

AT&T just loves to blame everyone else for their problems...

Slow data speeds?

A: Customers are using "too much" data.

Spotty coverage issues?

A: We don't have enough spectrum.

Not getting the latest updates to Android?

A: It's Google's fault.

Why doesn't the CEO stop pointing fingers and actually show accountability to customers and say, "you know what, this is a known issue and we're working on improving that." But no, that would require actually doing something, by blaming others for your problems you don't have to actually fix anything...