

Via ECFS

June 1, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

T 202.344.8050
F 202.344.8300
msignorelli@venable.com

Re: Notice of Ex Parte Presentation, In the Matter of Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities and Consumer & Government Affairs Bureau Seeks to Refresh the Record Regarding Misuse of Internet Protocol Relay Service, CG Docket Nos. 12-38, 10-51, and 03-123

Dear Ms. Dortch:

On May 30, 2012, Murray Johnston, Barbara Rivera, and Tara Romeo of Experian and Michael Signorelli of Venable LLP met with Sean Lev of the Office of General Counsel, Greg Hlibok of the Consumer & Government Affairs Bureau, Karen Strauss of the Consumer & Government Affairs Bureau, Henning Schulzrinne of the Office of Strategic Planning & Policy Analysis, Eliot Greenwald of the Consumer & Government Affairs Bureau, Douglas Klein of the Office of General Counsel, Bob Aldrich of the Consumer & Government Affairs Bureau, Richard Hovey of the Wireline Competition Bureau, Nick Alexander of the Wireline Competition Bureau, and Jonathan Chambers of the Office of Strategic Planning & Policy Analysis.

During the meeting, we discussed the proposed rulemaking in the above referenced proceeding. Specifically, we discussed the topic of identity verification and risk management in connection with the deployment of a centralized Video Relay Services User Database or any database used in the process of delivering various forms of Internet-based relay services to consumers. We discussed how Experian's authentication products, as detailed in the attached Comments, could be leveraged to address concerns related to fraud.

At the meeting, we provided the attached presentation that describes Experian's identity proofing products.

If there are questions concerning this matter, please do not hesitate to contact the undersigned.

Sincerely,

Michael A. Signorelli
Venable LLP