connectivity Troubleshooting/Administration
3/27/2007	1486215	D320JQ31H014, D329JQ21H009	BM	LMHS,HHM	Network Login Server Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
3/26/2007	1486215	D320JQ31H014	BM	LMHS	Network Login Server Troubleshooting/Administration
3/23/2007	1486215	D329JQ21H009, D320JQ31H014	BM	HHM,LMHS	Network Connectivity Troubleshooting/Administration, User Account Troubleshooting/Administration
3/22/2007	1486215	CNM7Y3PBRA, USM62201KF	BM	DO, HHE, HHM	Firewall Administration, Content Filter Troubleshooting/Administration
3/21/2007	1486215	D329JQ21H009, D329JQ31H000, D320JQ31H014, FOX07250A26	BM	HHM,HHE,LMHS	Network Login Server Troubleshooting/Administration
3/20/2007	1486215	USM62201KF, D320JQ31H022	BM	DO	Internet Connectivity Troubleshooting/Administration, DNS Troubleshooting/Administration
3/19/2007	1486215	D320JQ31H014	BM	LMHS	User Account Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
3/16/2007	1486215	D320JQ31H014, D320JQ31H022, USM62201KF	BM	LMHS,HHM,DO	Network Login Server Troubleshooting/Administration, Internet Connectivity Troubleshooting/Administration
3/15/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
3/13/2007	1486215	D320JQ31H014, D328JQ21H001, D320JQ31H022	BM	LMHS,EES,DO	User Account Troubleshooting/Administration, Network Printing Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
3/14/2007	1486215	D320JQ31H014, D320JQ31H022, USM62201KF	BM	LMHS,HHM,DO	Network Login Server Troubleshooting/Administration, Internet Connectivity Troubleshooting/Administration
3/21/2007	1486215	D320JQ31H014, D328JQ21H001, D327JQ21H020, D328JQ31H012	BM	LMHS, EES, SJGE, VPE	DNS Troubleshooting/Administration
3/12/2007	1486215	D320JQ31H014	BM	LMHS	Network Login Server Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
3/9/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
3/8/2007	1486215	D329JQ31H000, D329JQ21H009, FOXO73500D8	BM	HHE, HHM	Network Connectivity Troubleshooting/Administration
3/7/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES, LMHS	Network Printing Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
3/6/2007	1486215	D320JQ31H014, D327JQ21H020, D329JQ31H000	BM	LMHS,SJGE,HHE	DNS Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
3/5/2007	1486215	D320JQ31H014, D327JQ21H020, FOXO73500D8	BM	LMHS,HHM,SJGE	Content Filter Troubleshooting/Administration,DNS Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
3/5/2007	1486215	D320JQ31H014, D320JQ31H022, D329JQ21H009	BM	LMHS,HHM,HHE,DO	Network Login Server Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
3/2/2007	1486215	FOXO7130096, D320JQ31H022, D329JQ31H000	BM	DO,SJGE,HHE	Network Connectivity Troubleshooting/Administration
3/1/2007	1486215	D329JQ31H000, D328JQ21H001	BM	HHE,EES	Email Account Administration, User Account Troubleshooting/Administration
2/28/2007	1486215	USM62201KF, D320JQ31H022	BM	DO	Internet Connectivity Troubleshooting/Administration, DNS Troubleshooting/Administration
2/27/2007	1486215	USM62201KF	BM	LMHS,	Content Filter Troubleshooting/Administration
2/26/2007	1486215	D320JQ31H014, D320JQ31H022, D329JQ31H000	BM	LMHS,DO,HHE	PBX - System Administration\Troubleshooting, Network Login Server Troubleshooting/Administration
2/23/2007	1486215	D320JQ31H014, D327JQ21H020, D329JQ31H000	BM	LMHS,SJGE,HHE	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
2/22/2007	1486215	D329JQ31H000, D329JQ21H009, FOXO73500D8	BM	HHE, HHM	Network Connectivity Troubleshooting/Administration
2/21/2007	1486215	D320JQ31H014, D320JQ31H022	BM	LMHS,EES,DO	DNS Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
2/20/2007	1486215	D328JQ21H001, D327JQ21H020, D320JQ31H014	BM	EES,SJGE,LMHS	Network Login Server Troubleshooting/Administration
2/19/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES,LMHS	Network Login Server Troubleshooting/Administration
2/19/2007	1486215	D328JQ21H001, D320JQ31H014	BM	EES,LMHS	Network Login Server Troubleshooting/Administration
2/16/2007	1486215	D329JQ21H009, D328JQ21H001, D320JQ31H014	BM	HHM,EES,LMHS	Network Login Server Troubleshooting/Administration

Basic Maintenance Service Log  
Diversified Computer Solutions, Inc.

Date	FRN	Serial #	Category of Service	Location	Problem
2/15/2007	1486215	D327JQ21H020, D329JQ21H009	BM	HHM,HHE,SJGE	Address problem, Network Printing Troubleshooting/Administration, scanner problems
2/15/2007	1486215	D329JQ21H009	BM	HHM	Network Login Server Troubleshooting/Administration, DHCP Troubleshooting/Administration
2/14/2007	1486215	D320JQ31H014	BM	LMHS	Network Login Server Troubleshooting/Administration, Network Printing Troubleshooting/Administration
2/12/2007	1486215	D320JQ31H014, D329JQ21H009	BM	LMHS,HHM	Network Login Server Troubleshooting/Administration, User Account Troubleshooting/Administration
2/13/2007	1486215	D320JQ31H014, D328JQ21H001, D329JQ21H009, D329JQ31H000, D320JQ31H022	BM	LMHS,EES,HHM,HHE,DO	Network Login Server Troubleshooting/Administration, PBX System Administration\Troubleshooting
2/9/2007	1486215	D329JQ31H000, D329JQ21H009, D320JQ31H014	BM	HHE,HHM,LMHS	Network Connectivity Troubleshooting/Administration
2/9/2007	1486215	D329JQ21H009, D320JQ31H014	BM	HHM,LMHS	User Account Troubleshooting/Administration
2/8/2007	1486215	D320JQ31H014, D328JQ21H001, D320JQ31H022	BM	LMHS,EES,DO	Internet Connectivity Troubleshooting/Administration, Network Login Server Troubleshooting/Administration
2/7/2007	1486215	D320JQ31H014	BM	LMHS	Network Printing Troubleshooting/Administration,Network Login Server Troubleshooting/Administration
2/6/2007	1486215	D320JQ31H014, D327JQ21H020, D329JQ31H000	BM	LMHS,SJGE,HHE	Email Account Administration, User Account Troubleshooting/Administration
2/5/2007	1486215	D320JQ31H014, D329JQ21H009	BM	LMHS,HHM	Network Login Server Troubleshooting/Administration, Network Connectivity Troubleshooting/Administration
2/2/2007	1486215	D320JQ31H014,	BM	LMHS	Content Filter Troubleshooting/Administration