

ASL SERVICES HOLDINGS, LLC.

3700 COMMERCE BOULEVARD
KISSIMMEE, FLORIDA 34741

Via Electronic Comment Filing System

April 10, 2012

Marlene H. Dortch, Esq.
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

ATTN: Consumer and Governmental Affairs Bureau

RE: ASL Services Holdings, LLC. (GraciasVRS) Notice of Involuntary, Unforeseen Service Interruption

Dear Ms. Dortch:

Pursuant to Section 64.606(h)(3)¹ of the Commission's rules, as amended, ASL Services Holdings, LLC. hereby notifies the Commission's Consumer and Governmental Affairs Bureau of an involuntary, unforeseen service interruption due to circumstances beyond GraciasVRS' control.

Gracias VRS experienced a brief service interruption on Monday, April 9th 2012 between 12:05pm and 1:23pm. During this time the Company's access to the Public Switched Telephone Network ("PSTN") was interrupted. The Company immediately contacted its underlying carrier and advised of the outage. Upon confirmation of communications service restoration, the Company's server was rebooted and service fully restored.

During this time, subscribers were able to dial into the Company's video relay service using graciasvrs.tv. Communications Assistants explained the nature of the temporary service interruption and assured subscribers that outgoing calls could be placed once confirmation that the lines were operational again.

Notification of the service interruption is being provided on GraciasVRS' website www.graciasvrs.com.

Questions may be directed to me at 407-518-7900 ext. 321. Thank you for your attention to this matter.

Sincerely,


Gabrielle Joseph
VP-Operations

¹ 47 C.F.R. § 64.606(h)(3).