



Via ECFS and Overnight Delivery

April 2, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RE: In the Matter of Structure and Practices of the Video Relay Service Program, CG Docket
No. 10-51

Dear Secretary Dortch:

On March 16, 2012, Healinc Telecom, LLC (“Healinc”) advised the Commission and TRS Fund Administrator of four additional permanent Healinc call center closures pursuant to Section 64.606(c)(5)(iii)(N)(2) of the Commission’s rules, 47 C.F.R. § 64.604(c)(5)(iii)(N)(2). [Redacted]

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[Redacted]

[Redacted]

Healinc regrets this misunderstanding. Thank you for your attention to this matter. Questions may be directed to the undersigned.

Request for Confidential Treatment. Request for Confidential Treatment. Pursuant to Section 0.459 of the Commission’s rules,¹ and "Exemption 4" of the Freedom of Information Act,² Healinc respectfully requests that the above information be deemed confidential and protected, accordingly. This information

¹ 47. C.F.R §0.459.

² 47 C.F.R. §0.457(d). *See National Parks and Conservation Ass '11. v. Morton*, 498 F.2d 765, 770 (D.C. Cir. 1974) ("National Parks"); Southern Company Request for Waiver of Section 90.629 of the Commission's Rules, 14 FCC Rcd. 1851,1860 (1998).

CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN CG DOCKET NOS.
03-123 AND 10-51 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

Ms. Marlene H. Dortch
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reveals [Redacted].

In accordance with the Commission's March 14, 2012 *Protective Order* in the above-referenced proceeding, DA 12-402, an original and one (1) copy of this letter and attachment and two (2) redacted copies of this notice are enclosed. Two confidential copies of this letter have been sent via U.S. Mail to Mr. Gregory Hlibok, Consumer and Governmental Affairs Bureau, Federal Communications Commission, 445 12th Street, S.W., Room 3-B431, Washington, D.C. 20554.

Sincerely,

HEALINC TELECOM, LLC

A handwritten signature in cursive script, reading "Lamar G. Stewart", with a horizontal line underneath.

Lamar G. Stewart
Chief Operations Officer