

May 7, 2012

Marlene Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

Re: *Ex Parte* Notice
CG Docket Nos. 10-207 and 09-158 (Bill Shock)
CC Docket No. 98-170 (Truth in Billing)
CG Docket No. 11-116 (Cramming)
WT Docket No. 12-69 (Interoperability)
WT Docket No. 12-4 (Verizon Wireless, SpectrumCo, Cox
transaction)
MB Docket No. 10-71 (Retransmission Consent)
GN Docket No. 09-191 (Preserving the Open Internet)
WC Docket No. 07-52 (Broadband Industry Practices)
GN Docket No. 10-127 (Framework for Broadband Internet
Service)

Dear Ms. Dortch,

On May 3, 2012, Jim Guest, President of Consumer Reports, Ellen Bloom, Senior Director of Federal Policy for Consumers Union, and Parul P. Desai, Telecom Policy Counsel for Consumers Union met with Chairman Julius Genachowski and Russell Caditz-Peck, Special Assistant to the Chairman, at Consumers Union's headquarters in Yonkers, New York on May 3, 2012.

Mr. Guest and Chairman Genachowski discussed the FCC's recent efforts on bill shock, cramming, and the FCC's stolen phone initiative. Mr. Guest and Chairman Genachowski discussed the importance of empowering consumers with information to make informed decisions as well as protecting consumers from predatory practices. In addition, we provided the attached letter to the Chairman.

Pursuant to Section 1.1206(b) of the Commission's rules, 47 C.F.R. §1.1206(b), this letter is being filed electronically with your office today.

Respectfully Submitted,



Parul P. Desai