



Federal Communications Commission
Washington, D.C. 20554

April 5, 2012

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Federal Communications Commission
Office of the Secretary

EX PARTE OR LATE FILED

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Next Generation 911 PS Docket Nos. 10-255 and 11-153

Dear Ms. Dortch:

On February 13, 2012, the undersigned, of the Policy and Licensing Division, Public Safety and Homeland Security Bureau (Bureau), FCC, and Henning Schulzrinne, Chief Technology Officer, FCC, had a conference call with Judy K. Flores, Director, Black Hawk Consolidated (E9-1-1) Communications Center (Black Hawk County E9-1-1 Center or Center), Waterloo, Iowa to discuss the capabilities of Black Hawk County, Iowa's Text-to-911 Project and the Commission's further interest in the comments that Ms. Flores filed on behalf of the Black Hawk County E9-1-1 Center on February 7, 2012 in the above-referenced proceedings. We discussed the following aspects of Black Hawk County E9-1-1 Center's Text-to-911 Project: the Center's outreach to the Deaf and Hard of Hearing community, the capability to determine the location of the text-to-911 communications, and certain characteristics of those communications, such as the length or duration, compared to voice 911 calls. Also discussed with Ms. Flores was the matter of training the call takers in the Center to receive text-to-911 messages.

Ms. Flores expressed an interest in additionally furnishing quantitative information concerning the Center's experience in receiving and handling text-to-911 messages.

Sincerely

A handwritten signature in cursive script that reads "David H. Siehl".

David H. Siehl, Attorney Advisor
Policy and Licensing Division
Public Safety and Homeland Security Bureau
Federal Communications Commission