



*S&A Telephone Company, Inc.*

PO Box 68 · 413 Main Street  
Allen, Kansas 66833-0068  
620.528.3223 or 800.626.8859  
[www.satelephone.com](http://www.satelephone.com)

June 15, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: The S&A Telephone Company (“Company”), SAC 411829  
WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients  
§54.313 (a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission’s rules, enclosed are the 2012 annual reporting requirements and certifications.

Should you have any questions, please contact Twyla Moss, Director of Settlements, via email at [tmoss@signal-telcom.com](mailto:tmoss@signal-telcom.com) or by phone at (918) 865-2039 or me via email at [jbathurst@satelephone.com](mailto:jbathurst@satelephone.com) or by phone at (800) 626-8859.

Sincerely,

A handwritten signature in black ink that reads "Janet M. Bathurst". The signature is written in a cursive, flowing style.

Janet M. Bathurst  
General Manager

Enclosures

cc: Kansas Corporation Commission.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
S&A Telephone Company – SAC 411829**

**Report 2: § 54.313 (a) (3) – Unfulfilled Service Requests**

**Report detailing:**

- (A) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year; and
- (B) The carrier shall also detail how it attempted to provide service to those potential customers

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**Response:**

The Company had no unfulfilled service requests.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
S&A Telephone Company – SAC 411829**

**Report 3: § 54.313 (a) (4) Complaints per 1,000 Connections**

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year

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**Response:**

The Company had no complaints in the Calendar Year.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
S&A Telephone Company – SAC 411829**

**Report 4: § 54.313 (a) (5)-(6) – Certifications**

Certification that Carrier is complying with applicable service quality standards and consumer protection rules. Certification that the carrier is able to function in emergency situations as set forth in § 54.202 (a)(2).

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**Response:**

**ANNUAL COMPLIANCE CERTIFICATION  
WITH §54.313(a)(5) AND §54.313(a)(6)**

The Company hereby certifies to the respective State Regulatory Commission, pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. S&A Telephone Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules.
2. S&A Telephone Company has established operating procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans. The S&A Telephone Company also reports service quality metrics to State Commissions as applicable.
3. S&A Telephone Company is able to remain functional in emergency situations as set forth in §54.202(a)(2). S&A Telephone Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

S&A TELEPHONE COMPANY



Janet M. Bathurst, Gen Manager  
PO Box 68  
Allen, KS 66833-0068  
(800) 626-8859

06/15/2012  
Date

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
S&A Telephone Company – SAC 411829**

**Report 5: § 54.313 (h) – Additional Voice Rate Data.**

All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

**Response:**

As of June 1, 2012, residential rates and state fees for S&A Telephone Company are as follows:

Class of Service	Residential Local Service Rate	State Subscriber Line Charge	State USF Surcharge	Mandatory EAS
Residential	16.25	1.45		N/A
Vacation		N/A		N/A

Rates with number of lines below the local urban rate floor:

Company does not have residential local service rates plus state regulated fees that are below the local urban rate floor as defined in § 54.318.

Company has rates that are below the local urban rate floor as defined in § 54.318 as follows:

Class of Service	Residential Local Service Rate	State Subscriber Line Charge	State USF Surcharge	Mandatory EAS	Number of Lines

**The S&A Telephone Company, Inc.  
Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

**Report 6: Additional State ETC Recertification Data**

To the extent that the State requires additional information as part of its normal ETC recertification process relevant to Part 54.313; that data will be provided.

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**Response:**

Not applicable