HIAWATHA
TELEPHONE
COMPANY

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June 7, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

RE: Report Required in WC Docket No. 10-90 Regarding FCC Rules 54.313(a)(2) through (6) and (h)

Dear Ms. Dortch:

The following information is submitted by Hiawatha Telephone Company pursuant to WC Docket No. 10-90 as specified in the Public Notice released May 8, 2012 (DA 12-729).

If you have any questions, I can be contacted at 906.387.9911 or jbrogan@jamadots.net

Respectfully,

James P. Brogan III
President

54.313(a)(2)

ETCs are required to submit detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect

(i) At least ten percent of the end users served in a designated service area; or
(ii) A 911 special facility, as defined in 47 CFR 4.5(e)

Company Response:

No outages in 2011 that meet criteria.

54.313(a)(3)

ETCs are required to report the number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers.

Company Response

No requests for service were unfulfilled.

54.313(a)(4)

ETCs are required to report the number of complaints per 1,000 connections in the prior calendar year.

Company Response

Hiawatha Telephone Company received zero (0) complaints per 1,000 connections in the prior calendar year.

54.313(a)(5)

ETCs are required to certify that it is complying with applicable service quality standards and consumer protection rules.

Company Response

Hiawatha Telephone Company certifies that it is complying with applicable service quality standards and consumer protection rules.

54.313(a)(6)

ETCs are required to certify that they are able to function in emergency situations as set forth in §54.202(a)(2).

Company Response

Hiawatha Telephone Company certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).

54.313(h)

All incumbent local exchange carrier recipients of high-cost support that offer flat rates for residential local service that, when combined with certain state fees, are below the local urban rate floor are required to report lines and rates in effect for those rate plans as of January 1, 2011. **The urban rate floor for the 2012 filing is $10 per month.** State fees are defined pursuant to §54.318(e) of this subpart and the local urban rate floor as defined in §54.318 of this subpart.

Company Response

No rate plans, including state fees, are below the urban rate floor.