



Healinc Telecom, LLC
3333 Henry Hudson Parkway |
Suite 1A | Riverdale, NY 10643

Via ECFS and Overnight Delivery

March 29, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RE: In the Matter of Structure and Practices of the Video Relay Service Program, CG Docket
No. 10-51

Dear Secretary Dortch:

Pursuant to Section 64.606(c)(5)(iii)(N)(2) of the Commission's rules, 47 C.F.R. § 64.604(c)(5)(iii)(N)(2), Healinc Telecom, LLC ("Healinc") advises the Commission and TRS Fund Administrator of [

REDACTED

].

Request for Confidential Treatment. Request for Confidential Treatment. Pursuant to Section 0.459 of the Commission's rules,¹ and "Exemption 4" of the Freedom of Information Act,² Healinc respectfully requests that the above information be deemed confidential and protected, accordingly. This information reveals the location of Company call centers that would be useful to competitors. Further, these Documents contain highly confidential information not intended for public consumption. Healinc would not otherwise make these Documents publically available under any circumstance. Release of these Documents to the public could cause Healinc irreparable and inestimable harm. Healinc requests that the Documents be withheld from public inspection, accordingly. Should disclosure of the Documents be requested, Healinc requests that it be informed of such request so that it may take appropriate action to safeguard its interests.

¹ 47 C.F.R §0.459.

² 47 C.F.R. §0.457(d). See *National Parks and Conservation Ass '11. v. Morton*, 498 F.2d 765, 770 (D.C. Cir. 1974) ("National Parks"); *Southern Company Request for Waiver of Section 90.629 of the Commission's Rules*, 14 FCC Rcd. 1851, 1860 (1998).

CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN CG DOCKET NOS.
03-123 AND 10-51 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

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In accordance with the Commission's March 14, 2012 *Protective Order* in the above-referenced proceeding, DA 12-402, an original and one (1) copy of this letter and attachment and two (2) redacted copies of this notice are enclosed. Two confidential copies of this letter have been sent via U.S. Mail to Mr. Gregory Hlibok, Consumer and Governmental Affairs Bureau, Federal Communications Commission, 445 12th Street, S.W., Room 3-B431, Washington, D.C. 20554.

Sincerely,

HEALINC TELECOM, LLC


Lamar G. Stewart
Chief Operations Officer