

FIRST OF ALL I WOULD LIKE TO DISCUSS WITH YA ABOUT CLOSED CAPTION THAT I FILED IN APRIL. I GOT A LETTER FROM SUSAN KIMMEL AND I WOULD LIKE TO KNOW HOW LONG IT WILL TAKE TO BE IN EFFECT FOR CLOSED CAPTION TO BE COMPLIED FOR ALL TV NETWORKS TO USE POP ON CAPTION?

SECONDLY, I WOULD LIKE TO RECOMMEND FOR SORENSON TO USE WHITE DIGITAL BOARD THAN THEIR POLICY FROM YA WITH FCC TO USE ERASED BOARD. I DONT NEED TO SEE A HOLDING BOARD USED BY A VIDEO INTERPRETER BECAUSE IT WILL DARKEN OUR VIDEO DURING A CALL. OUR VIDEO PHONE AUTOMATICALLY WILL DECREASE THE LIGHT THROUGH A CALL. IT FRUSTRATES US AND WE MUST HAVE A DIGITAL WHITE BOARD SO A VIDEO INTERPRETER CAN TYPE WITH THEIR KEYBOARD TO APPEAR ON OUR VIDEO PHONE BOTTOM SCREEN FOR BETTER COMMUNICATION. IT CAN BE ERASED AND THERE WILL BE NO SAVED INFORMATION JUST LIKE Z VRS HAS. Z VRS IS ANOTHER COMPANY THAT DOES IT WITH GREAT FEATURE AND I THOUGHT SORENSON SHOULD DO THE SAME THAN USING A HANDWRITING PHYSICAL BOARD THAT WILL CAUSE PROBLEM WITH OUR CAMERA LEN! PLEASE MAKE IT POSSIBLE FOR OUR CONVENIENCE TO USE A WHITE DIGITAL BOARD FOR SORENSON AS WELL.

ONE MORE THING ABOUT SORENSON, THEY SHOULD THINK ABOUT HARD OF HEARING CALLERS USING SORENSON WITH SOUNDS ON FOR VRS THAN JUST FOR P2P. RIGHT NOW WE ARE UNABLE TO USE ANY AUDIO THROUGH VRS AND I AM TALKING BE ABLE TO USE OUR TV SPEAKERS WITH VIDEO PHONE THAT HAS AUDIO AND MIC TO BE ENABLED. WE CAN USE THAT FUNCTION ONLY FOR P2P THROUGH SORENSON VP WHICH IS NOT RIGHT. WHY CANT WE USE THAT FEATURE FOR VRS AND NOT ONLY FOR P2P VIA USE OF SORENSON VIDEO PHONE? PLEASE PASS THAT BILL UP TO FCC REGULATION TO ENFORCE THEM. TELL THEM TO COMPLY SINCE PEOPLE AT SORENSON HEADQUARTER SAID TO ME THAT THEY HAVE TO USE VIDEO ONLY WITH NO SOUNDS FOR LIVE MOTION PICTURE QUALITY WHICH IS NOT TRUE! WE ALL DONT USE CELL PHONE FOR VCO (VOICE CARRIER) BECAUSE I HAVE A HEARING AID AND NOT ALL CAN USE CELL PHONE WITH T COIL CAPACITY. I NEED TO RELY ON MY TV SPEAKER WITH VIDEO PHONE THAN VCO WITH CELL PHONE. I DO NOT HAVE A CELL PHONE NOW IN SERVICE ANYWAY.

PLEASE CONTACT ME FOR FURTHER DISCUSSION BEFORE PASSING OUT TO FCC COMMITTEE TO MAKE THAT POSSIBLE. BY THE WAY, I NEED SUSAN KIMMEL OF HER DIRECT PHONE OFFICE NUMBER FOR FURTHER REFERENCE OK? THANKS

KENNY JUNIOR
812-233-3104

CLOSED CAPTION VIEWER/SORENSEN VP CALLER

PLEASE TELL FCC THAT WE SHOULD KEEP OUR 866 NUMBER FOR SORENSON WHILE THEY ARE PLANNING TO REMOVE OUR 866 SORENSON PERSONAL NUMBER~!