

I have been using cell phones since the bag phone first came out. I have, at one time or another, tried almost every provider available in this country. I have found rampant cheating on billing and services, constant customer DISservice, and in general an attitude of "We don't need you" prevalent among the cell phone providers. As a disabled person, have suffered severe (for someone on a fixed income) financial losses because of the unregulated, immoral, and illegal actions of GREEDY cell phone providers that have caused me to switch services and lose the "investment" I had to make in CARRIER-SPECIFIC equipment (the government finally mandated NUMBER portability, by the companies still SOAK the consumer on equipment charges).

ANYTHING that can be done to expand competition and bring lower prices, more reliable service, and service to areas without it at the moment, is a welcome relief to ALL the besieged consumers currently being abused by their cell phone providers. I currently live in a small city, and MY provider can NOT be counted on to provide continual, reliable service during the peak hours (in the past 2 weeks, I have experienced 2 episodes of a COMPLETE absence of service between the hours of noon and 3 PM, and a third in the later evening hours). I have friends who live in a rural part of northern Pennsylvania, who do not have cellular service available at their home.

Most people are aware of the difficulties that ATT experienced with its network after the introduction of the Apple iPhone. If we can improve cellular capacity, provide better reliability and coverage, especially to rural areas, and increase competition so that consumers can enjoy lower prices while carriers still enjoy reasonable, rather than exorbitant profits, this should be seen as productive.

Please take action to approve LightSquared's application forthwith.

Thank you for considering my comments.