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May 24, 2012

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: *In the Matter of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128***

Dear Ms. Dortch:

Attached please find a revised Payment Handling and Dispute Resolution contact list for Verizon. Verizon is submitting this revised list per the requirements of 47 C.F.R. Section 64-1320(e). Verizon has listed Primary and Secondary contact information for Verizon Business and Verizon Long Distance ("LD"). Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

cc: Bill Dever  
Denise Coca

## **Verizon Payment Handling and Dispute Resolution Contacts**

Per the requirements of 47 C.F.R. Section 64.1320(e), Verizon provides this statement identifying the persons responsible for handling payphone compensation and for resolving disputes with payphone service providers for both its Verizon Business and Verizon Long Distance Operations.

Primary Point of Contact: National Payphone Clearinghouse  
Attn: Kimothy Smith  
221 East 4<sup>th</sup> Street  
Room 121-800  
Cincinnati, Ohio 45202  
Telephone: 513-397-6260

Secondary Point of Contact: Verizon Business  
Attn: Hank Chao  
22001 Loudoun County Parkway  
Room G2-3-261  
Ashburn, VA 20147  
Telephone: 703-886-1400

## **Verizon Payment Handling and Dispute Resolution Contacts**

Per the requirements of 47 C.F.R. Section 64.1320(e), Verizon provides this statement identifying the persons responsible for handling payphone compensation and for resolving disputes with payphone service providers for its Local Exchange Carrier (“LEC”) Operations.

Primary Point of Contact: Verizon LiveSource  
Attn: Rick Ott  
600 Hidden Ridge  
Irving, TX 75038  
MC: HQE04B29  
Telephone: 972-718-2674

Secondary Point of Contact: Verizon LiveSource  
Attn: Ping Chu  
600 Hidden Ridge  
Irving, TX 75038  
MC: HQE04C07  
Telephone: 972-718-9988