

Quarterly Data Report Requirements

APPENDIX D – Pages 73-75 of Federal Communications Commission FCC 07-198

1. Project Contact and Coordination Information

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The Curators of the University of Missouri

The Missouri Telehealth Network (MTN) is responsible for the coordination of the network. Contracts with sites and funding agencies are put into place between MTN and the site or agency.

- a. Identify the project leader(s) and respective business affiliations.
- b. Provide a complete address for postal delivery and the telephone, fax, and e-mail address for the responsible administrative official.
- c. Identify the organization that is legally and financially responsible for the conduct of activities supported by the award.
- d. Explain how project is being coordinated throughout the state or region.

2. Identify all health care facilities included in the network.

See attached file

- a. Provide address (including county), zip code, Rural Urban Commuting Area (RUCA) code (including primary and secondary), six-digit census tract, and phone number for each health care facility participating in the network.
- b. For each participating institution, indicate whether it is:
 - i. Public or non-public;
 - ii. Not-for-profit or for-profit;
 - iii. An eligible health care provider or ineligible health-care provider with an explanation of why the health care facility is eligible under section 254 of the 1996 Act and the Commission's rules or a description of the type of ineligible health care provider entity.

3. Network Narrative: In the first quarterly report following the completion of the competitive bidding process and the selection of vendors, the selected participant must submit an updated technical description of the communications network that it intends to implement, which takes into account the results its network design studies and negotiations with its vendors. This technical description should provide, where applicable:

The original MTN design and proposal called for building a 2 gigabit backbone network dedicated to telehealth. The diagram below shows the optical wavelength and future routing infrastructure (in green) as part of the larger University of Missouri and MOREnet infrastructure.

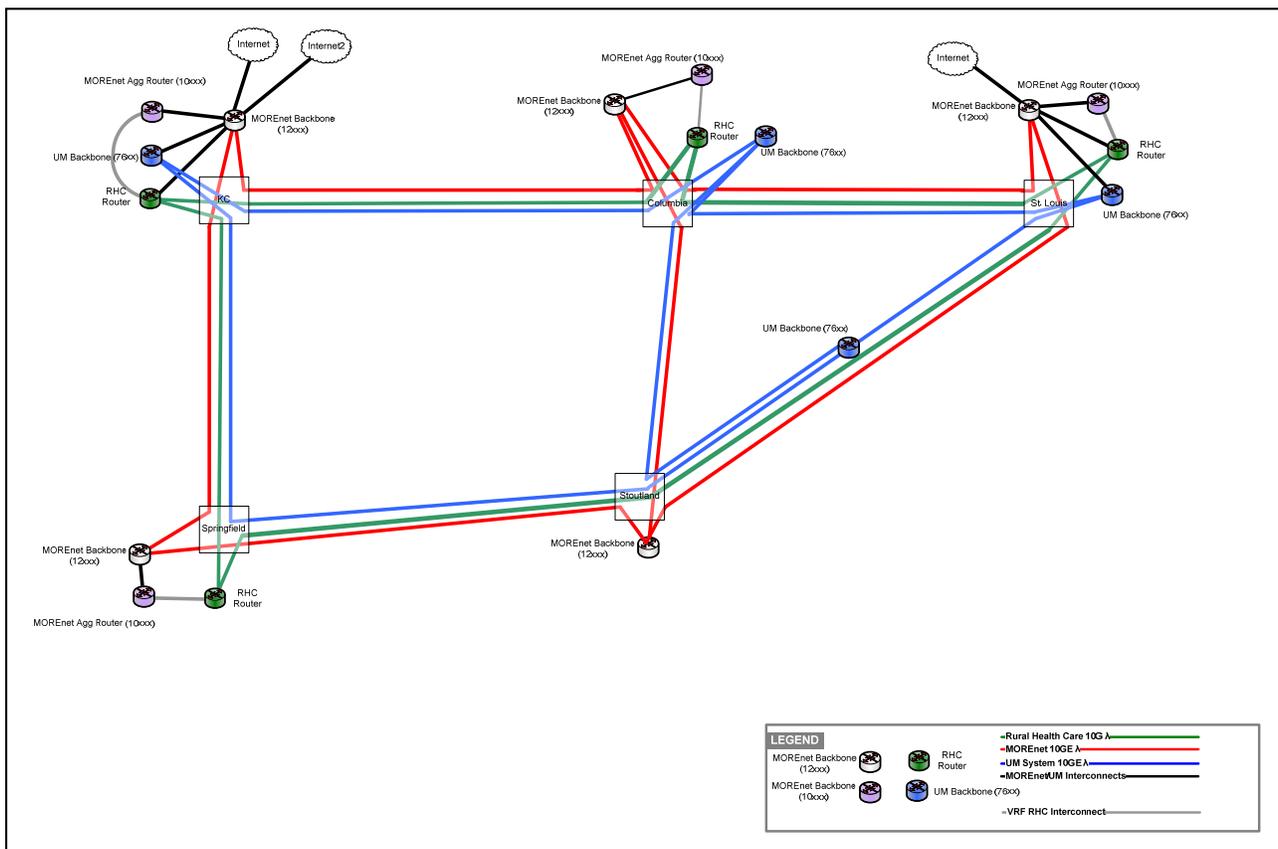
RFB00 for optical network gear: Approved 467 and invoices have been sent. Complete, payment received.

RFB01 tail circuit charges: Form 466s have been approved for the period 1/1/2009-6/30-2009. Payments have been received.

RFB02 tail circuit charges for time period beginning 7/1/2009: Currently in invoicing process.

RFB03 for routing equipment: Complete.

RFB03 tail circuit charges, vendor responses in review



Network Diagram -- Missouri Telehealth Network – Optical layer

- Brief description of the backbone network of the dedicated health care network, e.g., MPLS network, carrier-provided VPN, a SONET ring;
- Explanation of how health care provider sites will connect to (or access) the network, including the access technologies/services and transmission speeds;
- Explanation of how and where the network will connect to a national backbone such as NLR or Internet2;
- Number of miles of fiber construction, and whether the fiber is buried or aerial;
- Special systems or services for network management or maintenance (if applicable) and where such systems reside or are based.

4. List of Connected Health Care Providers: Provide information below for all eligible and non-eligible health care provider sites that, as of the close of the most recent reporting period, are connected to the network and operational.

[see attached file.](#)

- Health care provider site;
- Eligible provider (Yes/No);
- Type of network connection (e.g., fiber, copper, wireless);
- How connection is provided (e.g., carrier-provided service; self-constructed; leased facility);
- Service and/or speed of connection (e.g., DS1, DS3, DSL, OC3, Metro Ethernet (10 Mbps);
- Gateway to NLR, Internet2, or the Public Internet (Yes/No);

- g. Site Equipment (e.g., router, switch, SONET ADM, WDM), including manufacturer name and model number.
- h. Provide a logical diagram or map of the network.

5. Identify the following non-recurring and recurring costs, where applicable shown both as budgeted and actually incurred for the applicable quarter and funding year to-date.

[see attached Budget Quarterly Report.](#)

- a. Network Design
- b. Network Equipment, including engineering and installation
- c. Infrastructure Deployment/Outside Plant
 - i. Engineering
 - ii. Construction
- d. Internet2, NLR, or Public Internet Connection
- e. Leased Facilities or Tariffed Services
- f. Network Management, Maintenance, and Operation Costs (not captured elsewhere)
- g. Other Non-Recurring and Recurring Costs

6. Describe how costs have been apportioned and the sources of the funds to pay them:

All costs to be funded are invoiced by the service provider. Site specific charges are identified by a site key on each invoice. Any shared network costs are apportioned according to site bandwidth percentage in relation to the combined (eligible and ineligible) site bandwidth total.

- a. Explain how costs are identified, allocated among, and apportioned to both eligible and ineligible network participants.
- b. Describe the source of funds from:
 - i. Eligible Pilot Program network participants
 - ii. Ineligible Pilot Program network participants
- c. Show contributions from all other sources (e.g., local, state, and federal sources, and other grants).
 - i. Identify source of financial support and anticipated revenues that is paying for costs not covered by the fund and by Pilot Program participants.
 - ii. Identify the respective amounts and remaining time for such assistance.
- d. Explain how the selected participant's minimum 15 percent contribution is helping to achieve both the selected participant's identified goals and objectives and the overarching goals of the Pilot Program.

7. Identify any technical or non-technical requirements or procedures necessary for ineligible entities to connect to the participant's network.

N/A

8. Provide an update on the project management plan, detailing:

<u>Activity</u>	<u>Updated Timeline</u>	<u>Status</u>
Enter into contractual agreements with new telehealth sites.	Phase 1: January-June 2008 Phase 2: June-August 2008 Phase 3: September-Program End	Phase 1 Complete Phase 2 Complete Phase 3 Ongoing
Review and finalize network engineering plan.	March-June 2008	Complete
Submit Form 465 for network equipment and site connections	October 2008	Complete
Order network equipment	Spring 2009	Complete
Order access circuits to new telehealth sites	Phase 1: Fall 2009 Phase 2: Winter 2010 Phase 3 Spring 2010 through Program End	Complete
Order video conferencing equipment	Late Fall 2009	Complete
Install network and activate data circuits	Late Fall 2009	Complete
Submit Form 467 for each site	Late Fall 2009	Complete
Install video conference equipment, conduct onsite training.	Late Fall 2009-Winter 2010	Complete
Order backbone network equipment	December 2009	Complete
Configure, deliver and install	January 2010	Complete

<u>Activity</u>	<u>Updated Timeline</u>	<u>Status</u>
backbone network equipment		
Provision network bandwidth (2 gigabit) on new MOREnet backbone	Spring 2010	Complete
Activate dedicated telehealth network	Spring 2010 – Winter 2010	Complete
Transition Missouri Telehealth Network membership to new dedicated network	Winter 2012	In progress

- a. The project's current leadership and management structure and any changes to the management structure since the last data report; and
- b. In the first quarterly report, the selected applicant should provide a detailed project plan and schedule. The schedule must provide a list of key project deliverables or tasks, and their anticipated completion dates. Among the deliverables, participants must indicate the dates when each health care provider site is expected to be connected to the network and operational. Subsequent quarterly reports should identify which project deliverables, scheduled for the previous quarter, were met, and which were not met. In the event a project deliverable is not achieved, or the work and deliverables deviate from the work plan, the selected participant must provide an explanation.

9. Provide detail on whether network is or will become self sustaining. Selected participants should provide an explanation of how network is self sustaining.

See attached sustainability plan.

10. Provide detail on how the supported network has advanced telemedicine benefits:

MTN began in 1994 as one of the nation's first public-private partnerships in telehealth. A 10-site network was initially developed with federal support from the Health Resources and Services Administration. MTN now has 230 sites in 67 Missouri counties and 100 of those are part of the University of Missouri Health System. More than 7,000 clinical encounters took place on the network in 2011 and 500 CMEs were awarded to providers attending sessions via telehealth.

Missouri Telehealth Network sites include hospitals, federally qualified health centers, rural health clinics, community mental health clinics, a state habilitation center, an army hospital, two schools of medicine, a school of nursing, the Missouri Department of Health and Senior Services and many other types of health care facilities.

The biggest benefit from telehealth is improved access to health care for individuals living in rural or remote areas. The use of telehealth can benefit individuals and communities, particularly in rural areas. Access to health care is a problem in rural areas due to workforce shortage resulting in the need to travel to an urban area for health care. The Missouri Telehealth Network has the following clinical specialties currently utilized.

Adolescent Medicine (eating disorders)

Autism Clinic
Burn Clinic
Child Health
Children with Special Needs (Dept. of Health Psych)
Dermatology
Endocrinology
Genetics Follow-up
Hip & Knee
Internal Medicine
Medical Ethics Consultations
Neurology
Orthopaedics
Physical Medicine & Rehabilitation
Provider Consultations with Geriatric Specialist
Psychiatry
Radiology
Rheumatology
Spine
Surgical Follow-up

Telehealth has a positive impact on the environment with reduced greenhouse gas emissions. The Missouri Telehealth Network website reports over 1 million miles in reduced travel for health care in fiscal year 2009.

Provider recruitment and retention in rural areas can be positively impacted by the use of telehealth. Duplantie, Gagnon, Fortin, & Landry (2007) show that the following factors showed significant potential impact for rural providers and the use of telehealth, second opinions, reduction of isolation, support in decision making, allowing greater services to remote areas. In addition to the provider recruitment opportunities, telehealth offers rural communities the prospect of increasing the attractiveness of the community to individuals thinking of relocating, retiring, or starting a local business.

Telehealth also keeps dollars in the local economy. When a child from Hayti, Missouri, in the bootheel, needs to see a pediatric dermatologist, their family has to travel the 191 miles one way to St. Louis. If telehealth were available at their local primary care clinic, they could utilize the facility there. If a lab or biopsy were required, both of those services could be provided by the primary care office. Also, if they were given a prescription, they could pick it up at the local pharmacy. All of these ancillary services would have been done in the urban area and the dollars would have been spent in St. Louis. Also, a minimum of 6 hours on the road traveling, taking time off of work, and time out of school can be avoided using telehealth.

The Missouri Telehealth Network provides services to several state health facilities including the Marshall Habilitation Center, Fulton State Hospital, and is currently connecting 14 Division of Youth Services sites.

Reference: Duplantie, J., Gagnon, M., Fortin, J., & Landry, R. (2007). Telehealth and the recruitment and retention of physicians in rural and remote regions: a Delphi study. *Canadian Journal Of Rural Medicine*, 12(1), 30-36.

- a. Explain how the supported network has achieved the goals and objectives outlined in selected participant's Pilot Program application;
- b. Explain how the supported network has brought the benefits of innovative telehealth and, in particular, telemedicine services to those areas of the country where the need for those benefits is most acute;
- c. Explain how the supported network has allowed patients access to critically needed medical specialists in a variety of practices without leaving their homes or communities;

- d. Explain how the supported network has allowed health care providers access to government research institutions, and/or academic, public, and private health care institutions that are repositories of medical expertise and information;
- e. Explain how the supported network has allowed health care professional to monitor critically ill patients at multiple locations around the clock, provide access to advanced applications in continuing education and research, and/or enhanced the health care community's ability to provide a rapid and coordinated response in the event of a national crisis.

11. Provide detail on how the supported network has complied with HHS health IT initiatives:

As an Internet2 Sponsored Educational Group Participant (SEGP), access is available for all sites to the Internet2 backbone network, Abilene. The backbone connection to Internet2 is through the GigaPoP located in Kansas City and supported by the Great Plains Network (GPN), a consortium of Great Plains states dedicated to supporting scientific research through the use of networking technology.

The Missouri Telehealth Network is a partner in Missouri's Regional Extension Center for Health Information Technology, federally funded through the Office of the National Coordinator for HIT. In this role, MTN works with priority primary care providers to get electronic health records and achieve meaningful use.

- a. Explain how the supported network has used health IT systems and products that meet interoperability standards recognized by the HHS Secretary;
- b. Explain how the supported network has used health IT products certified by the Certification Commission for Healthcare Information Technology;
- c. Explain how the supported network has supported the Nationwide Health Information Network (NHIN) architecture by coordinating activities with organizations performing NHIN trial implementations;
- d. Explain how the supported network has used resources available at HHS's Agency for Healthcare Research and Quality (AHRQ) National Resource Center for Health Information Technology;
- e. Explain how the selected participant has educated themselves concerning the Pandemic and All Hazards Preparedness Act and coordinated with the HHS Assistant Secretary for Public Response as a resource for telehealth inventory and for the implementation of other preparedness and response initiatives; and
- f. Explain how the supported network has used resources available through HHS's Centers for Disease Control and Prevention (CDC) Public Health Information Network (PHIN) to facilitate interoperability with public health and emergency organizations.

12. Explain how the selected participants coordinated in the use of their health care networks with the Department of Health and Human Services (HHS) and, in particular, with its Centers for Disease Control and Prevention (CDC) in instances of national, regional, or local public health emergencies (e.g., pandemics, bioterrorism). In such instances, where feasible, explain how selected participants provided access to their supported networks to HHS, including CDC, and other public health officials.

Missouri Telehealth Network continually works with the Missouri Department of Health and Senior Services and the Missouri Department of Social Services to deliver education and health care over the network.

Since January, 2009, the Missouri Department of Health and Senior Services- Center for Emergency Response and Terrorism has provided five different educational seminars in which a total of 67 telehealth sites signed up for participation. The topics included Mass

Casualty Management, Psychological Consequences of Terrorism, Dirty Bombs, Pulmonary Agents and ESSENCE.

Missouri Telehealth Network Sustainability Plan
Budget YTD Summary
Q3, Ending March 31, 2012

Budget Line
Expenses

RHCPP Eligible

	BUDGET			EXPENSES INCURRED			FCDL (full expense)		
	1/09-3/12 39 months			1/09-3/12 39 months			1/09-3/12 39 months		
	One-Time	Recurring	Total	One-Time	Recurring	Total	One-Time	Recurring	Total
Common Infrastructure									
5 Network Costs ¹	\$ 157,590	\$ 11,740	\$ 169,330	\$ 157,590	\$ 29,330	\$ 186,920	\$ 157,590	\$ 29,330	\$ 186,920
6 Network Equipment ²	800,000	24,500	824,500	641,031		641,031	641,031		641,031
7 Internet ³	-	25,000	25,000	-	-	-	-	-	-
Missouri Telehealth Network Site Specific									
8 Circuit Connection ⁴	3,500	952,810	956,310	15,702	1,076,752	1,092,454	-	514,304	514,304
9 Router ⁵	67,200	13,160	80,360	69,534		69,534	69,534	-	69,534
Sub-Total: Expenses in Requested Funding	\$ 1,028,290	\$ 1,027,210	\$ 2,055,500	\$ 883,857	\$ 1,106,082	\$ 1,989,938	\$ 868,155	\$ 543,634	\$ 1,411,789
Not Eligible for RHCPP									
Site Specific									
10 Circuit Connection ⁴	\$ -	\$ 444,170	\$ 444,170	\$ 9,628	\$ 377,858	\$ 387,486			
11 Operation Fee ⁶	-	1,417,000	1,417,000	-	1,417,000	1,417,000			
12 Video Equipment ⁷	220,350	-	220,350	-	-	-			
Sub-Total: Expenses Not in Funding Request	\$ 220,350	\$ 1,861,170	\$ 2,081,520	\$ 9,628	\$ 1,794,858	\$ 1,804,486			
Total Project Expenses	\$ 1,248,640	\$ 2,888,380	\$ 4,137,020	\$ 893,485	\$ 2,900,940	\$ 3,794,425	\$ 868,155	\$ 543,634	\$ 1,411,789

Notes

- 1 One half of Adva optronic equipment, software and maintenance, allowing for 6-port channels with 5 GigE total throughput
- 2 Four ASR Class Cisco routers and maintenance.
- 3 Standard recurring Internet2 connection fee per I2 letter.
- 4 Telco circuit charges and Telco install fees based on current contract documentation.
- 5 Cisco router, switch and maintenance based on current contract documentation.
- 6 MTN maintenance fee and MOREnet Managed Connection fee.
- 7 Polycom with three year service agreement, TV, cart, VCR/DVD and cables.

Consortium Name	HCP Name	HCP FCC	Contact,	Contact, Last	Address Line 1	County	City	State	ZIP	Phone #	Fax #
		Reg Num	First Name	Name							
Missouri Telehealth Network	AT Still University- Gutensohn Clinic	0017513128	Debbie	Kelly	800 W. Jefferson	Adair	Kirksville	MO	63501	660-626-2182	660-626-2426
Missouri Telehealth Network	Boone Cty - Burrell Behavioral Health (adult)	0017513128	Christine	Dunn	601 Bus Loop 70W, Ste 215	Boone	Columbia	MO	65203	573-777-7500	573-777-7577
Missouri Telehealth Network	Boone Cty - Burrell Behavioral Health (child)	0017513128	Janet	Giboney	3401 Berrywood Dr. Ste 300	Boone	Columbia	MO	65203	573-777-8300	573-777-8390
Missouri Telehealth Network	Burrell Main Center	0017513128	Sherri	Viland	1300 E Bradford Pkwy	Greene	Springfield	MO	65804	417-269-5400	417-269-7259
Missouri Telehealth Network	Carroll Cty - Burrell Behavioral Health	0017513128	Amy	Germann	305 N Mason	Carroll	Carrollton	MO	64633	660-542-1403	660-542-3141
Missouri Telehealth Network	Central Ozarks Medical Center	0017513128	Susan	White	304 W Washington	Pulaski	Richland	MO	65556	573-765-5131	573-765-3824
Missouri Telehealth Network	Clark Community Mental Health Center-Monett	0017513128	Sharon	Woodruff	1701 N. Central	Barry	Monett	MO	65708	417-235-6610	417-235-8609
Missouri Telehealth Network	Clark Community Mental Health Center-Pierce City	0017513128	Andrea	Ehrhardt	104 W. Main	Lawrence	Pierce City	MO	65273	417-476-1000	417-476-1082
Missouri Telehealth Network	Community Counseling Center- Cape Girardeau	0017513128	Larry	Wagner	402 S. Silver Springs Road	Cape Girardeau	Cape Girardeau	MO	63703	573-334-1100	573-334-5531
Missouri Telehealth Network	Community Counseling Center- Fredericktown	0017513128	Larry	Wagner	311 Garrett Street	Madison	Fredericktown	MO	63645	573-783-4104	573-783-4572
Missouri Telehealth Network	Cooper County Memorial Hospital	0017513128	Matt	Waterman	17651 B Hwy	Cooper	Boonville	MO	65233	660-882-7461	660-882-6093
Missouri Telehealth Network	Cooper Cty - Burrell Behavioral Health	0017513128	Greg	Metz	211 Main St.	Cooper	Boonville	MO	65233	660-882-7573	660-882-2433
Missouri Telehealth Network	Cox Medical Center	0017513128	Russ	Weller	3801 S. National Ave	Greene	Springfield	MO	65807	417-269-8157	417-269-4787
Missouri Telehealth Network	Cross Trails Medical Center	0017513128	Gina	Solak	408 S Broadview St	Cape Girardeau	Cape Girardeau	MO	63703	573-332-0808	573-339-9378
Missouri Telehealth Network	DMH - Southeast MO Mental Health Center	0017513128	Karen	Adams	1010 W Columbia St	St. Francois	Farmington	MO	63640	573-218-6792	573-218-6703
Missouri Telehealth Network	Family Health Center of Boone County	0017513128	Gloria	Crull	1001 W Worley	Boone	Columbia	MO	65203	573-214-2314	573-814-2835
Missouri Telehealth Network	Family Health Center of St. Louis	0017513128	Robert	Massie	401 Holly Hills Ave.	St. Louis	St. Louis	MO	63111	314-481-1615	314-353-1310
Missouri Telehealth Network	Fordland Clinic	0017513128	Robert	Marsh	1059 Barton Dr	Webster	Fordland	MO	65265	417-767-2273	417-767-4054
Missouri Telehealth Network	Freeman Health System	0017513128	Robert	Coyle	1102 W 32nd St	Newton	Joplin	MO	64804	417-347-6624	417-347-6891
Missouri Telehealth Network	Fulton State Hospital	0017513128	Ken	Lyle	600 E 5th Street	Callaway	Fulton	MO	65251	573-592-3402	573-592-3000
Missouri Telehealth Network	Grace Hill Neighborhood Health Centers	0017513128	Alan	Freeman	100 N Tucker, 11th Flr	St. Louis	St. Louis	MO	63101	314-241-2200	314-241-8938
Missouri Telehealth Network	Great Mines Health Clinic	0017513128	Michael	Johnson	600 Purcell Dr, Ste B	Washington	Potosi	MO	63664	573-438-9355	573-438-7892
Missouri Telehealth Network	Heartland Health	0017513128	Paula	Overfelt	5325 Faraon St	Buchanan	St Joseph	MO	64506	816-271-7199	816-271-6786
Missouri Telehealth Network	Hermann Area District Hospital	0017513128	Wade	Turnbaugh	509 W 18th St	Gasconade	Hermann	MO	65041	573-486-2191	573-486-1511
Missouri Telehealth Network	Jordan Valley Community Health Center	0017513128	Tim	Shryack	630 W Kearney	Greene	Springfield	MO	65803	417-831-0150	417-447-0570
Missouri Telehealth Network	Lancaster Medical Services	0017513128	Marcia	Dial	Hwy 63 North	Skyler	Lancaster	MO	63548	660-457-3655	660-457-3656
Missouri Telehealth Network	Liberty Hospital	0017513128	Christopher	Torney	2525 Glenn Hendren Dr	Clay	Liberty	MO	64068	816-415-3388	816-415-3122
Missouri Telehealth Network	Marceline Community Health Center	0017513128	Steve	Long	225 W Hayden, Ste 200	Linn	Marceline	MO	64658	660-376-2038	660-376-3011
Missouri Telehealth Network	Mark Twain Counseling Center - Hannibal	0017513128	Mike	Cantrell	917 Broadway	Marion	Hannibal	MO	63401	573-221-2121	573-221-4380
Missouri Telehealth Network	Mark Twain Counseling Center- Kirksville	0017513128	Mike	Cantrell	105 Pfeiffer Ave	Adair	Kirksville	MO	63501	660-665-4612	660-665-4635
Missouri Telehealth Network	Missouri Highlands Health	0017513128	Ashley	Nicholson	110 S 2nd St.	Reynolds	Ellington	MO	63638	573-663-2977	573-663-2979
Missouri Telehealth Network	Missouri Ozarks Community Health	0017513128	Anita	Madche	504 NW 10th Ave	Douglas	Ava	MO	65608	417-683-4831	417-683-1602
Missouri Telehealth Network	Morgan Cty - Burrell Behavioral Health	0017513128	Aimee	Hill	112 N Hwy 5	Morgan	Versailles	MO	65084	573-378-6222	573-378-2143
Missouri Telehealth Network	Myrtle H Davis Comprehensive Health Center	0017513128	Renee	Brooks	5471 Dr Martin Luther King Dr	St Louis	St Louis	MO	63112	314-367-5820	314-367-7010
Missouri Telehealth Network	Nevada Regional Medical Center	0017513128	Karen	Lamb	800 South Ash St	Vernon	Nevada	MO	64772	417-448-4603	417-448-3604
Missouri Telehealth Network	Northeast Missouri Health Council - Edina	0017513128	Steve	King	100 E Jackson St	Knox	Edina	MO	63537	660-397-3517	660-397-2307
Missouri Telehealth Network	Northeast Missouri Health Council - Kirksville	0017513128	Steve	King	314 E. McPherson	Adair	Kirksville	MO	63501	660-627-5757	660-627-5802
Missouri Telehealth Network	Northwest Health Services	0017513128	Susan	Wilson	2303 Village Dr	Buchanan	St Joseph	MO	64506	816-232-6818	816-232-6823
Missouri Telehealth Network	Ozark Tri-County Health Care Consortium	0017513128	Carol	Hill	927 N Bus Hwy 71	McDonald	Anderson	MO	64831	417-845-8300	417-845-8314
Missouri Telehealth Network	Ozarks Medical Center	0017513128	David	Zechman	1100 Kentucky Ave	Howell	West Plains	MO	65775	417-257-5853	417-257-5828
Missouri Telehealth Network	People's Health Centers	0017513128	Dwayne	Butler	5701 Delmar	St Louis City	St. Louis	MO	63112	314-367-7848	314-367-2985
Missouri Telehealth Network	Pershing Health System	0017513128	Debra	Frazier	130 E Lockling	Linn	Brookfield	MO	64628	660-258-2222	660-258-3175
Missouri Telehealth Network	Pettis Cty-Burrell Behavioral Health	0017513128	Theresa	Stathem	1701 Lafayette	Pettis	Sedalia	MO	65301	660-827-2494	660-827-1606
Missouri Telehealth Network	Phelps County Regional Medical Center	0017513128	Debbie	Halinar	1000 W 10th St	Phelps	Rolla	MO	65401	573-458-7665	573-458-8368
Missouri Telehealth Network	Poplar Bluff Regional Medical Center	0017513128	Bruce	Eady	2620 N Westwood Blvd	Butler	Poplar Bluff	MO	63901	573-686-4111	573-686-8399
Missouri Telehealth Network	Putnam County Memorial Hospital	0017513128	Mary	Tucker	1926 Oak St	Putnam	Unionville	MO	63565	660-947-2411	660-947-3825
Missouri Telehealth Network	Randolph Cty -Burrell Behavioral Health	0017513128	Alane	Appling	416 W Reed	Randolph	Moberly	MO	65270	660-263-7651	660-263-2815
Missouri Telehealth Network	Salem Memorial District Hospital	0017513128	Dennis	Pryor	Hwy 72 North Box 774	Dent	Salem	MO	65560	573-729-6626	573-729-4511
Missouri Telehealth Network	Saline Cty - Burrell Behavioral Health	0017513128	Susan	Cofer	33 E Jackson St	Saline	Marshall	MO	65340	660-886-8063	660-886-3051
Missouri Telehealth Network	Samaritan Hospital	0017513128	Deanna	Quinley	1205 N Missouri	Macon	Macon	MO	63552	660-385-8700	660-385-8711
Missouri Telehealth Network	Samuel U Rodgers Community Health Center	0017513128	Tom	Mitchell	825 Euclid	Jackson	Kansas City	MO	64124	816-474-4920	816-474-4914
Missouri Telehealth Network	Scotland County Memorial Hospital	0017513128	Marcia	Dial	Rt. 1 Box 53	Scotland	Memphis	MO	63555	660-465-8515	660-465-2513
Missouri Telehealth Network	SEMO Health Network - Bernie	0017513128	Carolyn	Mungle	200 W Hunts Road	Stoddard	Bernie	MO	63822	573-293-6836	573-293-6838
Missouri Telehealth Network	SEMO Health Network-New Madrid	0017513128	Alyssa	Bruner	409 Mott St	New Madrid	New Madrid	MO	63869	573-748-2592	573-748-2673
Missouri Telehealth Network	SEMO Health Network-Otto Bean Med Ctr	0017513128	Crystal	Williams	509 South By-Pass	Dunklin	Kennett	MO	63857	573-717-1332	573-717-1335
Missouri Telehealth Network	SEMO Health Network-Portageville	0017513128	Susan	Wilkerson	314 E Main	New Madrid	Portageville	MO	63873	573-379-5929	573-379-5912
Missouri Telehealth Network	SEMO Health Network-Sikeston	0017513128	Sunnie	Eldridge	903 S Kingshighway	Scott	Sikeston	MO	63801	573-472-1770	573-472-4050
Missouri Telehealth Network	Southern Missouri Community Health Center	0017513128	Tracey	Erickson	1137 Independence Dr	Howell	West Plains	MO	65775	417-255-8464	417-255-9732

Missouri Telehealth Network	Southwest Missouri Psychiatric Rehabilitation Center	0017513128	Denise	Norbury	1301 Industrial Dr	Cedar	El Dorado Springs	MO	64744	417-876-1001	417-876-1004
Missouri Telehealth Network	SSM De Paul Health Center	0017513128	Steve	Johnson	12303 De Paul Ave	Bridgeton	Bridgeton	MO	63044	314-344-7096	314-344-7590
Missouri Telehealth Network	SSM St Joseph Hospital of Kirkwood	0017513128	Sherry	Hausmann	525 Couch Ave	St Louis	St Louis	MO	63122	314-966-1500	314-822-6397
Missouri Telehealth Network	St Anthony's Medical Center	0017513128	Donald	Armstrong	10010 Kennerly Rd	St Louis	St Louis	MO	63128	314-525-1191	314-525-4993
Missouri Telehealth Network	St John's Mercy Medical Center	0017513128	Guy	Eggers	615 S New Ballas Rd	St Louis	St Louis	MO	63141	314-251-4952	314-251-7497
Missouri Telehealth Network	St John's Regional Medical Center	0017513128	Ken	Stiger	2727 McClelland Blvd	Jasper	Joplin	MO	64804	417-625-2258	417-625-2908
Missouri Telehealth Network	St Louis Children's Hospital	0017513128	Lynn	Sprich	1 Children's Place	St Louis	St Louis	MO	63110	314-454-6000	314-454-4872
Missouri Telehealth Network	St Luke's Hospital	0017513128	David	Schemenauer	4401 Wornall Rd	Jackson	Kansas City	MO	64111	816-932-6233	816-932-6952
Missouri Telehealth Network	St. John's Regional Health Center	0017513128	Jon	Swope	1235 E Cherokee St	Greene	Springfield	MO	65804	417-820-6494	417-820-7715
Missouri Telehealth Network	Sullivan County Memorial Hospital	0017513128	Jodi	Miskimins	630 W 3rd	Sullivan	Milan	MO	63556	660-265-4212	660-265-3609
Missouri Telehealth Network	Swope Health Services	0017513128	Janice	Love	3801 Blue Pkwy	Jackson	Kansas City	MO	64130	816-922-7633	816-448-2933
Missouri Telehealth Network	Truman Medical Center Hospital Hill	0017513128	Bill	Prost	2301 Holmes St	Jackson	Kansas City	MO	64108	816-404-2662	816-404-2666
Missouri Telehealth Network	Truman State University Speech and Hearing Clinic	0017513128	Janet	Gooch	Barnett Hall 2400, Truman State	Adair	Kirksville	MO	63501	660-785-7414	660-785-7424
Missouri Telehealth Network	Webster City - Burrell Behavioral Health	0017513128	Greg	Metz	211 N. Clay Ste AA	Webster	Marshfield	MO	65706	417-859-2894	417-859-2645

Missouri Telehealth Network	Audrain Medical Center	0017513128	David	Neuendorf	620 E Monroe	Audrain	Mexico	MO	65265	573-582-5000	573-582-3700
Missouri Telehealth Network	Cassville Medical Care Associates	0017513128	Bezanson	Robert	75 Smithson Dr, Ste A	Barry	Cassville	MO	65625	417-847-3500	417-847-3523
Missouri Telehealth Network	Cedar County Family Clinic	0017513128	Jackie	Boyles	807 Owen Mill Rd.	Cedar	Stockton	MO	65785	417-276-5500	
Missouri Telehealth Network	Cedar County Memorial Hospital	0017513128	Jackie	Boyles	1401 S Park St	Cedar	El Dorado Springs	MO	64744	417-876-2511	417-876-3812
Missouri Telehealth Network	Cedar County Memorial Hospital Medical Mall Clinic	0017513128	Jackie	Boyles	1317 S Hwy 32	Cedar	El Dorado Springs	MO	64744	417-876-3333	417-876-4509
Missouri Telehealth Network	Children's Mercy Hospital	0017513128	Randall	O'Donnell	2401 Gilliam Rd	Jackson	Kansas City	MO	64108	816-234-3495	816-346-1302
Missouri Telehealth Network	Cox Monett Hospital	0017513128	Bezanson	Robert	801 Lincoln Ave	Barry	Monett	MO	65708	417-235-3144	417-354-1412
Missouri Telehealth Network	Fitzgibbon Hospital	0017513128	Ronald	Ott	2305 S Hwy 65, PO Box 250	Saline	Marshall	MO	65340	660-886-7431	660-886-9001
Missouri Telehealth Network	Gainesville Medical Clinic	0017513128	David	Zechman	404 W Hwy 160, PO Box 26	Ozark	Gainesville	MO	65655	417-679-4613	417-679-2211
Missouri Telehealth Network	Grand River Medical Clinic	0017513128	Ronald	Ott	120 E Broadway	Chariton	Brunswick	MO	65236	660-548-3161	660-548-3096
Missouri Telehealth Network	Hallsville Area Family Clinic	0017513128	John	Schloot	501 N Rte B Hwy	Boone	Hallsville	MO	65255	573-696-0500	573-696-0509
Missouri Telehealth Network	Montgomery City Medical Clinic	0017513128	David	Neuendorf	240 N Pickering	Montgomery	Montgomery City	MO	63361	573-564-2101	573-564-2130
Missouri Telehealth Network	Northwest Medical Center	0017513128	John	Richmond	705 N College St	Gentry	Albany	MO	64402	660-726-3941	660-726-3647
Missouri Telehealth Network	Ozarks Medical Center Behavioral Healthcare-West Plain	0017513128	David	Zechman	909 Kentucky Ave, PO Box 1100	Howell	West Plains	MO	65775	417-256-6000	417-257-6770
Missouri Telehealth Network	Ozarks Medical Center Mountain Grove Medical Complex	0017513128	David	Zechman	1604 N Main St	Wright	Mountain Grove	MO	65711	417-926-6563	417-926-5820
Missouri Telehealth Network	Perry Medical Clinic	0017513128	David	Neuendorf	1223 E Main	Ralls	Perry	MO	63462	573-565-2213	573-565-3517
Missouri Telehealth Network	St Francis Hospital & Health Services	0017513128	Gray	Fox	2016 S Main St	Nodaway	Maryville	MO	64468	660-562-7900	660-562-7911
Missouri Telehealth Network	Vandalia Medical Clinic	0017513128	David	Neuendorf	204 W Washington	Audrain	Vandalia	MO	63382	573-594-3800	573-594-6477
Missouri Telehealth Network	Wellsville Medical Clinic	0017513128	David	Neuendorf	111 W Bates	Montgomery	Wellsville	MO	63384	573-664-2208	573-684-3277

HCP Contact Email	Is the HCP's mailing address different from it's physical Location? If no, do not fill out "mailing address" columns.	HCP Mailing Address Contact, First Name	HCP Mailing Address Contact, Last Name	HCP Mailing Address Organization Name	HCP Mailing Address Line 1	HCP Mailing Address City	HCP Mailing Address State	HCP Mailing Address ZIP	HCP Mailing Address Phone #
dakelly@atsu.edu	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
christine.dunne@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
jodie.gibony@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
sherri.viland@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Amy.Germann@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
comc@midamerica.net	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
woody@mo-net.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
aehrhardt7@yahoo.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
lwagner@cccncr.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
lwagner@cccncr.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
watermanm@health.missouri.edu	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
greg.metz@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
russell.weller@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
gsolak@crossrails.us	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Karen.adams@dmh.mo.gov.	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
gcrull@fhcmo.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
bmassie@fchcstl.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
director@fordlandclinic.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
recoyle@freemanhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
ken.lyle@dmh.mo.gov	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
afreeman@gracehill.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
mn97@sbcglobal.net	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
paula.overfelt@mail.heartland-health.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
don@hadh.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
tshryack@jvchc.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
dialm@scotlandcountyhospital.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
ctorney@libertyhospital.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
sking@nmhcinc.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
mcantrell@mtacc.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
mcantrell@mtacc.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
anicholson@mohigh.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
amadche@moch.us	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
aimee.hill@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
chcgregs@sbcglobal.net	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
klamb@nrmchealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
myoakum@nmhcinc.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
sking@nmhcinc.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
susanwilson@nwhealth-services.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
chill@otchs.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
david.zechman@ozarksmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
dbutler@phcenters.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
admin_assist@pershinghealthsystem.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Theresa.Stathem@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
dhalinar@pcrmc.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
bruce.eady@pbrmc.hma-corp.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
mtucker@pcmhosp.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Alane.Appling@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
dennispryor@smdh.net	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Susan.Cofer@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
phalley@hotmail.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
tmitchell@samuel-rogers.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
dialm@scotlandcountyhospital.com	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
bnursing@semohealthnetwork.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
abruner@semohealthnetwork.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
cwilliams@semohealthnetwork.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
swilkerson@semohealthnetwork.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
seldridge@semohealthnetwork.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
terickson@smchc.org	1: Yes, complete Block 2 (16-25)	Rachel	MutruX	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958

denise.norbury@dmh.mo.gov	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
steven_p_johnson@ssmhc.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
sherry_hausmann@ssmhc.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
armsdk@samcstl.org	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
eggeg@stlo.mercy.net	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
kstiger@stj.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
las2264@bjc.org	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
dschemenauer@saint-lukes.org	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
jon.swope2@mercy.net	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
scmh@nemr.net	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
jlove@swopehealth.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
william.prost@tcmmed.org	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
jquinzer@truman.edu	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
greg.metz@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958

daneuen@audrainmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Robert.Bezanson@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
boylej@lpha.dhss.mo.gov	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
boylej@lpha.dhss.mo.gov	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
boylej@lpha.dhss.mo.gov	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
rodonnell@cmh.edu	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
Robert.Bezanson@coxhealth.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
rott@fitzgibbon.org	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
David.Zechman@ozarksmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
rott@fitzgibbon.org	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
johhhh@aol.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
daneuen@audrainmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
marilyn.poff@northwestmedicalcenter.net	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
David.Zechman@ozarksmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
David.Zechman@ozarksmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
daneuen@audrainmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
gray_fox@ssmhc.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
daneuen@audrainmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958
daneuen@audrainmedicalcenter.com	1: Yes, complete Block 2 (16-25)	Rachel	Mutrux	Missouri Telehealth Network	2401 Lemone Industrial Blvd. DC345.00	Columbia	MO	65212	573-884-7958

Brief Explanation of Eligibility

Not-for-profit clinic, owned by AT Still University. But, 3 total clinics are connected to this T1 line and 2 of the 3 are for-profit

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

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Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

FQHC

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2470-8563. See completed CMHC checklist.

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2470-8563. See completed CMHC checklist.

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number:290-9898. See completed CMHC checklist.

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number:290-9898. See completed CMHC checklist.

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number:2457-10733. See completed CMHC checklist.

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

FQHC

State owned and operated not-for profit hospital, certified by CMS and JCAHO.

FQHC

FQHC

FQHC look-alike

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

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FQHC

FQHC

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Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

FQHC

Rural Health Clinic, owned by Scotland County Memorial Hospital

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

FQHC

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2454-9753. See completed CMHC checklist.

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2454-9753. See completed CMHC checklist.

FQHC

FQHC

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

FQHC

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

FQHC

FQHC

FQHC

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Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

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Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

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FQHC

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State owned and operated not-for profit hospital, certified by CMS.
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FQHC
Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400
Not-for-profit clinic, owned by Truman State University
Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.

Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400
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Community Mental Health Center certified by the state of Missouri, Department of Mental Health. Certificate number: 2457-10733. See completed CMHC checklist.
Hospital licensed by the state of Missouri, Department of Health and Senior Services. PO Box 570 Jefferson City, MO 65102 573-751-6400

Missouri Telehealth Network Sustainability Plan

The Missouri Telehealth Network (MTN) is a state-wide network that began in 1994 as one of the nation's first public-private partnerships in telehealth. A variety of funding sources have continued and expanded since the initial ten sites were developed. The FCC RHCPP funds a portion of the MTN move to the Next Generation Network that includes a dedicated healthcare backbone, the expansion to approximately 30 new rural health clinic sites and funds a portion of the connection fees to existing MTN sites.

Funding

State Appropriation: The core operations of the Missouri Telehealth Network are funded through state appropriation of \$857,000 (FY09). Funding levels are expected to remain level for subsequent years.

Grant: The Missouri Telehealth Network has a grant with the Missouri Department of Health and Senior Services (DHSS). This grant is for Bioterrorism Preparedness and Response. Funding is for ongoing costs of 55 MTN sites. This grant was first awarded in 2005 and is expected to remain a steady source of funding. The Missouri Department of Health and Senior Services is committed to the success of the Missouri Telehealth Network. This grant will fund the match for included sites for the duration of the FCC RHCPP and the portion of fees not funded by the regular RHC program once the RHCPP ends.

Grant: The Missouri Telehealth Network has a grant with the Missouri Department of Social Services (DSS). In 2007, DSS awarded the Missouri Telehealth Network \$1.18M for a Rural Health Clinic Telehealth Pilot. This pilot, with the FCC RHCPP funding, will expand the network with approximately 30 new sites. This funding is expected to fund the sites until 2011. DSS remains committed to maintaining and expanding the Missouri Telehealth Network with \$1.4M in their FY09 budget and this amount is expected to be appropriated each year in the DSS budget. It is expected that DSS will continue to fund these sites on the Missouri Telehealth Network. This grant will fund the match for included sites for the duration of the FCC RHCPP and the portion of fees not funded by the regular RHC program once the RHCPP ends. This grant also funds non-eligible equipment for the new sites.

Self funded: Fifteen sites on the Missouri Telehealth Network are 100% self funded. These sites contract each year with the Missouri Telehealth Network for on-going charges.

Bundling technology needs: The Missouri model allows participating sites to bundle their data traffic needs with video technology, improving efficiencies in infrastructure and also reducing the need for multiple providers of these services. The savings that participating organizations experience from bundling services helps offset the on-going connectivity charges.

Reimbursement: The legislation to establish Missouri's new Medicaid program, MO HealthNet, includes language to reimburse for telehealth services at the same rate as in-person visits. This change in policy has the potential to result in increased billable Medicaid revenues for providers as they will be able to see more patients than in the past when they, the providers, had to travel to remote locations. Essentially, through reduced 'windshield' time, providers will increase their

productivity, which in turn provides their organizations with increased revenue to support continued participation on the Missouri Telehealth Network. This regulation also includes a 'facility fee' that can be used by facilities to help fund the ongoing costs.

Network Management

The Missouri Telehealth Network has over thirteen years of experience in the field of telehealth and network management. With this comes experience in many areas including:

- managing a telehealth network;
- providing technical assistance to other telehealth networks;
- business and strategic planning;
- evaluation of satisfaction, cost analysis, concordance in diagnosis and treatment of various telehealth modalities;
- telehealth policy activities;
- educational outreach; and
- information dissemination.

Each of these areas of expertise is important in supporting a robust and high performing telehealth network and in supporting the region's network participants.

The Missouri Telehealth Network service is provided by the MOREnet network backbone. The robust and secure MOREnet network is the ideal host for the Missouri Telehealth Network. With both entities operating under the University of Missouri System, connected sites have the benefit of access to technology resources that would not be available under other circumstances.

MOREnet currently has a project underway to build a next generation network in support of research and education in Missouri. This proposal expands that project to include a 2 gigabit (2G) backbone infrastructure dedicated to telehealth within Missouri. A dedicated 2G network positions the Missouri Telehealth Network to begin implementing advanced applications such as high definition video without stressing the underlying network infrastructure. Additionally, the equipment proposed to implement this 2G telehealth backbone network is fully capable of scaling to support up to a 10 Gigabit Ethernet facility in future years.

Regular FCC RHC Program

When the RHCPP ends MTN will apply to the regular FCC Rural Health Care Program for all eligible sites.

Ineligible site charges

Cost allocation has been done for network equipment and charges for the ineligible sites on the network.

Commitment from Current Network Members

Missouri Telehealth Network members participating in the FCC RHCPP have signed LOA's committing to this project. Additionally, self-funded sites have a contract with Missouri Telehealth Network. Contracts between funding agencies and MTN include all other sites. Future sites to be connected with FCC RHCPP will have an MOU with MTN.

Budget Line Narrative

Sources of Funds

Line 1 RHCPP Approved: Missouri Telehealth Network was awarded a total of \$2,374,605 that will be expended during years 1-5 of the RHCPP.

Line 2 USAC RHC Estimate: The regular RHC program funds will be used in year 5 at an estimated \$40,780. For the following 10 years, the regular RHC program will fund an estimated \$637,990 of eligible connection fees. Support from the regular RHC program is based in program rules for 32 eligible T1 connections using \$350 as the standard Urban rate per vendor quote. See site detail, page 2 of the budget summary.

Line 3 RHCPP Participant Share (15% of RHCPP eligible expenses): A match amount of \$475,330 will be expended during years 1-5 of the RHCPP. These match funds come from one of or a combination of three funding sources: state appropriation, grant or self pay. These sources are described in detail in the "Funding" portion of this document.

Line 4 Participant Share (100% of Expenses Not Funded by RHCPP or USAC): During years 1-5 of the RHCPP \$3,075,495 is estimated to be spent by non eligible sites and eligible sites on non-eligible expenditures.

Expenses

Line 5 Network costs: The cost allocated portion eligible for the RHCPP is estimated at \$163,460 for Adva optronic equipment, software and maintenance, allowing for 6-port channels with 5 GigE total through put.

Line 6 Network Equipment: After cost allocation, four ASR Class Cisco routers will be purchased for approximately \$800,000 with \$7,000 annually for maintenance.

Line 7 Internet2: Standard recurring Internet2 connection fee per I2 letter.

Line 8 Circuit Connection: Telco circuit charges and Telco installation fees based on current contract documentation. This includes existing sites and new sites. Match funding comes from one of or a combination of three funding sources: state appropriation, grant or self pay. These sources are described in detail in the "Funding" portion of this document.

Line 9 Router: Cisco router, switch and maintenance based on current contract documentation. This site specific network equipment for new sites to be purchased with annual maintenance agreements. Match funding comes from one of or a combination of three funding sources: state appropriation, grant or self pay. These sources are described in detail in the "Funding" portion of this document.

Line 10 Circuit Connection: Telco circuit charges for non-eligible or non-participating eligible sites based on current contract documentation of T1 services.

Line 11 Operation Fee: MTN maintenance fee and MOREnet Managed Connection fee. These expenses were deemed non-eligible in the FCC RHCPP and will be funded from one of or a combination of three funding sources: state appropriation, grant or self pay. These sources are described in detail in the "Funding" portion of this document.

Line 12 Video Equipment: Polycom with three year service agreement, TV, cart, VCR/DVD and cables. These are non-eligible expenses for new sites only that will be funded from one of or a combination of three funding sources: state appropriation, grant or self pay. These sources are described in detail in the "Funding" portion of this document.

Missouri Telehealth Network Sustainability Plan
Budget Summary

<i>Budget Line</i>	1/09-6/09		7/09-6/13	7/13-6/23	
	Year 1, 6 months		Years 2-5	10 Years	
Sources of Funds					
1 RHCPP Approved		\$ 1,034,570	\$ 1,340,035	\$ -	
2 USAC RHC Estimate		-	40,780	637,990	
3 RHCPP Participant Share (15% of RHCPP eligible expenses)		182,570	292,760	-	
4 Participant Share (100% of Expenses Not Funded by RHCPP or USAC)		<u>506,680</u>	<u>2,568,815</u>	<u>9,967,990</u>	
Total Sources of Funds		<u>\$ 1,723,820</u>	<u>\$ 4,242,390</u>	<u>\$ 10,605,980</u>	
Expenses					
	<u>One-Time</u>	<u>Recurring</u>	<u>Total</u>	<u>Recurring</u>	<u>Recurring</u>
RHCPP Eligible					
Common Infrastructure					
5 Network Costs	157,590	5,870	\$ 163,460	\$ 23,480	\$ 58,700
6 Network Equipment	800,000	7,000	807,000	56,000	140,000
7 Internet2	-	25,000	25,000	100,000	250,000
Missouri Telehealth Network Site Specific					
8 Circuit Connection	3,500	146,590	150,090	1,737,150	4,342,880
9 Router	<u>67,200</u>	<u>4,390</u>	<u>71,590</u>	<u>35,080</u>	<u>87,700</u>
Sub-Total: Expenses in Requested Funding	<u>\$ 1,028,290</u>	<u>\$ 188,850</u>	<u>\$ 1,217,140</u>	<u>\$ 1,951,710</u>	<u>\$ 4,879,280</u>
Not Eligible for RHCPP					
Site Specific					
10 Circuit Connection	\$ -	\$ 68,330	\$ 68,330	\$ 546,680	\$ 1,366,700
11 Operation Fee	-	218,000	218,000	1,744,000	4,360,000
12 Video Equipment	<u>220,350</u>	<u>-</u>	<u>220,350</u>	<u>-</u>	<u>-</u>
Sub-Total: Expenses Not in Funding Request	<u>\$ 220,350</u>	<u>\$ 286,330</u>	<u>\$ 506,680</u>	<u>\$ 2,290,680</u>	<u>\$ 5,726,700</u>
Total Project Expenses	<u>\$ 1,248,640</u>	<u>\$ 475,180</u>	<u>\$ 1,723,820</u>	<u>\$ 4,242,390</u>	<u>\$ 10,605,980</u>

Missouri Telehealth Network Sustainability Plan
Budget Summary

USAC RHC Estimate
Supporting Documentation

Sites not participating in the RHC Pilot Program

Site Name	Current MRC	RHC Standard Rate	RHC Benefit	7/09-6/13	7/13-6/23
PATHWAYS CLINTON	393	350	43	2,064	5,160
NE MO TELEHEALTH	437	350	87	4188.48	10,471
SEMO AHEC	437	350	87	4188.48	10,471
LOCH HAVEN NURSING	490	350	140	6,720	16800
KAHOKA MED CENTER	490	350	140	6,720	16800
CITIZEN HOSP BOLIVER	702	350	352	16,897	42,244
6 Sites	2,950	2,100	850	40,778	101,946

Sites from the RHC Pilot Program, post Pilot Program Years

Site Name	Current MRC	RHC Standard Rate	RHC Benefit	7/09-6/13	7/13-6/23
SEMO Health Network - Bernie	429.24	350	79		9,509
Sullivan County Memorial Hospital	436	350	86		10,320
Morgan Cty - Burrell Behavioral Health	436	350	86		10,320
Missouri Highlands Health	436	350	86		10,320
Putnam County Memorial Hospital	437.26	350	87		10,471
Scotland County Memorial Hospital	437.26	350	87		10,471
Poplar Bluff Regional Medical Center	437.26	350	87		10,471
SEMO Health Network-Otto Bean Med Ctr	437.26	350	87		10,471
Salem Memorial District Hospital	437.26	350	87		10,471
SEMO Health Network -Sikeston	488.53	350	139		16,624
Samaritan Hospital	490	350	140		16,800
Hermann Area District Hospital	490	350	140		16,800
Missouri Ozarks Community Health	490	350	140		16,800
Ozarks Medical Center	490	350	140		16,800
Southern Missouri Community Health Center	490	350	140		16,800
Fordland Clinic	490	350	140		16,800
Central Ozarks Medical Center	501.45	350	151		18,174
SEMO Health Network-New Madrid	510.14	350	160		19,217
SEMO Health Network-Portageville	645.14	350	295		35,417
Ozark Tri-County Health Care Consortium	880	350	530		63,600
Audrain Medical Center	437.26	350	87		10,471
Cedar County Family Clinic	802.32	350	452		54,278
Cedar County Memorial Hospital	490	350	140		16,800
Cedar County Memorial Hospital Medical Mall Clinic	490	350	140		16,800
Crider Health Center	436.63	350	87		10,396
Gainesville Medical Clinic	490	350	140		16,800
Mexico Family Health Care	437.26	350	87		10,471
Montgomery City Medical Clinic	437.26	350	87		10,471
Northwest Medical Center	437.26	350	87		10,471
Ozarks Medical Center Mountain Grove Medical Complex	490	350	140		16,800
St Francis Hospital & Health Services	393	350	43		5,160
Wellsville Medical Clinic	437.26	350	87		10,471
32 Sites	15,667	11,200	4,467		536,046

Total

38 Sites

40,778 637,992