

April 12, 2012

**Via ECFS**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
1445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: *Boomerang Wireless, LLC Compliance Plan; WC Docket Nos. 09-197  
and 11-42***

Dear Secretary Dortch:

On February 24, 2012, Boomerang Wireless, LLC ("Boomerang") submitted its Compliance Plan describing the steps it will take to comply with the Commission's *Lifeline Reform Order*.<sup>1</sup> Based on discussions with Commission staff, Boomerang has made revisions to its Compliance Plan. Accordingly, Boomerang hereby submits a revised Compliance Plan and requests expeditious approval of the plan.

Should you have any questions or require any additional information, please contact the undersigned directly.

Respectfully Submitted,



Michael P. Donahue

*Counsel for Boomerang Wireless, LLC*

cc: Divya Shenoy ([divya.shenoy@fcc.gov](mailto:divya.shenoy@fcc.gov))  
Garnet Hanly ([garnet.hanly@fcc.gov](mailto:garnet.hanly@fcc.gov))

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<sup>1</sup> *Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23, FCC 12-11 (rel. Feb. 6, 2012).*

**Before the  
Federal Communications Commission  
Washington, D.C. 20554**

|  |   |                      |
|--|---|----------------------|
| In the Matter of   | ) |                      |
|  | ) |                      |
| Telecommunications Carriers Eligible<br>To Receive Universal Service Support | ) | WC Docket No. 09-197 |
|  | ) |                      |
| Lifeline and Link Up Reform and<br>Modernization                             | ) | WC Docket No. 11-42  |
|  | ) |                      |

**BOOMERANG WIRELESS, LLC AMENDED COMPLIANCE PLAN**

Boomerang Wireless, LLC d/b/a Ready Mobile (“Boomerang” or the “Company”) is a prepaid wireless telecommunications carrier seeking designation as an eligible telecommunications carrier (“ETC”) for the limited purpose of offering service supported by the Lifeline program.<sup>1</sup> Boomerang seeks to avail itself of the Federal Communications Commission’s (“Commission”) grant of forbearance from the “own-facilities” requirement contained in Section 214(e)(1)(A),<sup>2</sup> subject to certain conditions set forth in the Commission’s Order released February 6, 2012.<sup>3</sup> Specifically, the Commission provided that a carrier seeking to become a Lifeline-only ETC must comply with certain 911 requirements and file a compliance plan “providing specific information regarding the carrier’s

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<sup>1</sup> Boomerang currently has pending a petition for designation as a Lifeline-only ETC in certain states. See Petition of Boomerang Wireless, LLC for Designation as an Eligible Telecommunications Carrier in Alabama, Connecticut, Delaware, The District of Columbia, New Hampshire, New York, North Carolina, Tennessee and Virginia, WC Docket No. 09-197 (filed Dec. 29, 2010) (“Petition”). Boomerang seeks authorization to provide Lifeline-only service to residents of Tribal lands, as well. Boomerang respectfully requests to incorporate the commitments made herein into the pending Petition. Upon approval of this Compliance Plan, Boomerang will amend its Petition as necessary or appropriate to incorporate any additional voluntary commitments or Commission-imposed conditions. Boomerang will provide a copy of its amended petition to the affected Tribal governments and Tribal regulatory authorities, as applicable, in accordance with Commission rule 54.202. 47 C.F.R. §54.202.

<sup>2</sup> 47 U.S.C. § 214(e)(1)(A).

<sup>3</sup> *In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training*, WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23, Report and Order and Further Notice of Proposed Rulemaking, FCC 12-11 (rel. Feb. 6, 2012) (“Order”).

service offerings and outlining the measures the carrier will take to implement the obligations contained in [the] Order.”<sup>4</sup>

Boomerang hereby submits a revised Compliance Plan outlining the measures it will take to implement the conditions set forth in the Order. This revised Compliance Plan is intended to replace the company’s Compliance Plan, filed on February 24, 2012. This Compliance Plan incorporates the guidance provided in the Wireline Competition Bureau’s later-released Public Notice regarding the submission of compliance plans,<sup>5</sup> and to make explicit its desire and commitments to provide Lifeline-only service to residents of Tribal lands in compliance with the Commission’s new rules adopted in the *Lifeline Reform Order*.

### **Background**

Boomerang is a wholly owned subsidiary of HH Ventures LLC, an Iowa company. Boomerang seeks ETC designation in order to provide handsets and domestic and international voice services to low-income customers using Sprint Nextel’s underlying digital wireless communications network. Boomerang also intends to provide Lifeline-only service to residents of Tribal lands.

Boomerang currently manages the wireless data platform for its sister company, Ready Wireless LLC, which is also a wholly owned subsidiary of HH Ventures LLC. The organizational chart attached hereto as Exhibit A shows the relationships among these companies. Ready Wireless LLC offers two wireless broadband services. Under the brand ReadyMobilePCS, the Company provides data access to consumers across the country via smart phone technology using recycled, web-enabled phones with broadband data plans. Under the brand ReadyBroadband, the Company also provides data access through devices such as laptops, notebooks, tower computers, and a wide array of other equipment. Both smart phones and access devices are provided with national

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<sup>4</sup> Order ¶ 368.

<sup>5</sup> See Public Notice, Wireline Competition Bureau Provides Guidance for the Submission of Compliance Plans Pursuant to the *Lifeline Reform Order*, WC Docket Nos. 09-197, 11-42, DA 12-314 (rel. Feb. 29, 2012).

broadband coverage and distributed through national retail chains as well as sold on the Company's e-commerce site ([www.readymobile.com](http://www.readymobile.com)).

Experienced in providing broadband data access to consumers across the country, Boomerang desires to participate<sup>6</sup> in the Broadband Pilot Program being initiated by the Commission in accordance with the National Broadband Plan.<sup>7</sup> Boomerang is already poised to play a part in achieving the Commission's goal of expanding broadband access to low-income consumers.

Because the Company already has in place nationwide distribution channels and activation processes, it is ready to offer broadband access services to low income consumers. The Company has competitive billing plans for smart phones and other devices, including the ability to bundle data services on smart phones along with voice and text services. Because of the Company's established multi-channel, multi-partner approach, it has the ability to reach eligible consumers throughout the country. In addition, Boomerang will advertise the availability and prices of its services through a variety of mediums, including online advertising, direct marketing campaigns, print advertising, event-based distribution, seminars, lectures, pamphlet distribution, and meetings with government agencies.

### **Compliance Plan**

This Compliance Plan describes the specific measures that Boomerang intends to implement to achieve the objectives of the Commission's Lifeline rules and policies.

#### **I. Policy**

Boomerang will comply with all certification and verification requirements for Lifeline eligibility set forth in the Order; the Commission's Lifeline rules and policies; the requirements, rules and policies governing the provision of Lifeline service to eligible subscribers residing on reservations

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<sup>6</sup> Boomerang has expressed its interest in participating in the program previously in meetings to discuss Boomerang's Petition. See Letter from Michael P. Donahue, Marashlian & Donahue, LLC, Counsel for Boomerang Wireless, LLC, to Marlene H. Dortch, Secretary, Federal Communications Commission (Feb. 10, 2012).

<sup>7</sup> Federal Communications Commission, OMNIBUS BROADBAND INITIATIVE, CONNECTING AMERICA: THE NATIONAL BROADBAND PLAN (2010), available at <http://www.broadband.gov/plan>.

or Tribal lands; the provisions of this Compliance Plan; and all laws and regulations governing Boomerang's provision of Lifeline-supported prepaid wireless services to customers throughout the United States.

## **II. Unrestricted Access to Basic and E911 Services and Certification of Such Access**

In the Order, the Commission stated that forbearance from the "own-facilities" requirement is conditioned on a carrier seeking limited ETC designation "providing its Lifeline subscribers with 911 and E911 access, regardless of activation status and availability of minutes [and] providing its Lifeline subscribers with E911-compliant handsets and replacing, at no additional charge to the subscriber, noncompliant handsets of Lifeline-eligible subscribers who obtain Lifeline-supported services" starting on the effective date of the Order.<sup>8</sup> Moreover, wireless resellers have an independent obligation to provide access to basic and E911 service, to the extent that the underlying facilities-based licensee has deployed the facilities necessary to deliver E911 information to the appropriate Public Safety Answering Point.<sup>9</sup> Resellers also have an independent obligation to ensure that all handsets or other devices offered to their customers for voice communication are location capable.<sup>10</sup>

The Commission and consumers are hereby assured that all Boomerang Lifeline customers will have available access to emergency calling services at the time that Lifeline service is initiated and that such 911 and E911 access will be available from Boomerang handsets regardless of the activation status and availability of minutes. Further, Boomerang will ensure that all handsets used in connection with the Company's Lifeline service offering are E911-compliant. In the event that an existing Boomerang customer does not have an E911-compliant handset, the Company will replace it with a new 911/E911 compliant handset at no charge to the customer. Any new customer who

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<sup>8</sup> Order ¶ 373.

<sup>9</sup> See 47 C.F.R. § 20.18(m).

<sup>10</sup> See *id.*

qualifies for and enrolls in the Lifeline program is assured of receiving a 911/E911 compliant handset as well.

### **III. Certification and Verification of Lifeline Customers' Eligibility**

Boomerang proposes the following Compliance Plan to implement the certification and verification conditions outlined in the Order. Boomerang intends to keep these measures in effect until the Commission implements its planned national eligibility database.

#### **A. Policy**

Boomerang will comply with all certification and verification requirements for Lifeline eligibility established by states where it is designated as an ETC. In states where there are no state-imposed requirements, no established rules or procedures in place, or in states that do not mandate Lifeline support, Boomerang will obtain certification of eligibility at the outset and will verify consumers' Lifeline eligibility in accordance with the Commission's requirements. Boomerang shares the Commission's concerns about the potential abuse of the Lifeline program and is thus committed to the safeguards stated herein, with the belief that these procedures will prevent Boomerang's customers from engaging in such abuse of the program, inadvertently or intentionally.

#### **B. Certification Procedures**

Boomerang will implement certification procedures that enable consumers to demonstrate their eligibility for Lifeline assistance to Boomerang employees or agents by contacting the Company in person or via telephone, facsimile or the Internet. At the point of sale, consumers will be provided with printed information describing Boomerang's Lifeline program, including eligibility requirements, and with instructions for enrolling. Consumers will be enrolled in person or directed, via company literature, collateral or advertising, to a toll-free number and to the Company's website, which will contain a link to information regarding the Company's Lifeline service plans, including a detailed description of the program and state-specific eligibility criteria. Boomerang's application form will identify that it is a "Lifeline" application. Except in states in which applicants are enrolled through a designated state agency, Boomerang will have direct contact with all customers applying

for Lifeline service, either in person through its employees, agents or representatives, or via the telephone (including facsimile) or mail. Boomerang will provide Lifeline-specific training to all personnel, whether employees, agents or representatives, who interact with actual or prospective consumers with respect to obtaining, changing or terminating Lifeline services.

Boomerang personnel will take steps to ensure that applicants are eligible to participate in the Lifeline program. All personnel who interact with current or prospective customers will be trained to assist Lifeline applicants in determining whether they are eligible to participate based on state-specific income-based or program-based criteria. These personnel will be trained to answer questions about Lifeline eligibility, and will review required documentation to determine whether it satisfies state-specific eligibility requirements using state-specific checklists. Boomerang will establish policies and procedures to review such documentation and keep accurate records detailing how the consumer demonstrated his or her eligibility, including collecting information on the enrollment form about what documentation the applicant presented to demonstrate program-based or income-based eligibility. Where Boomerang personnel conclude that proffered documentation is insufficient to establish such eligibility, Boomerang will deny the associated application and inform the applicant of the reason for such rejection. In the event that Boomerang personnel cannot ascertain whether documentation of a specific type is sufficient to establish an applicant's eligibility, the matter will be escalated to supervisory personnel at Boomerang's corporate headquarters.

Consumers who do not complete the application process in person must return the signed application and supporting documentation to the Company by mail, fax, email or other electronic transmission. The Company will accept electronic signatures that meet the requirements of the Electronic Signatures in Global and National Commerce Act, 15 U.S.C. §§ 7001-7006, and any applicable state laws, and may verify consumers' signatures via interactive voice response (IVR) systems. Processing of consumers' applications, including review of all application forms and relevant documentation, will be performed under the Company's supervision by managers experienced in the administration of the Lifeline program.

The enrollment form will include a place where the applicant must certify by his or her signature under penalty of perjury that the applicant meets the relevant criteria and that the applicant's representations are true and correct.<sup>11</sup> Applicants will also be required to initial a number of disclosure statements intended to ensure that the applicant understands applicable eligibility requirements—including a statement to the effect that to the best of his or her knowledge, the applicant is not receiving Lifeline-supported service from any other Lifeline provider. Penalties for perjury will be clearly stated on the certification form. The certification will also contain language stating that a violation of the one-per-household requirement constitutes a violation of the Commission's rules and will result in the consumer's de-enrollment from the program, and could result in criminal prosecution by the United States government. Although the exact wording of the disclosure statements described above may vary on a state-by-state basis, depending on state-specific requirements or consultations with relevant state agencies, Boomerang plans for the disclosures to be consistent with the following statements:

\_\_\_\_The information contained within this application is true and correct. I acknowledge that providing false or fraudulent documentation in order to receive assistance is punishable by law.

\_\_\_\_I understand that Lifeline is only available for one phone line per household, whether landline or wireless. To the best of my knowledge, no one in my household is receiving Lifeline service. I will only receive Lifeline from Boomerang and no other landline or wireless telephone company.

\_\_\_\_I am not currently receiving a Lifeline telephone service from any other landline or wireless telephone company.

\_\_\_\_I will not transfer my service to any other individual, including another eligible low-income consumer.

\_\_\_\_I understand that I may be required to verify my continued eligibility for Boomerang's Lifeline service at any time and that failure to do so will result in termination of Lifeline benefits.

\_\_\_\_I will notify Boomerang immediately if I no longer qualify for Lifeline or if I have a question as to whether I would still qualify.

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<sup>11</sup> A copy of Boomerang's proposed enrollment and certification form is attached at Exhibit B.

In accordance with Order, Boomerang will not retain copies of eligibility documentation, but rather will maintain accurate records detailing how the customer demonstrated his or her eligibility. Boomerang will check the eligibility of consumers seeking to enroll in Lifeline either by accessing electronic eligibility databases, where available, or by reviewing documentation from the consumer demonstrating his or her eligibility for Lifeline service. Where the Company is able to access a state or federal database to make determinations about customer eligibility, the Company or its representative will note in its records what specific data was relied upon to confirm the consumer's initial eligibility for Lifeline. In instances where a state agency or third-party administrator is responsible for the initial determination of consumer eligibility, Boomerang will rely on the state identification or database.

Boomerang personnel will assist applicants in determining whether they are ineligible to participate in the Lifeline program because a member of the applicant's household already is benefiting from a Lifeline discount. Boomerang will establish safeguards to prevent subscribers from receiving multiple Lifeline subsidies at the same address and individual subscribers from receiving more than one Lifeline discount. Boomerang personnel will explain in prominent, plain, easily comprehensible language to all new and potential subscribers that no consumer is permitted to receive more than one Lifeline subsidy. Boomerang will emphasize the one-per-household restriction in its contacts with potential customers. Boomerang personnel also will inform each Lifeline applicant that he or she may be receiving Lifeline support under another name, and facilitate the applicant's understanding of what constitutes "Lifeline-supported service," and ability to determine whether he or she is already benefiting from Lifeline support, by identifying the leading wireline and leading two wireless Lifeline offerings in the relevant market by brand name.

Boomerang's Lifeline application forms will require each applicant to provide his or her name and primary residential address and a billing address for the service if the consumer's billing address differs from his or her residential address. The application form will clearly state that Lifeline participants must provide their new address to the Company within 30 days of moving. Boomerang

will incorporate this information into its customer information database. Prior to initiating service for a customer, the Company will check the address of each Lifeline applicant against its database to determine whether or not it is associated with a customer that already receives Boomerang Lifeline service, and will then review the application to ascertain whether the applicant is attempting to receive Lifeline-supported service for more than one handset associated with the address. If Boomerang determines that an individual at the applicant's residential address is currently receiving Lifeline-supported service, the Company will take an additional step to ensure that the applicant and the current subscriber are part of different households. In order to make this demonstration, Boomerang will require applicants to complete and submit to the Company a written document that will be developed by USAC as directed by the Commission in the Order. Boomerang will deny the Lifeline application of any such individual residing at the same address as a current Lifeline subscriber who is part of the same household and will advise the applicant of the basis for the denial.

Prior to requesting a subsidy, Boomerang will process and validate its subsidy data to prevent duplicate same-month Lifeline subsidies. Any household that is already receiving a Lifeline subsidy will automatically be prevented from receiving a second lifeline subsidy in that same month. Boomerang will immediately de-enroll any subscriber whom Boomerang knows is receiving Lifeline-supported service from another ETC or knows is no longer eligible.

### **C. Procedures for Verification of Ongoing Consumer Eligibility**

As required by the Commission's Order, Boomerang will require every customer enrolled in the Lifeline program to verify on an annual basis that he or she receives Lifeline-supported service only from Boomerang and, to the best of his or her knowledge, no one else in the subscriber's household is receiving a Lifeline-supported service.<sup>12</sup> Boomerang will recertify the eligibility of its Lifeline subscriber base as of June 1, 2012 by the end of 2012 and report the results to USAC by

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<sup>12</sup> A copy of Boomerang's re-certification form is attached at Exhibit B.

January 31, 2013.<sup>13</sup> Boomerang will submit all required information to the relevant Tribal governments, as applicable, including its aggregated re-certification data and annual re-certification results for subscribers residing on reservations or Tribal lands. This re-certification may be done on a rolling basis throughout the year. Where ongoing eligibility cannot be determined through access to a qualifying database either by the Company or the state, and there is no state administrator verifying the continued eligibility of Lifeline subscribers, the Company will recertify the continued eligibility of all of its subscribers by contacting them—either in person, in writing, by phone, by text message, by email, or otherwise through the Internet—to confirm their continued eligibility. Such certifications may be obtained through a written format, an IVR system, or a text message, in accordance with the Order.<sup>14</sup> In states where a state agency or a third party has implemented a database that carriers may query to recertify the consumer's continued eligibility, the Company (or state agency or third party, where applicable) will instead query the database and maintain a record of what specific data was used to re-certify eligibility and the date of recertification.

Boomerang will notify each of its Lifeline consumers by mail that he or she must confirm his or her continued eligibility in accordance with the applicable requirements. The notice will explain the actions the customer must take to retain Lifeline benefits, when Lifeline benefits may be terminated, and how to contact Boomerang. Boomerang will provide written notice of impending service termination to subscribers who do not respond to the annual re-certification within 30 days. Any subscriber who does not respond to the impending termination letter within 30 days to demonstrate that his or her Lifeline service should not be terminated will be de-enrolled from the Company's Lifeline program.

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<sup>13</sup> Order ¶ 130.

<sup>14</sup> *See id.* ¶¶ 130, 132.

#### **IV. Additional Measures to Prevent Waste, Fraud and Abuse**

##### **A. Usage Requirement**

Boomerang will implement a non-usage policy whereby it will de-enroll Lifeline customers that have not used the Company's Lifeline service for 60 days. Boomerang will notify its subscribers at service initiation about the non-transferability of the phone service, its usage requirements, and the de-enrollment and deactivation that will result following non-usage in any 60-day period of time. If no usage appears on a Boomerang Lifeline customer's account during any continuous 60-day period, Boomerang will deactivate Lifeline services for that customer. An account will be considered active if during any 60-day period the authorized subscriber does at least one of the following: makes a monthly payment; purchases minutes from Boomerang to add to an existing pre-paid Lifeline account; completes an outbound call; answers an incoming call from anyone other than Boomerang, its representative, or agent; or affirmatively responds to a direct contact from Boomerang confirming that he or she wants to continue receiving the Lifeline-supported service.

##### **B. Consumer Education with Respect to Duplicates**

In addition to its verification and certification procedures, and to better ensure that customers understand the Lifeline service restrictions with respect to duplicates, Boomerang will implement measures and procedures to prevent duplicate Lifeline benefits being awarded to the same household.

Specifically, Boomerang personnel will emphasize the one-per-household restriction in their direct sales contacts with potential customers. Boomerang will also reinforce the one-Lifeline-phone-per-household limitation in its marketing materials. The Company will emphasize in plain, easily comprehensible language that: (1) Lifeline is a federal benefit; (2) Lifeline service is available for only one line per household; (3) a household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses; and (4) a household is not permitted to receive Lifeline benefits from multiple providers. Boomerang will also include in its marketing materials substantially the following language in clear,

easily understood language: the offering is a Lifeline-supported service; that only eligible consumers may enroll in the program; what documentation is necessary for enrollment; and the program is limited to one benefit per household, consisting of either wireline or wireless service. Finally, Boomerang will disclose the company name under which it does business and the details of its Lifeline service offerings.

**V. Lifeline Offering**

Boomerang will offer its Lifeline service in the states where it is designated as an ETC and throughout the coverage area of its underlying carriers (Sprint, Verizon, or other GSM provider). The Company’s Lifeline offering will provide eligible customers with the following three Lifeline plans: (1) 68 units that rollover where 1 minute equals 1 unit and 3 texts equal 1 unit, (2) 125 units that rollover where 1 minute equals 1 unit and 1 text equals 1 unit, and (3) 250 units without rollover where 1 minute equals 1 unit and 1 text equals 1 unit. Customers will have the capability of purchasing additional bundles of minutes in the following denominations:

|                  |        |         |          |         |          |         |          |         |        |         |         |
|------------------|--------|---------|----------|---------|----------|---------|----------|---------|--------|---------|---------|
| Denomination     | \$5.00 | \$10.00 | \$10.00  | \$15.00 | \$15.00  | \$30.00 | \$30.00  | \$50.00 | \$7.00 | \$20.00 | \$30.00 |
| Days of Use      | 10     | 3       | 7        | 7       | 10       | 14      | 30       | 30      | 10     | 30      | 30      |
| Minutes          |        |         |          |         |          |         |          |         | 100    | 500     | 1,000   |
| Peak Minutes     |        | Unlmt   | 30       | Unlmt   | 60       | Unlmt   | 140      | Unlmt   |        |         |         |
| N/W Minutes      |        | Unlmt   | Unlmt    | Unlmt   | Unlmt    | Unlmt   | Unlmt    | Unlmt   |        |         |         |
| Texts            |        | Unlmt   | .10/text | Unlmt   | .10/text | Unlmt   | .10/text | Unlmt   | 200    | 1,000   | 1,200   |
| Units (Min+Text) | 50     |         |          |         |          |         |          |         |        |         |         |

In addition to free voice services, Boomerang’s Lifeline plans will include a free handset and the following features: caller ID, call waiting and voicemail.

As a provider of Lifeline services to residents of Tribal lands, Boomerang will pass through the full Tribal support amount to qualifying residents of Tribal lands, and under no circumstances will it collect from the Universal Service Fund more than the rate charged to Tribal subscribers.

## **VI. Demonstration of Financial and Technical Ability to Provide Lifeline Services**

Revised Commission Rule 54.202 requires carriers seeking designation as a Lifeline-only ETC demonstrate their technical and financial capacity to provide the supported service. Among the factors that the Commission will consider are whether the applicant previously offered services to non-Lifeline consumers, how long the applicant has been in business, whether the applicant intends to rely exclusively on USF disbursements to operate, whether the applicant receives or will receive revenue from other sources, and whether it has been subject to enforcement action or ETC revocation proceedings in any state.

Boomerang's parent company has been providing prepaid wireless telecommunications services to non-Lifeline subscribers since 2008. Boomerang currently provides prepaid wireless services to more than 350,000 subscribers, including more than 50,000 retail customers. Boomerang does not intend to rely exclusively on USF disbursements to operate, as it receives revenue from providing other services, including managing the platform of its sister company, as described above. For the 2011 calendar year, Boomerang and its sister company generated no revenues from Lifeline services, 17% of revenue was generated from wireless resale services, 52% of revenue was generated from wireless retail services, and 31% of revenue was generated from other non-regulated telecom services. Boomerang has not been subject to enforcement actions or ETC revocation proceedings in any state.

Boomerang certifies that it will comply with all of the requirements of newly amended Commission Rule 54.202. Section 54.202 requires that an ETC demonstrate its "ability to remain functional in emergency situations, including a demonstrate that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations." Boomerang will remain functional in emergencies. Boomerang, as well as its underlying carrier, Sprint, have created back-up systems to ensure full functionality in the event of a loss of power or network functionality. And, Boomerang's switching facilities are housed in a carrier-class

data center with fully redundant power and HVAC, a controlled temperature and humidity environment, fire-threat detection and suppression, year-round critical monitoring and secure access with biometric security. The facility features redundant generators and redundant fiber optic connectivity. The data center is a reinforced concrete building located in a secure area and collocated with the area electrical utility headquarters. It is powered from separate paths independent of any one electrical generation plant. All systems within the facility are implemented on redundant servers, each with redundant data network and power.

Section 54.202 also requires ETC applicants to demonstrate that they will satisfy applicable consumer protection and service quality standards. Boomerang hereby commits to comply with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

### **Conclusion**

Boomerang's Compliance Plan meets the conditions set forth in the Order and promotes public safety by ensuring that Lifeline customers have access to 911 and E911 service. Boomerang requests that the Commission approve the Company's Compliance Plan and grant its pending ETC Petition so that Boomerang may begin providing the benefits of Lifeline service to qualifying low-income consumers.

Respectfully submitted,



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*Counsel for Boomerang Wireless, LLC*

## Exhibit A

HH Ventures LLC - an Iowa Company



Boomerang Wireless LLC  
an Iowa Company

| <u>Ownership</u> | <u>%</u> |
|------------------|----------|
| HH Ventures LLC  | 100%     |

Ready Wireless LLC  
an Iowa Company

| <u>Ownership</u> | <u>%</u> |
|------------------|----------|
| HH Ventures LLC  | 100%     |

## Exhibit B



**Lifeline Self-Certification Form**

- To enroll in the Lifeline America program you need to complete this form.
- The information is only used to certify with the Federal Communications Commission (FCC) that you are participating in the program with us.

Office Use Only  
 PLACE PHONE ID  
 STICKER HERE

**STEP 1: Applicant Information USE BLACK OR BLUE INK ONLY**

|  |  |                 |  |
|--|--|-----------------|--|
| Name:  |  | Phone:          |  |
| Address: Circle one:<br>Permanent Address<br>Temporary Address | (no PO Box; residences of Tribal lands must provide a descriptive address) | Email:          |  |
| City:  |  | New/ Conv?      |  |
| State:   |  | New Phone:      |  |
| Zipcode:   |  | ESN:            |  |
| Billing Address:   | (if different)   | Last4SSN:*      |  |
| City/ State/ Zipcode:  |  | Your birthdate: |  |

\_\_\_\_\_(init) I acknowledge and consent to Boomerang Wireless divulging my name, telephone number and address to the Universal Service Administrative Company (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies me as receiving more than one Lifeline subsidy per household, I acknowledge and understand that all carriers may be notified so that I may select one service and be de-enrolled from the other.

\*Applicants living on Tribal lands who lack a social security number may instead provide an official Tribal government identification card number.

**STEP 2: Certifications.** 1 participate in the following public assistance programs (check one):

|   |  |
|---|--|
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) | <input type="checkbox"/> Temporary Assistance for Needy Families (TANF)  |
| <input type="checkbox"/> Supplemental Security Income (SSI)               | <input type="checkbox"/> National School Lunch Program (NSL)   |
| <input type="checkbox"/> Low-Income Heat & Energy Assistance (LIHEAP)     | <input type="checkbox"/> Medicaid  |
| <input type="checkbox"/> Homestead Act (Public Housing)                   | <input type="checkbox"/> Food Distribution Program on Indian Reservations, Bureau of Indian Affairs general assistance, Tribally administered TANF or Head Start (meeting the income-qualifying standards of Head Start) |

|   |          |                        |          |
|---|----------|------------------------|----------|
| My household income is at or below 135% of federal guidelines. 1 provided documentation confirming my household^ income level. (Circle the number of individuals living in your household.) |          |                        |          |
| # Persons in Household  | Income   | # Persons in Household | Income   |
| 1   | \$14,702 | 3                      | \$25,016 |
| 2   | \$19,859 | 4                      | \$30,173 |

\_\_\_\_\_ (init) I am seeking Tribal lands Lifeline support and certify that I reside on Federally-recognized Tribal lands.

If you do not participate in one of these programs, state your relationship to the household member receiving assistance: \_\_\_\_\_  
 Documents Reviewed for Certification: \_\_\_\_\_

**Step 3: Authorization (check one):**

|   |  |
|---|--|
| <input type="checkbox"/> I authorize Boomerang Wireless to be my cellular phone carrier for the number listed above. I will terminate any pre-existing lifeline service in lieu of the Lifeline discounts provided by Boomerang Wireless. |  |
| <input type="checkbox"/> I am not eligible for the Lifeline discounts at this time because I am receiving service from another carrier.   |  |

**Step 4: Signature (read, initial & sign):**

\_\_\_\_\_(init) I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge. I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

\_\_\_\_\_(init) My household is receiving no more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

\_\_\_\_\_(init) I understand that I must notify Boomerang Wireless and provide my new address within 30 days of moving.

\_\_\_\_\_(init) If I do not have a permanent address and have supplied instead a temporary address above, I understand that Boomerang Wireless will attempt to verify every 90 days that I continue to rely on that address, and that I must notify Boomerang Wireless within 30 days of my new address after moving. If I do not respond to Boomerang Wireless' address verification attempts within 30 days, I understand that I may be de-enrolled from Boomerang Wireless' Lifeline service.

\_\_\_\_\_(init) I understand that I must notify Boomerang Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135 percent of the federal poverty guidelines; (2) I receive more than one Lifeline-supported service; or (3) I for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

\_\_\_\_\_(init) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

\_\_\_\_\_(init) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

Applicants Signature: \_\_\_\_\_

Date \_\_\_\_\_