



413 North Calhoun Street
West Liberty, IA 52776
319-627-2145

June 15, 2012

Office of the FCC Secretary
Marlene H. Dortch
Federal Communication Commission
445 12th Street SW
Washington, DC 20554

RE: Section 54.313 Annual Report for 2012 WC Docket No. 10-90

Dear Ms Dortch:

Attached to this letter is a pdf file which comprises our reporting pursuant to and referencing the following dockets:

WC Docket Nos, 10-90, 07-135, 05-337, 03-109

GN Docket No. 09-51

CC Docket Nos. 01-92, 96-45

WT Docket No. 10-208

FCC Docket No. 11-161

We have submitted information for the reporting period January 1, 2011 through December 31, 2011.

Sincerely,

A handwritten signature in blue ink that reads "Lane Bailey". The signature is fluid and cursive.

Lane Bailey
Accountant

West Liberty Telephone Company

lb

cc USAC

Iowa Utilities Board



CERTIFICATION OF WEST LIBERTY TELEPHONE COMPANY

STATE OF IOWA

COUNTY OF MUSCATINE

I, Jerry S. Melick, president, West Liberty Telephone Company, being of lawful age and duly sworn, depose and state:

West Liberty Telephone Company, 351332, certify that all federal high-cost support provided to West Liberty Telephone Company within Iowa was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, West Liberty Telephone Company certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, West Liberty Telephone Company agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by West Liberty Telephone Company to make this statement.

_____/s/ Jerry S. Melick
President

Subscribed and sworn to before me this 1st day of May, 2012

_____/s/ Deborah L. Maxson
Notary Public



**Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011**

Unfilled Requests for Service - 199 IAC 39.5(6). The number of requests for service from potential customers that were unfulfilled for over five days during the past year.

Number of Requests for Service for Potential Customers that were unfulfilled during the reporting Period: -- 0 --

(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a table, press the tab key when in the bottom right table cell.)

| Requesting Consumer Surname: | NPA-NXX or geographic Location: | Explanation: |
|------------------------------|---------------------------------|--------------|
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Complaints - 199 IAC 39.5(7). The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

Number of Complaints per Thousand Handset or Lines: 0.333

(If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. Complaints are defined as complaints from Iowa customers located within the carrier's Iowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in Iowa Admin. Code Ch. 39.2(1), or complaints regarding unauthorized changes in service.)



**Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011**

CONFIDENTIAL

FCC Outage Reports - 199 IAC 39.5(5). Each ETC shall file copies of all FCC outage reports it filed with the FCC. The copies will be filed as confidential pursuant to the provisions of 199 IAC 1.9(5)"c."

Number of Service Outages Reported to the FCC: -- 0 --

(Please file copies of reports filed with the FCC as separate documents in your electronic filing)