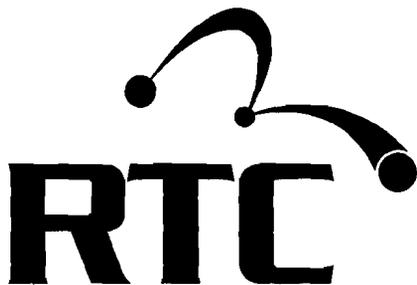


APR 16 2012

FCC Mail Room



April 9, 2012

Marlene H Dortch, Secretary  
 Federal Communications Commission  
 Office of the Secretary  
 445 12<sup>th</sup> St SW  
 Washington DC 20554

**Request for Review**

USAC Ref # C000468040

**Request for Waiver**

Invoice ID 1549496

**CC Docket No. 02-6**

SPIN #143002214

Please review the attached copy of the letter and supporting documentation that was submitted to USAC on February 8, 2012.

I believe the issue we are dealing with now is the elapsed time. We respectfully request that USAC's denial due to elapsed time be overturned and that RTC is allowed to be reimbursed for the discount they have already given to the White Shield School.

As you will notice, we did discount the school's billing correctly. The error that was made was a calculation error on our part when adding up the total undiscounted amount to fill in on the USAC form. We are asking for your consideration in this matter so that we may be reimbursed the \$523.04 that we have already provided as a discount to our subscriber, White Shield School. I do apologize for the delay in time as I did not notice that we had not received this reimbursement from USAC until months later when we were balancing that account. Again, we did apply the proper discount to the school's bill and now we are simply trying to get reimbursed from USAC for that discount given.

I have attached supporting documentation for your reference. My contact information is as follows: Lisa Schenfisch, Reservation Telephone Cooperative, PO Box 68, Parshall ND, 58770. Phone 701-862-3115. Email: [lisas@restel.com](mailto:lisas@restel.com). Thank you very much for your consideration.

Sincerely,

Lisa Schenfisch

PO Box 68  
 Parshall ND 58770-0068  
**Customer Service Manager**

phone: 701.862.3115

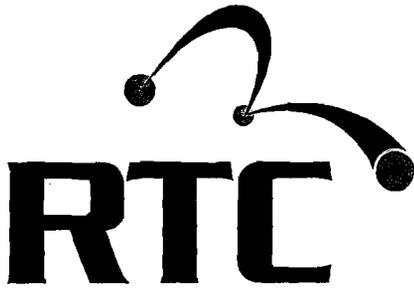
phone: 1.888.862.3115

fax: 701.862.3008

web: [www.RTC.coop](http://www.RTC.coop)

No. of Copies rec'd \_\_\_\_\_  
 List ABCDE \_\_\_\_\_

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February 8, 2012

USAC-Schools and Libraries Division

RE: Appeal of Payment Denial  
SPIN #143002214  
USAC Ref # C000468040  
Statement Date 10/03/2011

Invoice ID 1549496  
Security Code 99729

The item in question is for White Shield Public School, FRN 2035593, Form 471 753211, for funding year July 1, 2010 – June 30, 2011.

On submission of Form 474 for the bill date of 12/01/2010, the total discount amount of \$523.04 was correct. However, an addition error was made on our part and \$568.66 was put as the total amount undiscounted, when it should have been \$581.10.

This was an addition error made on our part and we are asking for your consideration in this matter so that we may be reimbursed the \$523.04 that we have already provided as a discount to our subscriber, White Shield Public School. I do apologize for the delay in time as I did not notice that we had not received this reimbursement from USAC until this week when we were balancing that account.

I have attached supporting documentation for your reference. My contact information is as follows: Lisa Schenfisch, Reservation Telephone Cooperative, PO Box 68, Parshall ND, 58770. Phone 701-862-3115. Email: [lisas@restel.com](mailto:lisas@restel.com)

Sincerely,

Lisa Schenfisch

PO Box 68  
Parshall ND 58770-0068  
Customer Service Manager  
phone: 701.862.3115  
phone: 1.888.862.3115  
fax: 701.862.3008  
web: [www.RTC.coop](http://www.RTC.coop)



**IMPORTANT**

**Please record this invoice's information in a secure place for future records**

**InvoiceID: 1549496  
Security Code: 99729**

**Continue>>**

Home | Client Service Bureau: 1-888-203-8100

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*WS*  
-----  
*2011 All*



### Form 474 - Block 2: Funding Request Number Information

- 8. Form 471 Application Number
- 9. Funding Request Number
- 10. Bill Frequency Please select   
Complete items 11 or 12 - not both
- 11. Customer Billed Date (mm/yyyy)
- 12. Shipping Date to Customer or Last Day Of Work Performed (mm/dd/yyyy)
- 13. Total (Undiscounted) Amount for Service per FRN
- 14. Discount Amount Billed to USAC

FRN's added so far:

| 471#   | FRN     | Bill Frequency | Bill Date  | Delivery Date           | Total Amount (UnDiscounted) | Total Discount Amount    |      | Delete |
|--------|---------|----------------|------------|-------------------------|-----------------------------|--------------------------|------|--------|
| 753211 | 2035593 | MONTHLY        | 09/01/2010 |                         | 689.81                      | 620.82                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 06/01/2011 |                         | 650.19                      | 454.25                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 11/01/2010 |                         | 603.73                      | 543.40                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 07/01/2010 | <i>Should have been</i> | 550.15                      | 495.14                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 08/01/2010 |                         | 535.58                      | 482.02                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 10/01/2010 | <i>581.10 →</i>         | 712.19                      | 641.01                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 12/01/2010 |                         | 568.66                      | 523.04                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 01/01/2011 |                         | 579.70                      | 521.71                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 02/01/2011 |                         | 545.96                      | 491.34                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 03/01/2011 |                         | 625.97                      | 563.35                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 04/01/2011 |                         | 663.53                      | 597.19                   | Edit | x      |
| 753211 | 2035593 | MONTHLY        | 05/01/2011 |                         | 662.30                      | 596.09                   | Edit | x      |
|        |         |                |            |                         |                             | <b>Total: \$6,529.36</b> |      |        |

66

X

[Home](#) | Client Service Bureau: 1-888-203-8100

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|                                                                                                                                    |                                    |                                                                             |
|------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------------------------|
| FCC Form 474                                                                                                                       | <b>Do not write in this space.</b> | Approval by OMB<br>3060 - 0856<br>Estimated time per response:<br>1.5 hours |
| <b>Schools and Libraries Universal Service<br/>Service Provider Invoice Form 474</b><br>This form can be filled online or by mail. |                                    |                                                                             |
| Please read instructions before completing.                                                                                        |                                    | Form 474 Invoice # <u>1549496</u><br>(To be inserted by administrator)      |

**Block 1: Service Provider Information**

|                                                   |                                            |
|---------------------------------------------------|--------------------------------------------|
| 1. Service Provider Name                          | RESERVATION TELEPHONE COOPERATIVE          |
| 2a. Service Provider Identification Number (SPIN) | 143002214                                  |
| 3. Contact Person's Name                          | LISA SCHENFISCH                            |
| 4. Contact Telephone Number                       | Area Code: 701 Phone Number: 8623115 Ext.: |
| Contact Fax Number                                | Area Code: 701 Fax Number: 8623008         |
| Contact Email Address                             | lisas@restel.com                           |
| 5. Invoice Number                                 | WS                                         |
| 6. Invoice Date to USAC                           | 09/29/2011                                 |
| 7. Total Invoice Amount                           | 6529.36                                    |

|                                      |
|--------------------------------------|
| SPIN 143002214                       |
| Service Provider Form Identifier WS  |
| Contact Person LISA SCHENFISCH       |
| Contact Telephone Number 701-8623115 |

**Block 2: Funding Request Number Information**

| 8.<br>Form 471<br>Application<br>Number<br>(from<br>Funding<br>Commitment<br>Decision<br>Letter) | 9.<br>Funding<br>Request<br>Number<br>(FRN)<br>(from<br>Funding<br>Commitment<br>Decision<br>Letter) | 10.<br>Bill<br>Frequency<br>(e.g.,<br>Monthly,<br>Quarterly,<br>Annually,<br>One-time,<br>Other) | 11.<br>Customer<br>Billed<br>Date<br>(mm/yyyy) | 12.<br>Shipping<br>Date to<br>Customer or<br>Last Day of<br>Work<br>Performed<br>(mmdyyy) | 13.<br>Total<br>(Undiscounted)<br>Amount for<br>Service per<br>FRN<br>(14.2 digits<br>max.) | 14.<br>Discount<br>Amount<br>Billed to<br>USAC<br>(14.2<br>digits<br>max.) |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| For each FRN, there should be an entry in Column 11 or Column 12 but <b>NOT BOTH</b>             |                                                                                                      |                                                                                                  |                                                |                                                                                           |                                                                                             |                                                                            |
| 753211                                                                                           | 2035593                                                                                              | MONTHLY                                                                                          | 09/01/2010                                     |                                                                                           | 689.81                                                                                      | 620.82                                                                     |
| 753211                                                                                           | 2035593                                                                                              | MONTHLY                                                                                          | 06/01/2011                                     |                                                                                           | 650.19                                                                                      | 454.25                                                                     |

|        |         |         |            |          |        |        |
|--------|---------|---------|------------|----------|--------|--------|
| 753211 | 2035593 | MONTHLY | 11/01/2010 |          | 603.73 | 543.40 |
| 753211 | 2035593 | MONTHLY | 07/01/2010 |          | 550.15 | 495.14 |
| 753211 | 2035593 | MONTHLY | 08/01/2010 |          | 535.58 | 482.02 |
| 753211 | 2035593 | MONTHLY | 10/01/2010 |          | 712.19 | 641.01 |
| 753211 | 2035593 | MONTHLY | 12/01/2010 | 591.10 X | 568.66 | 523.04 |
| 753211 | 2035593 | MONTHLY | 01/01/2011 |          | 579.70 | 521.71 |
| 753211 | 2035593 | MONTHLY | 02/01/2011 |          | 545.96 | 491.34 |
| 753211 | 2035593 | MONTHLY | 03/01/2011 |          | 625.97 | 563.35 |
| 753211 | 2035593 | MONTHLY | 04/01/2011 |          | 663.53 | 597.19 |
| 753211 | 2035593 | MONTHLY | 05/01/2011 |          | 662.30 | 596.09 |

Page 2 of 3

FCC Form 474

April 2007



**Universal Service Administrative Company**  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2010-2011**

February 22, 2012

Lisa Schenfisch  
Reservation Telephone Cooperative  
P.O. Box 68  
Parshall, ND 58770

Re: Applicant Name: WHITE SHIELD SCHOOL  
Billed Entity Number: 67090  
Form 471 Application Number: 753211  
Funding Request Number(s): 2035593  
Decision Letter Date: October 03, 2011  
Date Appeal Postmarked: February 09, 2012  
Your Correspondence Dated: February 09, 2012

Our records show that your appeal was postmarked more than 60 days after the date your Remittance Statement was issued, as shown above. Federal Communications Commission (FCC) rules require applicants to postmark appeals within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

If you believe there is a basis for further examination of your application, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be POSTMARKED within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division  
Universal Service Administrative Company

cc: Corey Bartuska

Lisa Schenfisch  
Reservation Telephone Cooperative  
P.O. Box 68  
Parshall, ND 58770

Billed Entity Number: 67090  
Form 471 Application Number: 753211  
Form 486 Application Number:

FORM 486 NOTIFICATION LETTER  
FUNDING COMMITMENT REPORT  
(Funding Year 2010)

Service Provider Name: Reservation Telephone Cooperative  
Service Provider Identification Number: 143002214

Funding Request Number: 2035593  
Form 471 Application Number: 753211  
Form 470 Application Number: 19750000807979  
Name of 471 Applicant: WHITE SHIELD SCHOOL  
Address of 471 Applicant: 2 SECOND AVENUE WEST  
Applicant City: ROSEGLEN  
Applicant State: ND  
Applicant Zip: 58775  
Entity Number: 67090  
Name of Form 471 Contact Person: Corey Bartuska  
Form 471 Preferred Mode of Contact: E-MAIL  
Form 471 Contact Information: Corey.J.Bartuska@Sendit.Nodak.Edu  
Name of Form 486 Contact Person: Corey Bartuska  
Address of Form 486 Contact: 2 SECOND AVENUE WEST  
City of Form 486 Contact: ROSEGLEN  
State of Form 486 Contact: ND  
Zip Code of Form 486 Contact: 58775  
Fax of Form 486 Contact: 701-743-4501  
Telephone of Form 486 Contact: 701-743-4350  
E-mail Address of Form 486 Contact: corey.j.bartuska@sendit.nodak.edu  
Funding Year: 07/01/2010 - 06/30/2011  
Contract Number: MTM  
Services Ordered: Telecommunications Service  
Billing Account Number:  
Service Start Date: 07/01/2010  
Contract Expiration Date: 06/30/2011  
Total Program Year Pre-discount Amount: \$7,254.84  
Applicant's Approved Discount Percentage: 90%  
Funding Commitment Decision: \$6,529.36

743-4350

Acct #

LOCAL  
TOLL

11 lines

0143002214 0000 143002214 BPO 1N0000 ML1 IH0000 AL01

Reservation Telephone Cooperative  
ATTN : Shane Hart  
24 N Main St. P.O. Box 68  
Parshall ND 58770

SPIN # 143002214 USAC REFERENCE # C000468040

STATEMENT DATE 10/03/2011

|            |                                                                                         |         |         |        |
|------------|-----------------------------------------------------------------------------------------|---------|---------|--------|
| 10/03/2011 | 143002214                                                                               | 1958203 | GARHSES | 304.11 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193011;Amount Requested:304.11; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 1958203 | GARHSES | 301.98 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193020;Amount Requested:301.98; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 1958203 | GARHSES | 335.14 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193024;Amount Requested:335.14; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 1958203 | GARHSES | 381.86 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193025;Amount Requested:381.86; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 1958203 | GARHSES | 337.24 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193027;Amount Requested:337.24; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 1958203 | GARHSES | 387.61 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193031;Amount Requested:387.61; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 2035593 | WS      | 491.34 |
|            | SLD Invoice Number:1549496;Line Item Detail Number:<br>5192988;Amount Requested:491.34; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 2035593 | WS      | 563.35 |
|            | SLD Invoice Number:1549496;Line Item Detail Number:<br>5192990;Amount Requested:563.35; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 2035593 | WS      | 597.19 |
|            | SLD Invoice Number:1549496;Line Item Detail Number:<br>5192993;Amount Requested:597.19; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 2035593 | WS      | 596.09 |
|            | SLD Invoice Number:1549496;Line Item Detail Number:<br>5192995;Amount Requested:596.09; |         |         |        |
| 10/03/2011 | 143002214                                                                               | 2035593 | WS      | 454.25 |

SLD Invoice Number:1549496;Line Item Detail Number:  
5192998;Amount Requested:454.25;

10/03/2011 143002214 2035593 WS 543.40  
SLD Invoice Number:1549496;Line Item Detail Number:  
5193002;Amount Requested:543.40;

10/03/2011 143002214 2035593 WS 495.14  
SLD Invoice Number:1549496;Line Item Detail Number:  
5192966;Amount Requested:495.14;

10/03/2011 143002214 2035593 WS 482.02  
SLD Invoice Number:1549496;Line Item Detail Number:  
5192967;Amount Requested:482.02;

10/03/2011 143002214 2002764 WARDCT 52.63  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192906;Amount Requested:52.63;

10/03/2011 143002214 2002764 WARDCT 47.07  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192907;Amount Requested:47.07;

10/03/2011 143002214 2002764 WARDCT 50.79  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192908;Amount Requested:50.79;

10/03/2011 143002214 2002764 WARDCT 51.31  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192909;Amount Requested:51.31;

10/03/2011 143002214 2002764 WARDCT 52.37  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192910;Amount Requested:52.37;

10/03/2011 143002214 2002764 WARDCT 49.31  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192924;Amount Requested:49.31;

10/03/2011 143002214 2035593 WS 620.82  
SLD Invoice Number:1549496;Line Item Detail Number:  
5192973;Amount Requested:620.82;

10/03/2011 143002214 2035593 WS 641.01  
SLD Invoice Number:1549496;Line Item Detail Number:  
5192978;Amount Requested:641.01;

10/03/2011 143002214 2035593 WS 0.00  
SLD Invoice Number:1549496;Line Item Detail Number:  
5192982;Amount Requested:523.04;Discount Amt.  
Billed Not Valid;48;Requested Discount Amount not  
valid;355;

10/03/2011 143002214 2035593 WS 521.71  
SLD Invoice Number:1549496;Line Item Detail Number:  
5192984;Amount Requested:521.71;

10/03/2011 143002214 2002764 WARDCT 49.25  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192925;Amount Requested:49.25;

10/03/2011 143002214 2002764 WARDCT 49.15  
SLD Invoice Number:1549487;Line Item Detail Number:  
5192926;Amount Requested:49.15;

*Why was  
\* THIS  
rejected?*



|            |                                                                                                                                                                                                                              |         |         |        |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|---------|--------|
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 2002764 | WARDCT  | 48.73  |
|            | SLD Invoice Number:1549487;Line Item Detail Number:<br>5192927;Amount Requested:48.73;                                                                                                                                       |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 2002764 | WARDCT  | 45.41  |
|            | SLD Invoice Number:1549487;Line Item Detail Number:<br>5192928;Amount Requested:45.41;                                                                                                                                       |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 2002764 | WARDCT  | 47.52  |
|            | SLD Invoice Number:1549487;Line Item Detail Number:<br>5192929;Amount Requested:47.52;                                                                                                                                       |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 2002764 | WARDCT  | 8.34   |
|            | SLD Invoice Number:1549487;Line Item Detail Number:<br>5192932;Amount Requested:8.34;                                                                                                                                        |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 1958203 | GARHSES | 335.17 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193040;Amount Requested:335.17;                                                                                                                                      |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 1958203 | GARHSES | 339.43 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193044;Amount Requested:339.43;                                                                                                                                      |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 1958203 | GARHSES | 363.10 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193053;Amount Requested:363.10;                                                                                                                                      |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 0       | GARHSES | 0.00   |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193055;Amount Requested:343.25;No Payment, Total<br>Commitment Paid;1200;Invalid 471 [ 7252153] /<br>FRN [ 1958203];23;471 Application # [ 7252153]<br>Not Found;17; |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 1958203 | GARHSES | 367.39 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193058;Amount Requested:367.39;                                                                                                                                      |         |         |        |
| 10/03/2011 | 143002214                                                                                                                                                                                                                    | 1958203 | GARHSES | 109.39 |
|            | SLD Invoice Number:1549526;Line Item Detail Number:<br>5193060;Amount Requested:109.39;                                                                                                                                      |         |         |        |

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10120.62  
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