

Snake River PCS

WIRELESS SERVICE

WHERE YOU LIVE & PLAY

PO Box 178 Richland, OR

541-893-6115

www.eagletelephone.com

June 13, 2012

To: Office of the Secretary
Federal Communications Commission
445 – 12th Street
Washington, DC 20554

From: Eagle Telephone System, Inc. d.b.a. Snake River PCS (Snake River PCS)

SPIN #: 143034497

SAC: 539007

RE: **WC Docket 10-90**

Snake River PCS CETC Filing pursuant to FCC Order 47 C.F.R. 54.313(a)(2) through 54.313 (a)(6).

To Whom It May Concern:

With the release of the FCC *USF/ICC Transformation Order*, the FCC has begun the transition to a national framework for certification of Eligible Telecommunications Carriers (ETCs), and as such has set forth a standard set of information that all ETCs must file annually. The Order also requires ETCs to file these same reports on an annual basis with their respective state commission as well as the Universal Service Administrative Company (USAC).

For 2012, ETCs must file information by July 2, 2012 that fulfills 47 C.F.R. 54.313(a)(2) through 54.313 (a)(6), to the extent the information has been provided to the state commission pursuant to current state ETC requirements. Snake River PCS, a Wireless Competitive LEC hereby provides this information to the FCC as required by the *USF/ICC Transformation Order*. Additional state-specific Annual Recertification Reports will be provided to the Oregon Public Utility Commission pursuant to Oregon obligations and on current filing schedules.

Thank you.

Prepared by:

Marcia Lincoln

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2012 ETC Recertification Reports

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Report 2: 54.313 (a)(2) Outage Report

2. Detailed information on any outage in the prior calendar year as that term is defined in 47 C.F.R., of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect:

(i) At least 10% of the end users served in a designated service area; or

(ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e)

(iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:

- A. The date and time of onset of the outage;
- B. A brief description of the outage and its resolution;
- C. The particular services affected;
- D. The geographic areas affected by the outage;
- E. Steps taken to prevent a similar situation from occurring in the future; and
- F. The number of customers affected.

Response:

Snake River PCS had no reportable outages for wireless services provided in the calendar year 2011 as defined in 47 C.F.R. by the requirements listed above.

Report 3: 54.313 (a)(3) Requests for Service

3. Report detailing:

- The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year; and
- The carrier shall also detail how it attempted to provide service to those potential customers.

Response:

Snake River PCS did not have any mobile customer requests for supported services that were unfulfilled during calendar year 2011.

Any request for service that cannot be immediately fulfilled is referred to our General Manager within 24 hours. It is then determined what issues need to be addressed in order to provide the best quality service to the customer at a reasonable rate. All feasible solutions are taken into consideration when provisioning a customer; including, but not limited to, modifying or replacing the customer's existing equipment; adjusting of the nearest cellular tower, employing a roof-mounted signal boosting antenna, adjustment of our network, and/or adjusting the customer's facilities, reselling services from another carrier, and, or leasing or constructing an additional cell site, extender, repeater, or other similar equipment. The majority of our outside field service requests are completed within 5-30 days.

Snake River PCS did not have any requests for broadband services, for calendar year 2011, that were unfulfilled.

Report 4: 54.313 (a)(4) Complaints per 1,000 Connections

4. The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

Response:

For calendar year 2011, Snake River PCS had no complaints for supported wireless services as reported to any federal and/or state agency.

Additionally, Snake River PCS had no complaints for broadband services it provided as reported to any federal and/or state agency.

**Report 5: 54.313 (a)(5) and(6) Certifications
54.314 (a) USF Use Certification**

5. Certification that the carrier is complying with applicable service quality standards and consumer protection rules.
6. Certification that the carrier is able to function in emergency situations.
7. Certification that the carrier is in compliance with 54.314 (a). That all high cost support provided to an ETC was used to upgrade facilities and services for which the support was intended.

Response:

See attachments: 2

Affidavit Certifying Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures

Affidavit Certifying Use of Universal Service Funds

Report 7: 54.313(h) Additional Rate Data

All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to 54.318(e) of this sub-part. Carriers must also report all rates that are below the local urban rate floor as defined in 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of January 1.

Response:

Snake River PCS is a Wireless Competitive ETC (CETC), and as such, has no obligation at this time, to report flat rates for residential local voice service, or to report any rates below the local urban rate floor.

WC DOCKET 10-90

Oregon Docket # UM 1589

**AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE
QUALITY AND CONSUMER PROTECTION MEASURES 54.313(a)(5) AND 54.313(a)(6)**

I, Mike Lattin, being of lawful age and duly sworn, on my oath, state that I am the President of Eagle Telephone System, Inc. d.b.a. Snake River PCS and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true and accurate to the best of my knowledge, information, and belief.

The Company hereby certifies to the **Oregon Public Utility Commission, Federal Communications Commission, and the Universal Service Administrative Company** pursuant to the requirements under 47 C.F.R. 54.313(a)(5) and 54.313(a)(6) that in the provisioning of wireless voice services:

- 1) Snake River PCS has established operating procedures designed to facilitate compliance with applicable consumer protection rules.
- 2) Snake River PCS has established operating procedures designed to facilitate compliance with the CTIA Consumer Code for Wireless Carriers.
- 3) Snake River PCS has established operating procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans.
- 4) Snake River PCS is able to remain functional in emergency situations including a reasonable amount of back-up power to ensure functionality without an external power source, the ability to re-route traffic around damaged facilities, and the capability to manage traffic spikes resulting from emergency situations.

DATED this 12th day of June, 2012.

Eagle Telephone System, Inc. d.b.a. Snake River PCS

By: _____

Mike Lattin
President

SUBSCRIBED AND SWORN to before me this 12th day of June, 2012.

Brandi Ann Sangster
Notary Public in and for the State of Oregon

My Commission Expires: July 21, 2012



DOCKET NO. UM 1589

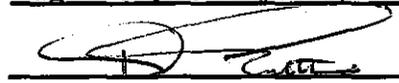
AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Mike Lattin, being of lawful age and duly sworn, on my oath, state that I am the president of Eagle Telephone System, Inc. d.b.a. Snake River PCS, and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs have been and will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company has in the preceding calendar year, and will in the coming calendar year, use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

DATED this 12th day of June, 2012.

Eagle Telephone System, Inc. d.b.a. Snake River PCS

By: 
Mike Lattin

Its: President

SUBSCRIBED AND SWORN to before me this 12th day of June, 2012.


Notary public in and for the State of Oregon

My Commission Expires: July 21, 2012

