



May 16, 2012

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

*Re: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51;
Telecommunications Relay Service and Speech-to-Speech Services for Individuals with
Hearing and Speech Disabilities, CG Docket No. 03-123*

Dear Ms. Dortch:

On Monday, May 14, 2012, I, on behalf of Sorenson Communications, spoke with Greg Hlibok of the Disability Rights Office. We discussed the iTRS database and I suggested to him that if the Commission does not feel that it can rule that server-based routing is permitted under the existing rule and must seek comment on changing the rule, that the Commission should simultaneously grant at least a temporary waiver permitting server-based routing in light of the fact that it is necessary for routing around corporate firewalls and for mobile applications. I also emphasized that the security issue in the iTRS database needs to be closed immediately so that the database cannot be interrogated and return a large number of a provider's customers' telephone numbers, as set forth in Sorenson's Petition filed February 16, 2012.¹ By proceeding with a temporary waiver and any necessary rulemaking steps, the Commission could clear the way to address the security issue, which jeopardizes data security and privacy.

Sincerely,

John T. Nakahata
Counsel to Sorenson Communications, Inc.

cc: Greg Hlibok

¹ See Sorenson Communications, Inc., Petition to Limit Access to Data in the iTRS Numbering Directory, CG Docket Nos. 10-51, 03-123 (filed Feb. 16, 2012).